



# GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and  
Reimbursement (HS&R) Report  
Timeliness Validation

*CareSource*

Quarter 3: July 2023 – September 2023

January 10, 2024





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## Project Background

The Medicaid Care Management Organizations Act (the Act) requires the care management organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, the Official Code of Georgia Annotated (O.C.G.A.) 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (the Department or DCH) no later than 30 days following the calendar quarter period.

### Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the Act for the Quarter 3, beginning July 1, 2023 and ending September 30, 2023. We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by CareSource contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requester, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requester, and other related information.

HS&R reports were randomly selected for CareSource to contact providers for confirmation of the dates reported by the CMOs. The *Methodology* section provides an overview of how we analyzed the data on the quarterly reports.

### Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by CareSource. CareSource's report was obtained by accessing their web portal on October 25, 2023. For Quarter 3, 84 HS&R reports were submitted and can be found in *Exhibit A* of this report.



In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by CareSource, we sampled no less than 30 report requests.

Telephone calls or emails regarding 30 HS&R reports were initiated on December 14, 2023 and completed on January 4, 2023. Providers were asked to provide the date they requested the HS&R report and the CMO-provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication with CareSource or the provider, as necessary. Provider responses were compared with the dates reported on CareSource's quarterly report.

## Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where CareSource may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from CareSource that was not included in the report to DCH, Myers and Stauffer would have communicated with CareSource to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or email confirmation for information received from providers.*
- *If there was a disagreement between CareSource and the provider, Myers and Stauffer accepted the documentation submitted by CareSource as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from CareSource after 20 days and that report was originally excluded from our confirmation process, we would have communicated with CareSource to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report (30 days after the report was requested) fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



## Report Results

This section provides the results of the analysis of the Quarter 3 2023 HS&R report.

**Table 1. Report Analysis**

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
CareSource	84	0	30	30 (100%)	0 (0.0%)	0 (0.0%)

An overview of the analysis is included in *Table 1*. For this analysis, 30 out of 84 HS&R reports were sampled. The results indicate information reported by CareSource was confirmed for 100 percent (30 of 30) of the HS&R reports.

**Table 2. Length of Time between Request and Release Dates for HS&R Report Requests**

CMO	Minimum	Average	Maximum
CareSource	1	16.9	27

The statistics included in *Table 2* are based on the request and release dates reported by CareSource for Quarter 3. The minimum number of days taken to release an HS&R report to a provider was 1 days, while the maximum number of days taken to release an HS&R report to a provider was 27 days.

### Findings

For Quarter 3, 12 representatives were contacted regarding 30 HS&R report requests. The request and release dates reported by CareSource were confirmed for the 30 requests. Myers and Stauffer identified 38 HS&R reports released by CareSource to a provider that were greater than 20 days. We did not identify any HS&R reports released by CareSource to a provider that were greater than 30 days.

Based on our findings, CareSource did not have any cases of late reporting for the Quarter 3, beginning July 1, 2023 and ending September 30, 2023.



## Exhibit A: CareSource Quarterly Report

HS&R Report Quarterly Report				
<b>CMO Name: CareSource</b>				
<b>Reporting Date: 10/25/23</b>				
<b>Reporting Period: 7/1/2023 – 9/30/2023</b>				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Taylor Regional Hospital	Hawkinsville	7/10/2023	7/12/2023	Monica Branch
Bleckley Memorial Hospital	Cochran	7/10/2023	7/12/2023	Monica Branch
Southeast Georgia Health System - Camden Campus	Saint Marys	7/25/2023	8/1/2023	Michelle Morris
Southeast Georgia Health System - Brunswick Campus	Brunswick	7/25/2023	8/1/2023	Michelle Morris
Southeast Georgia Health System - Camden Campus	Saint Marys	8/7/2023	8/11/2023	Kim Holcomb
Southeast Georgia Health System - Brunswick Campus	Brunswick	8/7/2023	8/11/2023	Kim Holcomb
Dorminy - Hospital Authroity of Ben Hill	Fitzgerald	8/16/2023	8/23/2023	Clae Wynn
Bacon County Hospital	Alma	8/23/2023	8/31/2023	Cheryl Dubose
Southeast Georgia Health System - Camden Campus	Saint Marys	9/7/2023	9/8/2023	Michelle Morris
Southeast Georgia Health System - Brunswick Campus	Brunswick	9/7/2023	9/8/2023	Michelle Morris
CHOA - Egleston - Detail	Atlanta	9/1/2023	9/8/2023	Mary Kate Johnson
CHOA - Scottish Rite - Detail	Atlanta	9/1/2023	9/8/2023	Mary Kate Johnson
CHOA - Spalding - Detail	Atlanta	9/1/2023	9/8/2023	Mary Kate Johnson
CHOA - Egleston - Summary	Atlanta	9/1/2023	9/12/2023	Mary Kate Johnson
CHOA - Scottish Rite - Summary	Atlanta	9/1/2023	9/12/2023	Mary Kate Johnson
CHOA - Spalding - Summary	Atlanta	9/1/2023	9/12/2023	Mary Kate Johnson
Donalsonville Hosp (7/1/21-6/30/22)	Donalsonville	9/5/2023	9/12/2023	Katie Hatcher
Candler County Hospital	Metter	9/7/2023	9/14/2023	Jesus Ruiz
Flint River Hospital	Montezuma	9/5/2023	9/14/2023	Keith Williams



## EXHIBIT A: CARESOURCE QUARTERLY REPORT

HS&R Report Timeliness Validation  
State Fiscal Year 2024

### HS&R Report Quarterly Report

**CMO Name: CareSource**

**Reporting Date: 10/25/23**

**Reporting Period: 7/1/2023 – 9/30/2023**

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Hospital Authority of Jenkins County	Millen	9/5/2023	9/14/2023	Keith Williams
Jefferson Hospital	Louisville	9/5/2023	9/18/2023	Keith Williams
Jeff Davis	Hazlehurst	9/5/2023	9/18/2023	Keith Williams
Donalsonville Hosp (07/01/22 - 06/30/23)	Donalsonville	9/6/2023	9/19/2023	Ashley B. Ferguson
Tift Regional	Tifton	9/7/2023	9/18/2023	Jesus Ruiz
Stephens County Hospital	Toccoa	9/7/2023	9/20/2023	Jesus Ruiz
Southwell Medical	Adel	9/7/2023	9/20/2023	Jesus Ruiz
Baxley and Appling Hospital	Baxley	9/7/2023	9/20/2023	Jesus Ruiz
Washington County Regional	Sandersville	9/7/2023	9/20/2023	Jesus Ruiz
Piedmont Hospital, Inc.	Atlanta	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Fayette Hospital, Inc.	Fayetteville	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Mountainside Hospital, Inc.	Jasper	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Newnan Hospital, Inc.	Newnan	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Henry Hospital, Inc.	Stockbridge	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Newton, Inc.	Covington	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Athens Regional	Athens	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Rockdale Hospital, Inc	Conyers	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Columbus Regional Midtown	Columbus	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Columbus Regional Northside	Columbus	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Walton Hospital, Inc	Monroe	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Eastside Medical Center	Snellville	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Cartersville Medical Center	Cartersville	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Macon North	Macon	9/6/2023	9/25/2023	Joseph A. Baker



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Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Piedmont Macon Medical Center	Macon	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont Augusta Hospital	Augusta	9/6/2023	9/25/2023	Joseph A. Baker
Piedmont McDuffie Hospital	Thomson	9/6/2023	9/25/2023	Joseph A. Baker
Taylor Regional Hospital	Hawkinsville	9/12/2023	10/2/2023	Mackenzie Studebaker
Liberty Reginal Medical Center	Hinesville	9/12/2023	10/2/2023	Mackenzie Studebaker
Northeast Georgia Med - Gainsville	Toccoa	9/12/2023	10/2/2023	Mackenzie Studebaker
Northeast Georgia Med - Braselton	Toccoa	9/12/2023	10/2/2023	Mackenzie Studebaker
NGMC - Lumpkin	Dahlonega	9/12/2023	10/2/2023	Mackenzie Studebaker
NGMS - Habersham	Demorest	9/12/2023	10/2/2023	Mackenzie Studebaker
NGMC - Barrow	Winder	9/12/2023	10/2/2023	Mackenzie Studebaker
Clinch Memorial Hospital	Homerville	9/12/2023	10/2/2023	Becki Shaughnessy
Wills Memorial	Washington	9/12/2023	10/2/2023	Mackenzie Studebaker
Elbert Memorial Hospital	Elberton	9/12/2023	10/4/2023	Mackenzie Studebaker
Warm Springs Medical Center	Meriwether	9/12/2023	10/4/2023	Mackenzie Studebaker
South Georgia Meidical Center	Valdosta	9/12/2023	10/4/2023	Mackenzie Studebaker
SGMC - Smith Northview	Valdosta	9/12/2023	10/4/2023	Mackenzie Studebaker
SGMC - Berrien	Nashville	9/12/2023	10/4/2023	Mackenzie Studebaker
SGMC - Lanier	Lakeland	9/12/2023	10/4/2023	Mackenzie Studebaker
Irwin County Hospital	Ocilla	9/12/2023	10/4/2023	Mackenzie Studebaker
Jasper Memorial Hospital	Monticello	9/12/2023	10/4/2023	Mackenzie Studebaker
Wayne Memorial Hospital	Jesup	9/12/2023	10/4/2023	Mackenzie Studebaker
Emory Hospital	Atlanta	9/12/2023	10/4/2023	Mackenzie Studebaker
Emory Hospital - Midtown	Atlanta	9/12/2023	10/4/2023	Mackenzie Studebaker





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Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Tanner Medical - Villa Rica	Villa Rica	9/12/2023	10/4/2023	Mackenzie Studebaker
Tanner Medical Center	Carrollton	9/12/2023	10/4/2023	Mackenzie Studebaker
Higgins General Hospital	Bremen	9/12/2023	10/4/2023	Mackenzie Studebaker
Bleckley Memorial Hospital	Cochran	9/12/2023	10/4/2023	Mackenzie Studebaker
Bacon County Hospital	Alma	9/15/2023	10/4/2023	Cheryl Dubose
Dodge County Hospital	Eastman	9/12/2023	10/4/2023	Mackenzie Studebaker
Hospital Authority of Miller County	Colquitt	9/12/2023	10/4/2023	Mackenzie Studebaker
Piedmont McDuffie Hospital	Thomson	9/14/2023	10/11/2023	Sheri Poole
Piedmont Augusta Hospital	Augusta	9/14/2023	10/11/2023	Sheri Poole
Wayne Memorial Hospital	Jesup	9/29/2023	10/23/2023	Monica Branch
Miller County Medical Center	Colquitt	9/29/2023	10/23/2023	Monica Branch
Southwell Medical	Adel	9/29/2023	10/23/2023	Monica Branch
St. Joseph's Hospital	Savannah	9/18/2023	10/13/2023	Tami Jeffers
Candler General Hospital	Savannah	9/18/2023	10/13/2023	Tami Jeffers
Crisp Regional	Cordele	9/19/2023	10/13/2023	Emily Morris
Emanuel Medical Center	Swainsboro	9/19/2023	10/13/2023	Emily Morris
Union General Hospital	Blairsville	9/19/2023	10/13/2023	Stephanie Sitton
Chatuge Regional Hospital	Hiwassee	9/19/2023	10/13/2023	Stephanie Sitton
Union County Dialysis	Blairsville	9/19/2023	10/13/2023	Stephanie Sitton