



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Medicaid & PeachCare Managed Care



CMO Program Integrity Audit

Audit Committee Meeting

September 10, 2020



Mission

The mission of the Department of Community Health is to provide access to affordable, quality health care to Georgians through effective planning, purchasing, and oversight.

We are dedicated to A Healthy Georgia.

Agenda

- ◆ Purpose
- ◆ DOAA Audit Review
 - ◆ Themes
 - ◆ Medicaid Payments 2013-2019
 - ◆ Findings
 - ◆ Recommendations
- ◆ Corrective Action Plan
- ◆ Questions



Purpose

- Department of Audits & Accounts
- Performance Audit Report No. 18-05

Medicaid & PeachCare Managed Care:

Lack of coordinated integrity efforts increase risk of improper payments



DOAA Audit Review: Themes

- Program Integrity activities not coordinated
 - FFS vs CMOs
 - Communication between FFS & CMOs



DOAA Audit Review: Themes

- CMO Contract Changes
 - Pre-payment review coordination
 - Provider investigations coordination
 - Contract termination coordination
 - Define standards & performance goals
 - ✓ Program Integrity activities
 - ✓ Timeliness of investigations



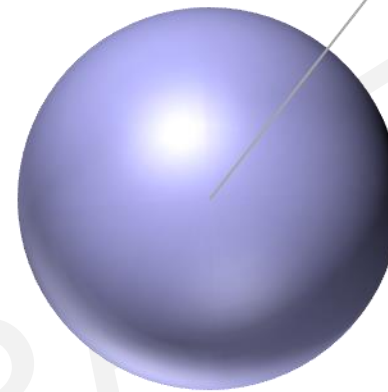
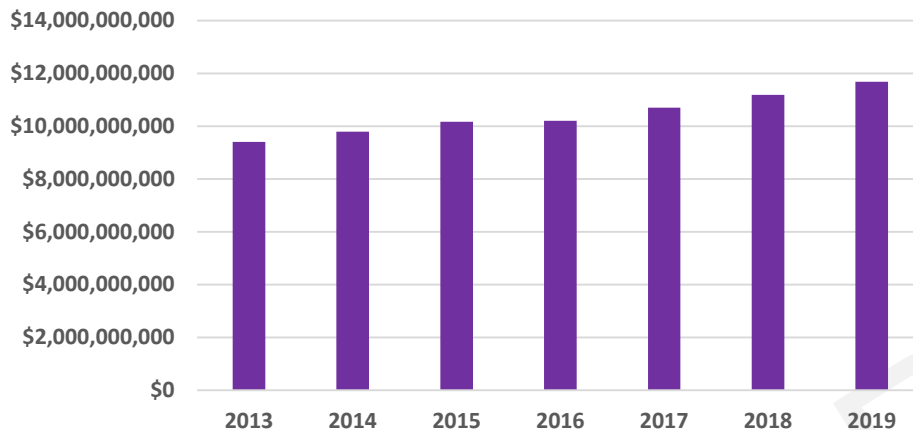
DOAA Audit Review: Themes

- Improve current Program Integrity activities
 - Review CMO reports
 - ✓ Identify provider trends
 - ✓ Evaluate CMO program integrity activities
 - ✓ Refine usefulness of reports
 - ✓ Define reporting requirements
 - MFCU decisions
 - ✓ Communicate to CMOs
 - ✓ Monitor aging audits



Medicaid Payments 2013 - 2019

Medicaid Payments
SFYs 2013 - 2019



Total Medicaid and PeachCare
Payments between FY2013 to
FY2019
\$73.1 Billion

Payments not subject to
adequate oversight and
claims review between
FY2013 to FY2019.
\$41.1 Million

**\$41.1 Million represents 0.06% of total
Medicaid and PeachCare Payments
made in the same time period, FY2013 –
FY2019.**

**Medicaid
spend per
day =
\$30M**



Program Integrity



CMO overpayments can result in higher state costs through increased capitation rates.



Program Integrity



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Findings

MEDICAID & PEACHCARE MANAGED CARE AUDIT #18-05 FINDINGS/RECOMMENDATIONS/CAP

11 Findings

See Corrective Action Plan



Recommendations

MEDICAID & PEACHCARE MANAGED CARE AUDIT #18-05 FINDINGS/RECOMMENDATIONS/CAP

23 Recommendations

See Corrective Action Plan



Corrective Action Plan

**MEDICAID & PEACHCARE MANAGED CARE AUDIT #18-05
FINDINGS/RECOMMENDATIONS/CAP**

See Corrective Action Plan



Program Integrity



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QUESTIONS

