

# COMPREHENSIVE HEALTH COVERAGE COMMISSION

*THIRD MEETING*

**NOVEMBER 14, 2024**  
**10:00AM – 12:00 PM**



**Website:** <https://dch.georgia.gov/comprehensive-health-coverage-commission>

**Email:** [chc.commission@dch.ga.gov](mailto:chc.commission@dch.ga.gov)

# AGENDA

Topic	Speaker	Duration
1. Welcome & Commission Member Attendance Call	Shawn Walker	5 minutes
2. Remarks	Caylee Noggle	10 minutes
3. Introduction of Consultant	Caylee Noggle	Up to 40 minutes
4. Questions/Feedback	Commission	20 minutes
5. New Business and Closing Remarks	Caylee Noggle	5 minutes

# Comprehensive Health Coverage Commission Members

- **Caylee Noggle- Chair**  
*President and CEO,  
Georgia Hospital  
Association*
- **Lisa Carnot**  
*Vice President, Risk  
Management at Pruitt  
Health Corporation*
- **Pam Clayton**  
*Vice President, Quality  
Advancement &  
Regulatory Affairs at  
Georgia Health Care  
Association*
- **Kristy Klein Davis**  
*President, Georgia Health  
Initiative*
- **Delvecchio Finley**  
*President and CEO,  
Atrium Health Navicent*
- **Dr. Harry J. Heiman**  
*Clinical Professor, Dept. of  
Health Policy and  
Behavioral Sciences at GA  
State School of Public  
Health*
- **Dr. Sid Moore**  
*Physician, Eye Center of  
Central Georgia*
- **Dr. John Odom**  
*Physician, Metro Surgical*
- **Joseph R. Ross, Esq.**  
*Partner, Morris, Manning  
& Martin, LLP*



# REMARKS FROM THE CHAIR

## *Caylee Noggle*

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# PROJECT OBJECTIVES

## Phase 1: Increasing coverage options for uninsured/low-income Georgians

- Perform an analysis of existing or new ideas and opportunities to increase coverage options for low-income and uninsured Georgians and enhanced reimbursement rates for providers
- Define the impact – financial and health outcomes – that the proposed ideas and opportunities may have on the Medicaid program, state budget, providers, and Medicaid beneficiaries and low-income Georgians

## Phase 2: Quality improvement and service delivery and coordination

- Conduct an environmental scan of the current system to assess and understand the interactions that Medicaid beneficiaries encounter with and across state health agencies
- Based on the findings from the environmental scan, identify opportunities for improvement

Opportunities related to reimbursement and funding for Georgia healthcare providers, including premium assistance programs

Opportunities related to quality improvement of healthcare for Georgia's low-income and uninsured populations

Opportunities to enhance service delivery and coordination of healthcare among and across state agencies

# HIGH LEVEL PROJECT APPROACH

## Phase 1: Increasing coverage options for uninsured/low-income Georgians

## Phase 2: Quality improvement and service delivery and coordination

	Initiation	Environmental Scan	Impact Analysis	Agencies assessment	Improvement opportunities	Report compilation
Key Activities	<ul style="list-style-type: none"> <li>Develop project plan and stakeholder engagement plan</li> <li>Support with the preparation of December 1, 2024 report</li> <li>Participation in CHCC meetings</li> </ul>	<ul style="list-style-type: none"> <li>Conduct environmental scan of promising, leading, and best practices – coverage options</li> <li>Facilitate interviews with CHCC and DCH MAP stakeholders</li> <li>Develop initial and final reports</li> </ul>	<ul style="list-style-type: none"> <li>Select up to three options for inclusion</li> <li>Solicit input of impact of selected options from up to five key stakeholders</li> <li>Conduct impact analysis – financial and health outcomes - based on selected options</li> <li>Initial draft of the impact analysis report</li> <li>Finalize impact analysis report</li> </ul>	<ul style="list-style-type: none"> <li>Define health agencies of focus/in-scope</li> <li>Conduct review of health agency program documents and policies</li> <li>Facilitate interviews</li> <li>Initial draft of beneficiary interactions report</li> <li>Finalize beneficiary interaction analysis report</li> </ul>	<ul style="list-style-type: none"> <li>Define opportunities to improve beneficiary interactions with agencies</li> <li>Initial draft of improvement opportunities report</li> <li>Finalize report</li> </ul>	<ul style="list-style-type: none"> <li>Collate reports produced from project initiations</li> <li>Develop consolidated report for submission to General Assembly and Governor's Office</li> <li>Draft initial report</li> <li>Finalize report</li> </ul>
Milestones/Deliverables	<ul style="list-style-type: none"> <li>Project plan</li> <li>Stakeholder engagement plan</li> <li>CHCC meetings</li> <li>Final report</li> </ul>	<ul style="list-style-type: none"> <li>Key interviews</li> <li>Environmental scan</li> <li>Draft report</li> <li>Final report</li> </ul>	<ul style="list-style-type: none"> <li>Key interviews</li> <li>Impact analysis</li> <li>Draft report</li> <li>Final report</li> </ul>	<ul style="list-style-type: none"> <li>Key interviews</li> <li>Beneficiaries' engagement assessment</li> <li>Draft report</li> <li>Final report</li> </ul>	<ul style="list-style-type: none"> <li>Draft report of improvement opportunities</li> <li>Final report</li> </ul>	<ul style="list-style-type: none"> <li>Draft report</li> <li>Final CHCC report</li> </ul>
	Project management					
	Stakeholder communications					

# PHASE I PROJECT APPROACH

## Phase I: Increasing coverage options for uninsured/low-income Georgians

**Analysis/assessment of opportunities to increase coverage options for low-income and uninsured Georgians and reimbursement rates for providers**

- CHCC to identify up to ten states to review policies, strategies, and initiatives that have been implemented
- Collect credible primary research/peer-reviewed sources to compile the information
- Conduct interviews to solicit feedback and perspectives that will be leveraged to inform the environmental scan
- Collate the findings of the environmental scan and interviews, and submit to the CHCC for review and feedback

**Draft report of the health coverage and improvement findings**

- Submit findings and summaries to CHCC for review
- Support with the drafting/iteration of the semi-annual report for submission to the Governor and General Assembly on July 1, 2025

**Determining the impact of the selected coverage options on the Medicaid program, state, providers, and Medicaid and low-income Georgians and beneficiaries**

- Identify three health coverage options that will be considered for the impact analysis
- Conduct impact analysis – financial and health outcomes - based on selected three options
- Conduct interviews to solicit input and feedback on the anticipated impact of the selected options

**Draft impact analysis findings**

- Develop and submit findings to the CHCC for review
- Support the CHCC on iteration of the annual report for submission to the Governor and General Assembly on December 31, 2025

# PHASE 2 PROJECT APPROACH

## Phase 2: Quality improvement and service delivery and coordination

### Review of health care service delivery and coordination among state agencies that Medicaid beneficiaries interact and engage with

- Assessment of Medicaid beneficiaries' interactions with and across the state health agencies
- Create a Medicaid beneficiary experience journey to understand how beneficiaries move through the state health agencies

### Review of health care quality improvement opportunities for low-income and uninsured populations

- Summarize findings from the beneficiary experience journey, customer satisfaction surveys, and state health agency interviews,
- Compile the findings, define gaps, and develop opportunities to improve Medicaid beneficiaries' engagement and interactions with state health agencies, and enhance coordination within and between agencies

### Draft report of the health care service delivery and coordination findings

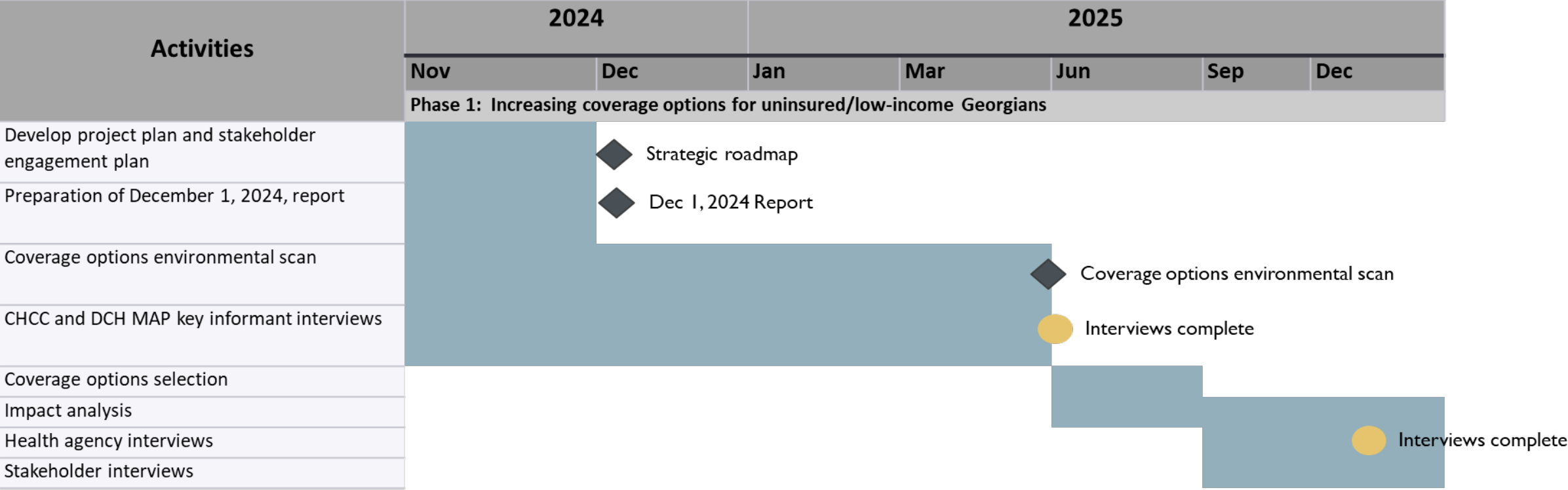
- Draft report of the findings from the analysis/assessment submitted to the CHCC
- Support the CHCC with drafting the semi-annual report of the findings in preparation for delivery to the Governor and General Assembly on July 1, 2026

### Draft report of improvement opportunities findings

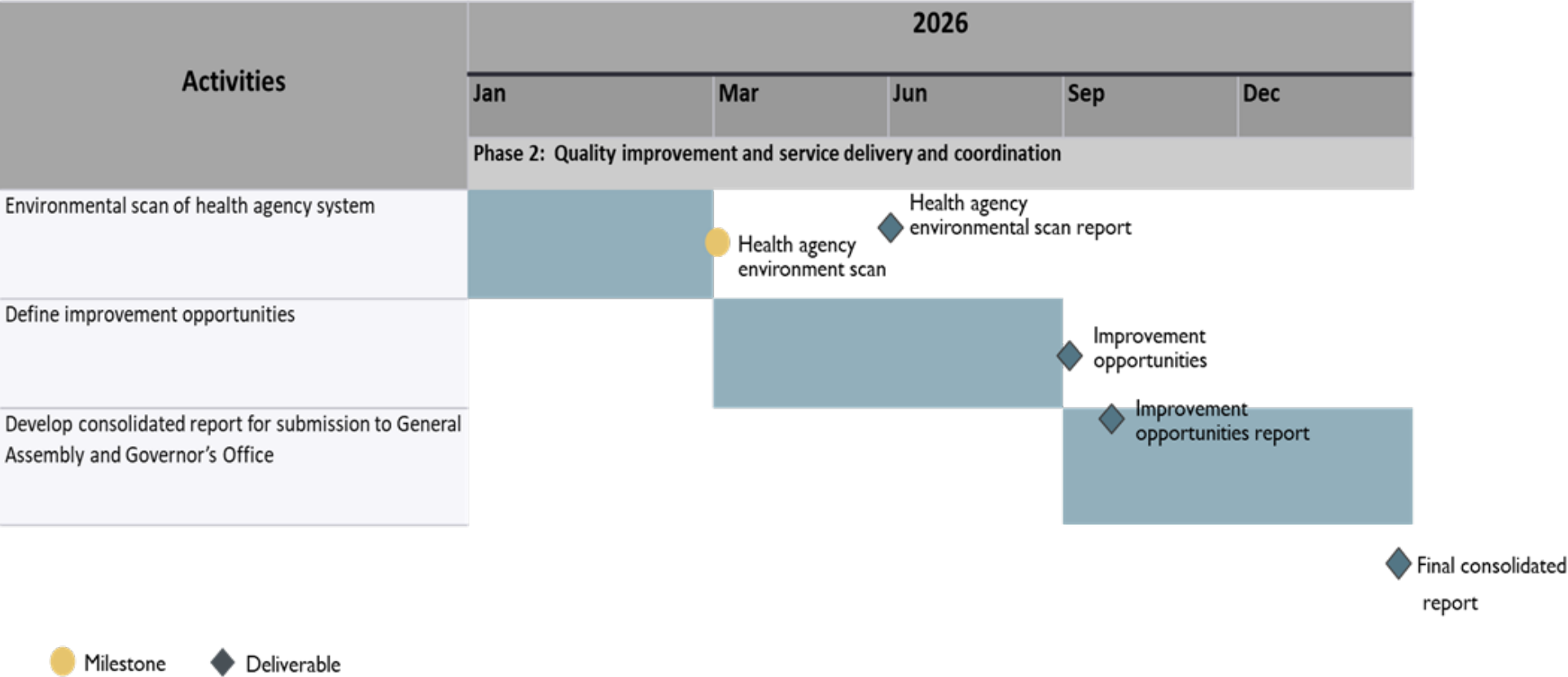
- Draft report of the findings from the review/assessment submitted to the CHCC
- Support the CHCC with drafting the final-annual report of the findings in preparation for delivery to the Governor and General Assembly on December 31, 2026.; final report will include the results from all activities and reports, and activities related to the statutory creation of the CHCC.



# PROJECT APPROACH AND TIMELINE: PHASE I



# PROJECT APPROACH AND TIMELINE: PHASE 2





## Disclaimer

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- EY will not make decisions regarding the coverage options, improvement opportunities, and initiatives/options to consider and implement
- EY will leverage publicly available and client-provided/de-identified data for any analysis, including the impact analysis
- EY's analyses and reporting is dependent on data quality, availability, and timeliness
- Reports will be finalized, signed off and submitted to the Governor and General Assembly by the Chair of the CHCC



# Closing Remarks/Next Steps

Website

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Commission Email

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