



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

CareSource

Quarter 3: July 2025 – September 2025

January 9, 2026



**MYERS AND
STAUFFER** LC
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 30-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning July 1, 2025 and ending September 30, 2025 (“Quarter 3”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by CareSource contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for CareSource and the corresponding providers were contacted for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by CareSource. CareSource’s report was obtained by accessing their web portal on November 1, 2025. For Quarter 3, 28 HS&R reports were submitted and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by CareSource, we sampled no less than 11 report requests.

Telephone calls or e-mails regarding 11 HS&R reports were initiated on December 3, 2025 and completed on January 7, 2026. Providers were asked to provide the date they requested the HS&R report and the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with CareSource or the provider, as necessary. Provider responses were compared with the dates reported on CareSource’s quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where CareSource may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from CareSource that was not included in the report to DCH, Myers and Stauffer would have communicated with CareSource to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between CareSource and the provider, Myers and Stauffer accepted the documentation submitted by CareSource as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from CareSource after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the CareSource to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*

Report Results

This section provides the results of the analysis of the Quarter 3, 2025 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
CareSource	28	0	11	11 (100%)	0 (0.0%)	0 (0.0%)

For the Quarter 3 analysis, 11 out of 28 HS&R reports were sampled. The results indicate information reported by CareSource was confirmed for 100 percent (11 of 11) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
CareSource	2	11.9	28

The statistics included in *Table 2* are based on the request and release dates reported by CareSource for Quarter 3. The minimum number of days taken to release an HS&R report to a provider was two days while the maximum number of days taken to release an HS&R report to a provider was 28 days.



Findings

CareSource

For Quarter 3, seven representatives were contacted regarding 11 HS&R report requests. The request and release dates reported by CareSource were confirmed for 11 requests. Myers and Stauffer did identify three HS&R reports released by CareSource that were greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by CareSource to a provider that were greater than 30 days.

Based on our findings, CareSource did not have any cases of late reporting for the quarter beginning July 1, 2025 and ending September 30, 2025.



Exhibit A: CareSource Quarterly Report

HS&R Report Quarterly Report				
CMO Name: CareSource Reporting Date: 10/30/25 Reporting Period: 7/1/2025 – 9/30/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Union General Hospital	35 Hospital Rd., Blairsville, GA, 305123139	07/01/2025	07/07/2025	Stephanie, Sitton
Chatuge Regional Hospital	110 South Main St., Hiawassee, GA, 305463408	07/01/2025	07/07/2025	Stephanie, Sitton
Union County Dialysis	72 Appalachian Ave., Blairsville, GA, 305122271	07/01/2025	07/07/2025	Stephanie, Sitton
Wills Memorial Hospital	120 Gordon St., Washington, GA, 306731602	07/07/2025	07/09/2025	Mandy, Rose
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr., Saint Marys, GA, 315583810	07/22/2025	07/29/2025	Shawnta, Jamerson
Southeast Georgia Health System - Brunswick	2415 Parkwood Dr., Brunswick, GA, 315204722	07/22/2025	07/29/2025	Shawnta, Jamerson
Taylor Regional Hospital	222 Perry Hwy., Hawkinsville, GA, 310366748	08/13/2025	08/19/2025	Mackenzey, McFarland
Bleckley Memorial Hospital	145 E Peacock St., Cochran, GA, 310147846	08/13/2025	08/19/2025	Mackenzey, McFarland
Colquitt Regional Medical Center	3131 South Main St., Moultrie, GA, 317760040	08/15/2025	09/11/2025	Shae, Foy
Northeast Georgia Medical Center Inc	743 Spring St. NE, Gainesville, GA, 305013715	08/15/2025	09/12/2025	Shae, Foy
Northeast Georgia Medical Center Braselton	1400 River Place, Braselton, GA, 305175600	08/15/2025	09/12/2025	Shae, Foy



**EXHIBIT A: CARESOURCE
QUARTERLY REPORT**

HS&R Report Quarterly Report				
CMO Name: CareSource Reporting Date: 10/30/25 Reporting Period: 7/1/2025 – 9/30/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Children's Healthcare of Atlanta @ Egleston/Arthur M. Blank	2220 N Druid Hills Rd. NE, Atlanta, GA, 303293117	09/02/2025	09/22/2025	Shreeya, Chalasani
Children's Healthcare of Atlanta @ Hughes Spalding	35 Jesse Hill Dr. SE, Atlanta, GA, 303033032	09/02/2025	09/22/2025	Shreeya, Chalasani
Children's Healthcare of Atlanta @ Scottish Rite	1001 Johnson Ferry Road NE, Atlanta, GA, 303421605	09/02/2025	09/22/2025	Shreeya, Chalasani
Crisp Regional Hospital	902 N 7Th St., Cordele, GA, 310153234	09/04/2025	09/08/2025	Darin, Reed
Effingham Hospital	459 GA Highway 119 S, Springfield, GA, 313293021	09/15/2025	09/23/2025	Matthew, Moore
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA, 316349701	09/16/2025	09/24/2025	Rebecca, McKinley
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr., Saint Marys, GA, 315583810	09/24/2025	09/30/2025	Kim, Holcomb
Southeast Georgia Health System - Brunswick	2415 Parkwood Dr., Brunswick, GA, 315204722	09/24/2025	09/30/2025	Kim, Holcomb
Tanner Medical Center	705 Dixie St., Carrollton, GA, 301173818	09/30/2025	10/10/2025	Shae, Foy
Tanner Medical Center Villa Rica	601 Dallas Hwy, Villa Rica, GA, 301801202	09/30/2025	10/10/2025	Shae, Foy
Southwell Medical Center	260 MJ Taylor Road, Adel, GA, 316203485	09/30/2025	10/10/2025	Shae, Foy
Candler Hospital	5353 Reynolds St., Savannah, GA, 314056005	09/30/2025	10/13/2025	Wendy, Collett
St Joseph's Hospital Savannah	11705 Mercy Blvd, Savannah, GA, 314191711	09/30/2025	10/13/2025	Wendy, Collett
Dorminy Medical Center	200 Perry House Rd., Fitzgerald, GA, 317508857	09/30/2025	10/14/2025	Shae, Foy



EXHIBIT A: CARESOURCE QUARTERLY REPORT

HS&R Report Timeliness Validation
State Fiscal Year 2026

HS&R Report Quarterly Report

CMO Name: CareSource
Reporting Date: 10/30/25
Reporting Period: 7/1/2025 – 9/30/2025

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Miller County Hospital	209 N Cuthbert St, Colquitt, GA, 398373518	09/30/2025	10/14/2025	Mackenzy, McFarland
Hospital Authority Of Miller County	103 R E Jennings Ave SE, Arlington, GA, 398138725	09/30/2025	10/14/2025	Mackenzy, McFarland
Miller County Medical Center	208 N Cuthbert St, Colquitt, GA, 398373517	09/30/2025	10/14/2025	Mackenzy, McFarland