



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Georgia DCH Quality Strategy Update 2024 – 2026

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- **Gloria Beecher**, DNP, RN, CPHQ, Director, *Population Health & Quality Planning Care Management Office*
- DCH office and department subject matter experts

Supported by Health Services Advisory Group

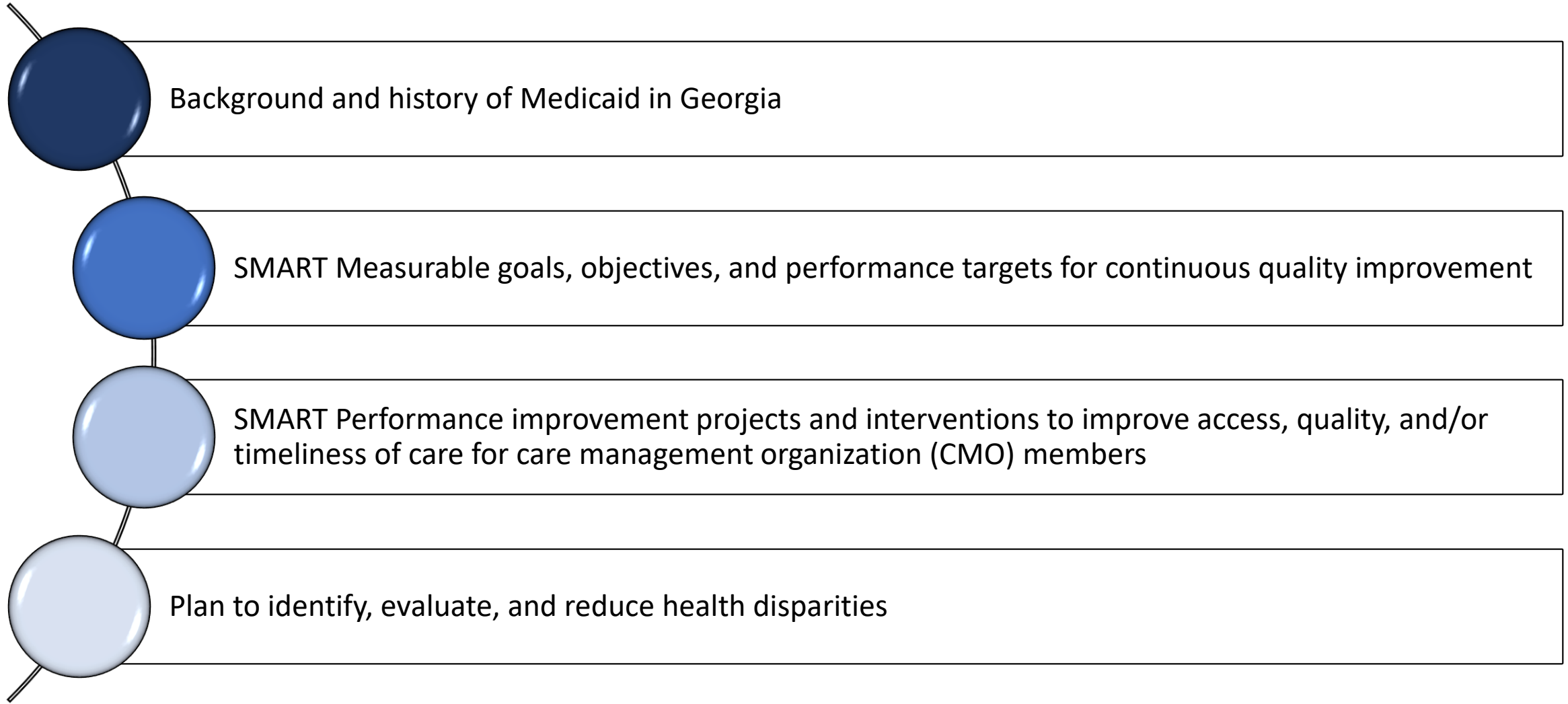
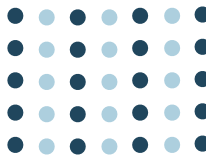


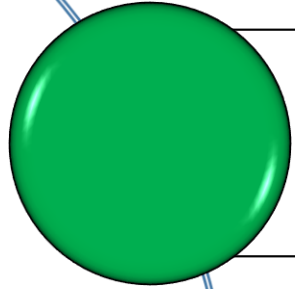
42 CFR §438.340 includes:

States contracting with managed care organizations must draft and implement a written quality strategy for assessing and improving the quality of health care and services furnished by the managed care entities.

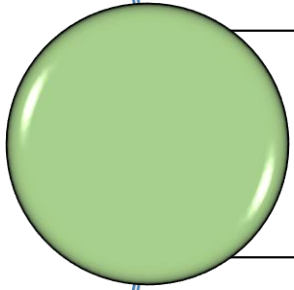
The State must review and update its Quality Strategy as needed, but no less than once every three years.



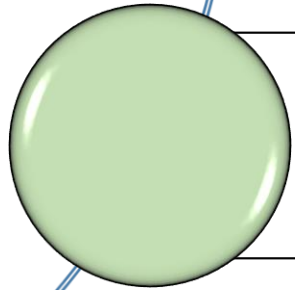




State monitoring and evaluation of CMOs of standards for access, structure, operations, measurement, and improvement



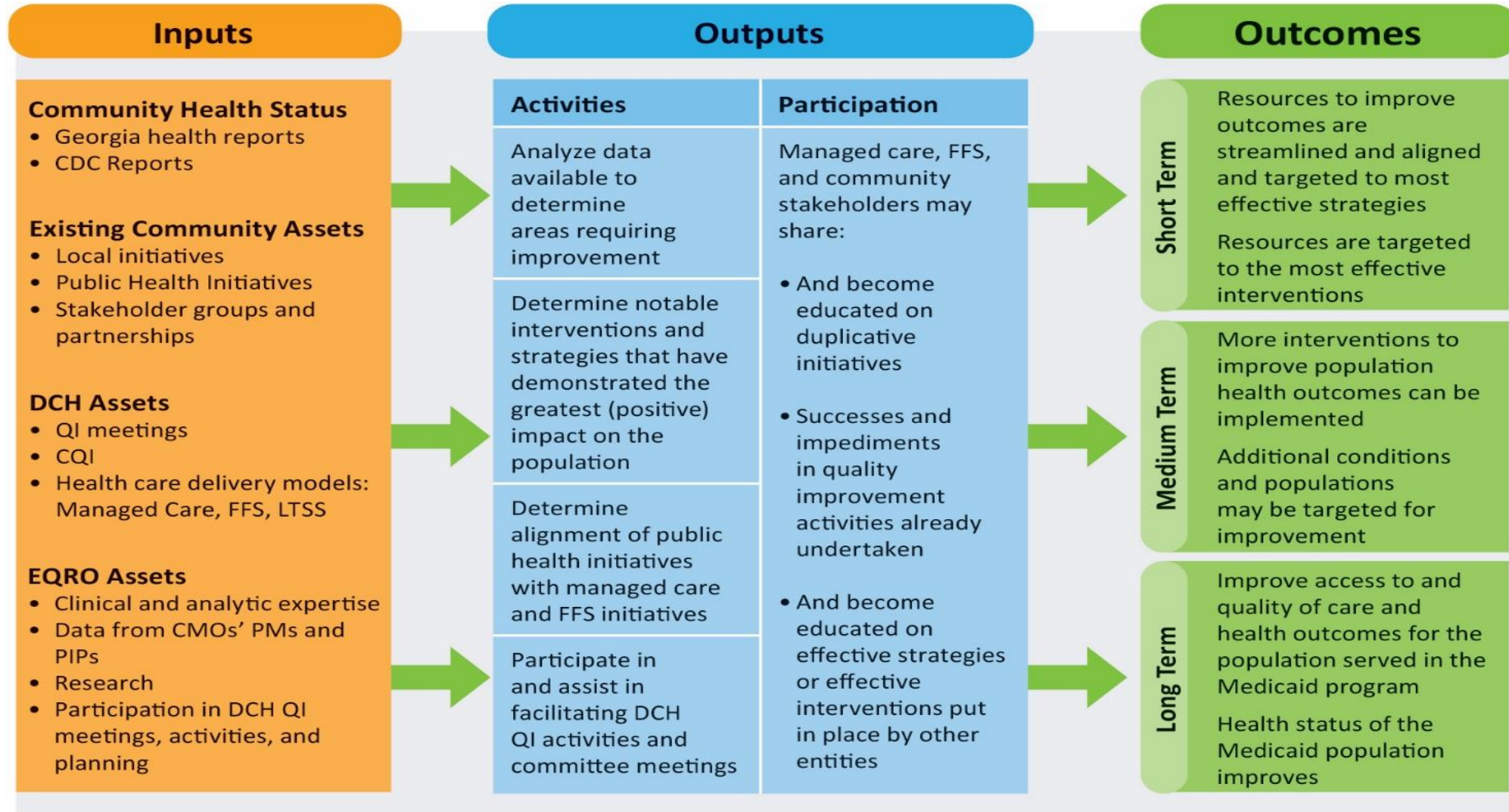
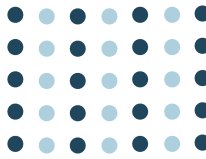
Public comment including Medical Care Advisory Committee, members, and other stakeholders



Independent external quality review of quality, access, and timeliness of services



Quality Strategy Logic Model





- Purpose, scope, and goals of the Quality Strategy
- Background and structure of Georgia’s Medicaid program
- Quality Strategy development, review, and revision process





- Georgia’s Quality Assessment and Performance Improvement Program
- Oversight and governance of the Quality Strategy
- Assessment
- State standards for access, structure, and operations





- Quality Strategy appendices
 - Quality Strategy and regulatory crosswalk
 - Performance measure metrics
 - Performance improvement topics
 - Goals tracking table
 - EQRO findings and recommendations table
 - Effectiveness of the State’s prior Quality Strategy*



* Final closeout of 2021 – 2023 QS Effectiveness Evaluation will occur 4Q2024



- Seek input from the DCH Board Managed Care Committee, Medical Care Advisory Committee, Quality Oversight Committee, beneficiaries, and other stakeholders
 - Goals and objectives
 - Performance metrics and targets
 - Quality improvement initiatives
 - Plan to identify, evaluate, and reduce health disparities





Goals, Objectives, Pillars*

Goal 1: Improve Access to Care

Objective 1.1: (Pillars One and Three): Increase the number of children receiving well-child and preventive visits

Objective 1.2: (Pillars One and Three): Increase the number of adults receiving well- and preventive visits

Objective 1.3: (Pillars One and Four): Increase the percentage of members *Getting Needed Care*

Goal 2: Improve Wellness and Preventive Care

Objective 2.1: (Pillars One and Three): Increase the percentage of children that receive preventive oral health services

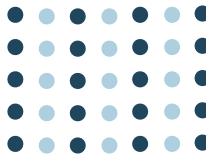
Objective 2.2: (Pillars One and Three): Increase the overall rate of immunizations and vaccinations across all ages and populations

Objective 2.3: (Pillar One): Increase the percentage of children/adolescents that receive weight assessment and counseling for nutrition and physical activity

Objective 2.4: (Pillar One): Increase the percentage of children who receive developmental screening in the first three years of life

**Pillars*

- *Pillar One: Quality*
- *Pillar Two: Stewardship*
- *Pillar Three: Access*
- *Pillar Four: Experience*



Goals, Objectives, Pillars*

Goal 3: Improve Outcomes for Chronic Diseases

Objective 3.1: (Pillars One and Two): Decrease the annual hospital admission rate for members with heart failure

Objective 3.2: (Pillar One): Increase the number of members participating in a remote monitoring program for management of chronic conditions

Objective 3.3: (Pillar One): Increase the percentage of members achieving appropriate asthma medication ratios

Objective 3.4: (Pillar One): Increase the number of members with a diagnosis of diabetes mellitus receiving nutritional counseling

Objective 3.5: (Pillar One): Increase the number of members with hypertension who are provided a blood pressure device to monitor blood pressure

Goal 4: Improve Maternal and Newborn Care

Objective 4.1: (Pillar One and Three): Increase the annual number of postpartum care visits

Objective 4.2: (Pillar One, Two, and Three): Decrease the number of live births weighing less than 2,500 grams

Objective 4.3: (Pillar One): Increase the number of hospitals implementing the severe HBP pregnancy safety bundle

Objective 4.4: (Pillar One): Increase the number of pregnant persons receiving prenatal services within 30 days of enrollment

Objective 4.5: (Pillar One and Two): Increase the number of postpartum persons with a diagnosis of SUD or cardiovascular condition who had a provider contact within 10 days post discharge

**Pillars*

- Pillar One: Quality
- Pillar Two: Stewardship
- Pillar Three: Access
- Pillar Four: Experience



Goals, Objectives, Pillars*

Goal 5: Improve Behavioral Health Care Outcomes

Objective 5.1: (Pillar One and Two): Decrease the annual behavioral health 30-day readmission rate

Objective 5.2: (Pillar One): Increase the number of adolescents and adults screened for follow-up for depression

Objective 5.3: (Pillar One and Three): Increase follow-up care for children prescribed attention-deficit/hyperactivity disorder (ADHD) medication

Objective 5.4: (Pillars One and Three): Increase the number of children and adolescents on antipsychotics receiving metabolic monitoring

Objective 5.5: (Pillars One and Two): Increase the percentage of children, adolescents, and adults receiving follow-up after an emergency department visit for substance use

Objective 5.6: (Pillars One and Two): Increase the percentage of children, adolescents, and adults receiving follow-up care after an emergency department visit for mental illness

Objective 5.7: (Pillars One): Increase the use of first-line psychosocial care for children and adolescents on antipsychotics

Objective 5.8: (Pillar One and Three): Increase the percentage of members that initiate and engage in substance use disorder treatment

Objective 5.9: (Pillars One): Increase the percentage of individuals receiving appropriate antidepressant medication management

**Pillars*

- Pillar One: Quality
- Pillar Two: Stewardship
- Pillar Three: Access
- Pillar Four: Experience



Goals, Objectives, Pillars*

Goal 6: Improve Utilization of Care and Services

Objective 6.1: (*Pillars One and Two*): Decrease hospital readmission rate for LTSS population

Goal 7: Improve Member Experience

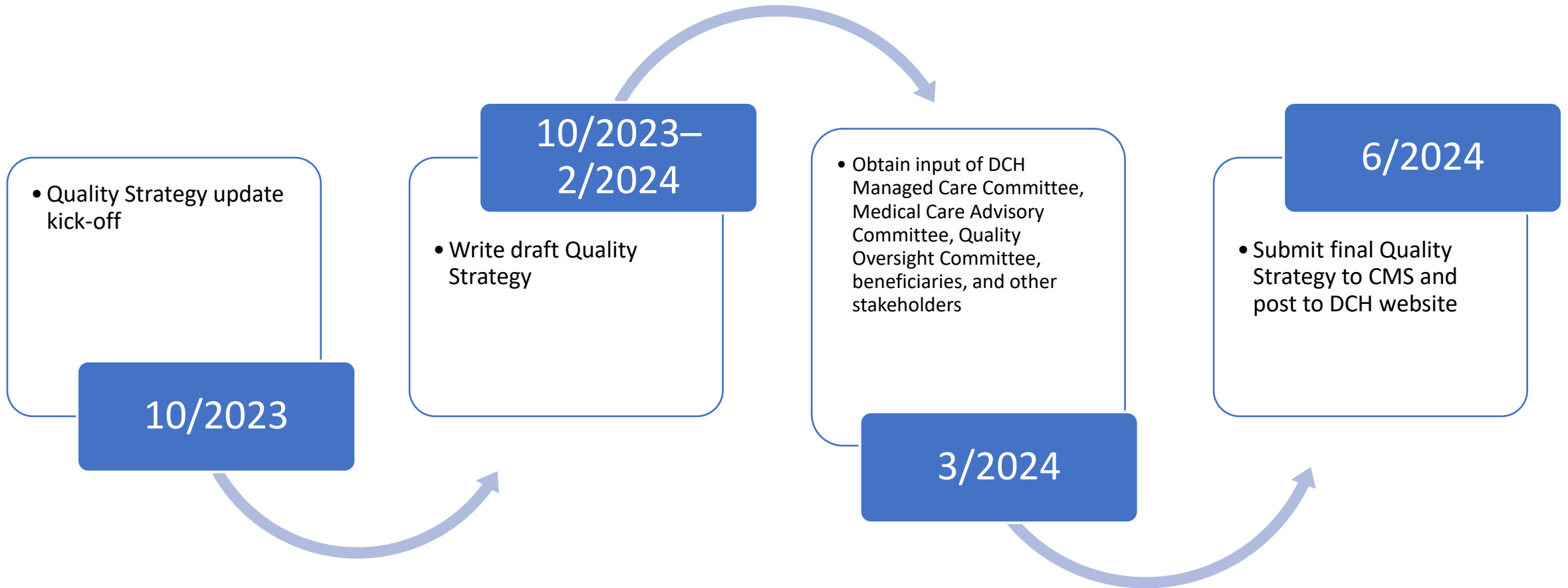
Objective 7.1: (*Pillar Four*): Increase annual CAHPS overall *Rating of Health Plan*

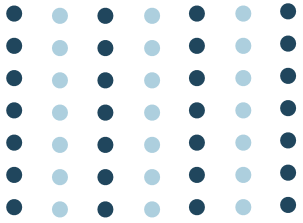
**Pillars*

- *Pillar One: Quality*
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Quality Strategy Timeline





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THANK YOU!
**QUESTIONS/
COMMENTS?**

