



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

CareSource

Quarter 1: January 2025 – March 2025

June 26, 2025



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Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 30-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning January 1, 2025, and ending March 31, 2025 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by CareSource contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for CareSource and the corresponding providers were contacted for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by CareSource. CareSource's report was obtained by accessing their web portal on April 30, 2025. For Quarter 1, 29 HS&R reports were submitted and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by CareSource, we sampled no less than 14 report requests.

Telephone calls or e-mails regarding 14 HS&R reports were initiated on May 5, 2025, and completed on June 17, 2025. Providers were asked to provide the date they requested the HS&R report and the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with CareSource or the provider, as necessary. Provider responses were compared with the dates reported on CareSource's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where CareSource may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from CareSource that was not included in the report to DCH, Myers and Stauffer would have communicated with CareSource to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between CareSource and the provider, Myers and Stauffer accepted the documentation submitted by CareSource as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from CareSource after 20 days and that report was originally excluded from our confirmation process, we would have communicated with CareSource to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*

Report Results

This section provides the results of the analysis of the Quarter 1, 2025 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
CareSource	29	0	14	14 (100%)	0 (0.0%)	0 (0.0%)

For the Quarter 1 analysis, 14 out of 29 HS&R reports were sampled. The results indicate information reported by CareSource was confirmed for 100 percent (14 of 14) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
CareSource	0	12.5	23

The statistics included in *Table 2* are based on the request and release dates reported by CareSource for Quarter 1. The minimum number of days taken to release an HS&R report to a provider was zero days while the maximum number of days taken to release an HS&R report to a provider was 23 days.

Findings

CareSource

For Quarter 1, eight representatives were contacted regarding 14 HS&R report requests. The request and release dates reported by CareSource were confirmed for 14 requests. Myers and Stauffer identified six HS&R reports released by CareSource that were greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by CareSource to a provider that were greater than 30 days.

Based on our findings, CareSource did not have any cases of late reporting for the quarter beginning January 1, 2025, and ending March 31, 2025.



Exhibit A: CareSource Quarterly Report

HS&R Report Quarterly Report				
CMO Name: CareSource Reporting Date: 4/30/25 Reporting Period: 1/1/2025 – 3/31/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Putnam General Hospital	101 Lake Oconee Parkway, Eatonton, GA, 310246054	01/08/2025	01/16/2025	Shelby, Ashley
Monroe County Hospital	88 Martin Luther King Jr. Dr., Forsyth, GA, 310291682	01/08/2025	01/15/2025	Shelby, Ashley
Stephens County Hospital	163 Hospital Dr., Toccoa, GA, 305776820	01/13/2025	01/16/2025	Jesus, Ruiz
Appling Hospital	163 E Tollison St., Baxley, GA, 315130120	01/14/2025	01/16/2025	Shae, Foy
Washington County Regional Medical Center	610 Sparta Rd., Sandersville, GA, 310821860	01/15/2025	01/27/2025	Jesus, Ruiz
Southeast Alabama Medical Center	1108 Ross Clark Cir., Dothan, AL, 363013022	01/15/2025	01/29/2025	Shae, Foy
Hamilton Medical Center	1200 Memorial Dr., Dalton, GA, 307202529	01/15/2025	02/06/2025	Shae, Foy
Northeast Georgia Medical Center	743 Spring St. NE, Gainesville, GA, 305013715	01/17/2025	01/28/2025	Shae, Foy
NGMC Braselton	1400 River Place, Braselton, GA, 305175600	01/17/2025	01/28/2025	Shae, Foy
NGMC Barrow	316 N Broad St., Winder, GA, 306802150	01/17/2025	01/28/2025	Shae, Foy
NGMC Lumpkin	495 Highway 400, Dahlonega, GA, 305336223	01/17/2025	01/28/2025	Shae, Foy
Colquitt Regional Medical Center	3131 South Main St., Moultrie, GA, 317760040	01/19/2025	02/06/2025	Shae, Foy
SGMC Smith Northview	4280 N Valdosta Rd., Valdosta, GA, 316026814	01/19/2025	02/09/2025	Shae, Foy



EXHIBIT A: CARESOURCE QUARTERLY REPORT

HS&R Report Timeliness Validation
State Fiscal Year 2025

HS&R Report Quarterly Report				
CMO Name: CareSource Reporting Date: 4/30/25 Reporting Period: 1/1/2025 – 3/31/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
SGMC	2501 N Patterson St., Valdosta, GA, 316021735	01/19/2025	02/09/2025	Shae, Foy
SGMC Lanier	116 W Thigpen Ave., Lakeland, GA, 316351006	01/19/2025	02/09/2025	Shae, Foy
SGMC Berrien	1221 E McPherson Ave., Nashville, GA, 316392326	01/19/2025	02/09/2025	Shae, Foy
Tift Regional Medical Center	901 18th St. E., Tifton, GA, 317943648	01/19/2025	02/06/2025	Shae, Foy
Dodge County Hospital	901 Griffin Ave., Eastman, GA, 310236720	01/21/2025	02/06/2025	Joan, Hartley
Flint River Hospital	509 Sumter St., Montezuma, GA, 310632502	01/27/2025	02/06/2025	Lynn, Poole
Flint River Hospital	509 Sumter St., Montezuma, GA, 310632502	02/07/2025	02/09/2025	Lynn, Poole
NGMC Habersham	541 Historic Hwy 441N, Demorest, GA, 305350037	01/28/2025	02/09/2025	Shae, Foy
Evans Memorial Hospital	200 N River St., Claxton, GA, 304171659	01/29/2025	02/06/2025	John, Wiggins
East Georgia Medical Center	1499 Fair Rd., Statesboro, GA, 304581683	02/03/2025	02/11/2025	Joe, Markin
East Georgia Medical Center	1499 Fair Rd., Statesboro, GA, 304581683	02/12/2025	02/12/2025	Joe, Markin
Liberty Regional Medical Center	462 Elma G Miles Pkwy., Hinesville, GA, 313134000	02/10/2025	03/05/2025	Heather, Dyer
Hamilton Medical Center	1200 Memorial Dr., Dalton, GA, 307202529	02/12/2025	02/28/2025	Catherine, McKenzie
Upson Regional Medical Center	801 W Gordon St., Thomaston, GA, 302863426	02/13/2025	02/28/2025	April, Williams
Jasper Memorial Hospital	898 College St., Monticello, GA, 310641258	02/17/2025	02/28/2025	Jennifer, Gay
Crisp Regional Hospital	902 N 7th St., Cordele, GA, 310153234	02/18/2025	02/28/2025	Darin, Reed