



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

CareSource

Quarter 4: October 2025 – December 2025

March 31, 2026



**MYERS AND
STAUFFER** L.C.
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 30-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning October 1, 2025 and ending December 31, 2025 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by CareSource contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for CareSource and the corresponding providers were contacted for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by CareSource. CareSource's report was obtained by accessing their web portal on January 30, 2026. For Quarter 4, 65 HS&R reports were submitted and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by CareSource, we sampled no less than 30 report requests.

Telephone calls or e-mails regarding 30 HS&R reports were initiated on February 2, 2026, and completed on March 25, 2026. Providers were asked to provide the date they requested the HS&R report and the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with CareSource or the provider, as necessary. Provider responses were compared with the dates reported on CareSource's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where CareSource may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from CareSource that was not included in the report to DCH, Myers and Stauffer would have communicated with CareSource to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted verbal or email confirmation for information received from providers.*
- *If there was a disagreement between CareSource and the provider, Myers and Stauffer accepted the documentation submitted by CareSource as confirmation.*
- *If instances occurred when a provider stated they received a requested HS&R report from CareSource after 20 days and that report was originally excluded from our confirmation process, we would have communicated with CareSource to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*

Report Results

This section provides the results of the analysis of the Quarter 4, 2025 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
CareSource	65	0	30	25 (83.3%)	0 (0.0%)	5 (16.7%)

For the Quarter 4 analysis, 30 out of 65 HS&R reports were sampled. The results indicate information reported by CareSource was confirmed to be 83.3 percent (25 of 30) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
CareSource	0	16.6	29

The statistics included in *Table 2* are based on the request and release dates reported by CareSource for Quarter 4. The minimum number of days taken to release an HS&R report to a provider was two days while the maximum number of days taken to release an HS&R report to a provider was 29 days.



Findings

CareSource

For Quarter 4, ten representatives were contacted regarding 30 HS&R report requests. The request and release dates reported by CareSource were confirmed for 25 requests. Myers and Stauffer was unable to reach a provider regarding five report requests. Myers and Stauffer identified 29 HS&R reports released by CareSource that were greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by CareSource to a provider that were greater than 30 days.

Based on our findings, CareSource did not have any cases of late reporting for the quarter beginning October 1, 2025, and ending December 31, 2025.



Exhibit A: CareSource Quarterly Report

HS&R Report Quarterly Report				
CMO Name: CareSource Reporting Date: 01/29/2026 Reporting Period: 10/1/2025-12/31/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
WAYNE MEMORIAL HOSPITAL	865 S 1ST ST, JESUP, GA, 315450210	10/01/2025	10/21/2025	Mackenzy, McFarland
JEFFERSON HOSPITAL	1067 PEACHTREE ST, LOUISVILLE, GA, 304341558	10/07/2025	10/21/2025	Keith, Williams
JEFF DAVIS HOSPITAL	163 S TALLAHASSEE ST, HAZLEHURST, GA, 315396465	10/07/2025	10/21/2025	Keith, Williams
FLINT RIVER HOSPITAL	509 SUMTER STREET, MONTEZUMA, GA, 310632502	10/07/2025	10/21/2025	Keith, Williams
EMORY REHABILITATION HOSPITAL	1441 CLIFTON ROAD NE, ATLANTA, GA, 303221004	10/07/2025	10/31/2025	Sunny, Kemp
EMORY UNIVERSITY HOSPITAL	1364 CLIFTON RD NE, ATLANTA, GA, 303221059	10/07/2025	10/31/2025	Sunny, Kemp
EMORY UNIVERSITY HOSPITAL MIDTOWN	550 PEACHTREE ST NE, ATLANTA, GA, 303082247	10/07/2025	10/31/2025	Sunny, Kemp
CANDLER COUNTY HOSPITAL	400 CEDAR ST, METTER, GA, 304393338	10/08/2025	10/30/2025	Jesus, Ruiz
THE BAXLEY AND APPLING COUNTY HOSPITAL AUTHORITY	163 E TOLLISON ST, BAXLEY, GA, 31513120	10/08/2025	10/31/2025	Jesus, Ruiz
BURKE HOSPITAL COMPANY	351 S LIBERTY ST, WAYNESBORO, GA, 308309686	10/08/2025	10/31/2025	Jesus, Ruiz
TIFT REGIONAL MEDICAL CENTER	901 18TH ST E, TIFTON, GA, 317943648	10/08/2025	10/31/2025	Jesus, Ruiz



**EXHIBIT A: CARESOURCE
QUARTERLY REPORT**

HS&R Report Timeliness Validation
State Fiscal Year 2026

HS&R Report Quarterly Report				
CMO Name: CareSource				
Reporting Date: 01/29/2026				
Reporting Period: 10/1/2025-12/31/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
SOUTHWELL MEDICAL CENTER	260 MJ TAYLOR ROAD, ADEL, GA, 316203485	10/08/2025	10/31/2025	Jesus, Ruiz
STEPHENS COUNTY HOSPITAL	163 HOSPITAL DR, TOCCOA, GA, 305776820	10/08/2025	11/03/2025	Jesus, Ruiz
WASHINGTON COUNTY REGIONAL MEDICAL CENTER	610 SPARTA ROAD, SANDERSVILLE, GA, 310821860	10/08/2025	11/03/2025	Jesus, Ruiz
HIGGINS GENERAL HOSPITAL	200 ALLEN MEMORIAL DR, BREMEN, GA, 301102012	10/08/2025	11/03/2025	Smith, Keri
EMORY REHABILITATION HOSPITAL	1441 CLIFTON ROAD NE, ATLANTA, GA, 303221004	10/08/2025	10/31/2025	Sunny, Kemp
EMORY UNIVERSITY HOSPITAL	1364 CLIFTON RD NE, ATLANTA, GA, 303221059	10/08/2025	10/31/2025	Sunny, Kemp
EMORY UNIVERSITY HOSPITAL MIDTOWN	550 PEACHTREE ST NE, ATLANTA, GA, 303082247	10/08/2025	10/31/2025	Sunny, Kemp
DORMINY MEDICAL CENTER	200 PERRY HOUSE RD, FITZGERALD, GA, 317508857	10/08/2025	11/04/2025	Reeves, Will
DORMINY MEDICAL CENTER	200 PERRY HOUSE RD, FITZGERALD, GA, 317508857	10/14/2025	11/04/2025	Reeves, Will
CHILDRENS HEALTHCARE OF ATLANTA AT HUGHES SPALDING	35 JESSE HILL JR DR SE, ATLANTA, GA, 303033032	10/16/2025	10/23/2025	Shreeya, Chalasani
CHILDREN'S HEALTHCARE OF ATLANTA SCOTTISH RITE	1001 JOHNSON FERRY RD NE, ATLANTA, GA, 303421605	10/16/2025	10/24/2025	Shreeya, Chalasani
JOHN D. ARCHBOLD MEMORIAL HOSPITAL	915 GORDON AVE, THOMASVILLE, GA, 317926614	10/16/2025	11/04/2025	Patricia, Barrett
ARCHBOLD BROOKS	903 N COURT ST, QUITMAN, GA, 316431315	10/16/2025	11/04/2025	Patricia, Barrett



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HS&R Report Quarterly Report				
CMO Name: CareSource				
Reporting Date: 01/29/2026				
Reporting Period: 10/1/2025-12/31/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
ARCHBOLD GRADY	1155 5TH ST SE, CAIRO, GA, 398283142	10/16/2025	11/04/2025	Patricia, Barrett
ARCHBOLD MITCHELL	90 E STEPHENS ST, CAMILLA, GA, 317301836	10/16/2025	11/04/2025	Patricia, Barrett
DONALSONVILLE HOSPITAL INC	102 HOSPITAL CIR, DONALSONVILLE, GA, 398451100	10/17/2025	11/03/2025	Ashley, Ferguson
CRISP REGIONAL HOSPITAL	902 N 7TH ST, CORDELE, GA, 310153234	10/22/2025	11/03/2025	Emily, Morris
WAYNE MEMORIAL HOSPITAL	865 S 1ST ST, JESUP, GA, 315450210	10/30/2025	11/25/2025	Shae, Foy
COOSA VALLEY MEDICAL CENTER	315 W HICKORY ST, SYLACAUGA, AL, 351502913	10/30/2025	11/26/2025	Shae, Foy
COOSA VALLEY MEDICAL CENTER	315 W HICKORY ST, SYLACAUGA, AL, 351502913	10/30/2025	11/26/2025	Shae, Foy
COLQUITT REGIONAL MEDICAL CTR	3131 SOUTH MAIN ST, MOULTRIE, GA, 317760040	10/30/2025	11/25/2025	Shae, Foy
TIFT REGIONAL MEDICAL CENTER	901 18TH ST E, TIFTON, GA, 317943648	10/30/2025	11/25/2025	Shae, Foy
JOHN D. ARCHBOLD MEMORIAL HOSPITAL	915 GORDON AVE, THOMASVILLE, GA, 317926614	10/30/2025	11/25/2025	Shae, Foy
ARCHBOLD GRADY	1155 5TH ST SE, CAIRO, GA, 398283142	10/30/2025	11/25/2025	Shae, Foy
EMANUEL MEDICAL CENTER	117 KITE RD, SWAINSBORO, GA, 304013231	10/30/2025	11/25/2025	Shelby, Ashley
DONALSONVILLE HOSPITAL INC	102 HOSPITAL CIR, DONALSONVILLE, GA, 398451100	11/03/2025	11/12/2025	Ashley, Ferguson
PHOEBE PUTNEY MEMORIAL HOSPITAL, INC.	417 W 3RD AVE, ALBANY, GA, 317011943	11/03/2025	12/01/2025	Tekita, Honer
PHOEBE SUMTER MEDICAL CENTER	126 US HWY 280 W, AMERICUS, GA, 317198645	11/03/2025	12/01/2025	Tekita, Honer



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CMO Name: CareSource				
Reporting Date: 01/29/2026				
Reporting Period: 10/1/2025-12/31/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
PHOEBE NORTH	2000 PALMYRA RD, ALBANY, GA, 317011528	11/03/2025	12/01/2025	Tekita, Honer
PHOEBE WORTH MEDICAL CENTER	807 S ISABELLA ST, SYLVESTER, GA, 317917554	11/03/2025	12/01/2025	Tekita, Honer
EFFINGHAM COUNTY HOSPITAL	459 GA HIGHWAY 119 S, SPRINGFIELD, GA, 313293021	11/04/2025	12/03/2025	Matthew, Moore
THE BAXLEY AND APPLING COUNTY HOSPITAL AUTHORITY	163 E TOLLISON ST, BAXLEY, GA, 31513120	11/21/2025	12/03/2025	Jesus, Ruiz
DONALSONVILLE HOSPITAL INC	102 HOSPITAL CIR, DONALSONVILLE, GA, 398451100	11/26/2025	11/26/2025	Shae, Foy
EMANUEL MEDICAL CENTER	117 KITE RD, SWAINSBORO, GA, 304013231	11/26/2025	11/26/2025	Shelby, Ashley
EMORY JOHNS CREEK HOSPITAL	6325 HOSPITAL PARKWAY, JOHNS CREEK, GA, 300975775	12/01/2025	12/03/2025	Sunny, Kemp
DEKALB MEDICAL CENTER AT HILLANDALE	2801 DEKALB MEDICAL PKWY, LITHONIA, GA, 300584996	12/01/2025	12/03/2025	Sunny, Kemp
DEKALB MEDICAL CENTER	2701 N DECATUR RD, DECATUR, GA, 300335918	12/01/2025	12/03/2025	Sunny, Kemp
SAINT JOSEPH'S HOSPITAL OF ATLANTA	5665 PEACHTREE DUNWOODY RD NE, ATLANTA, GA, 303421701	12/01/2025	12/03/2025	Sunny, Kemp
DECATUR HLTH RESOURCES HOSPITAL ,INC	450 N CANDLER ST, DECATUR, GA, 300302626	12/01/2025	12/03/2025	Sunny, Kemp
EMORY JOHNS CREEK HOSPITAL	6325 HOSPITAL PARKWAY, JOHNS CREEK, GA, 300975775	12/04/2025	12/16/2025	Sunny, Kemp
DEKALB MEDICAL CENTER AT HILLANDALE	2801 DEKALB MEDICAL PKWY, LITHONIA, GA, 300584996	12/04/2025	12/16/2025	Sunny, Kemp



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Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
DEKALB MEDICAL CENTER	2701 N DECATUR RD, DECATUR, GA, 300335918	12/04/2025	12/16/2025	Sunny, Kemp
EMORY UNIVERSITY HOSPITAL	1364 CLIFTON RD NE DEPT RM, ATLANTA, GA, 303221059	12/04/2025	12/16/2025	Sunny, Kemp
EMORY REHABILITATION HOSPITAL	1441 CLIFTON ROAD NE, ATLANTA, GA, 303221004	12/04/2025	12/16/2025	Sunny, Kemp
EMORY UNIVERSITY HOSPITAL MIDTOWN	550 PEACHTREE ST NE, ATLANTA, GA, 303081701	12/04/2025	12/16/2025	Sunny, Kemp
DECATUR HLTH RESOURCES HOSPITAL ,INC	450 N CANDLER ST, DECATUR, GA, 300306614	12/04/2025	12/16/2025	Sunny, Kemp
JOHN D ARCHBOLD MEMORIAL HOSPITAL	915 GORDON AVE, THOMASVILLE, GA, 317921315	12/16/2025	12/18/2025	Patricia, Barrett
ARCHBOLD BROOKS	903 N COURT ST, QUITMAN, GA, 316433142	12/16/2025	12/18/2025	Patricia, Barrett
ARCHBOLD GRADY	1155 5TH ST SE, CAIRO, GA, 398281836	12/16/2025	12/18/2025	Patricia, Barrett
ARCHBOLD MITCHELL	90 E STEPHENS ST, CAMILLA, GA, 317302326	12/16/2025	12/18/2025	Patricia, Barrett
SGMC BERRIEN CAMPUS	1221 E MCPHERSON AVE, NASHVILLE, GA, 316391006	12/18/2025	12/29/2025	Sara, Johnson
SGMC LANIER CAMPUS	116 W THIGPEN AVENUE, LAKELAND, GA, 316351735	12/18/2025	12/29/2025	Sara, Johnson
SOUTH GEORGIA MEDICAL CENTER	2501 N PATTERSON ST, VALDOSTA, GA, 316026814	12/18/2025	12/29/2025	Sara, Johnson
SGMC SMITH NORTHVIEW	4280 N VALDOSTA ROAD, VALDOSTA, GA, 316026814	12/18/2025	12/29/2025	Sara, Johnson