



Care Management Committee



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Medical Assistance Plans

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Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

End of Continuous Enrollment

- Redetermination/renewal process began in **April 2023**
- Everyone will not go through this process at the same time. To complete all redeterminations, it will take **approximately 14 months**
- Will align with SNAP and TANF
- Redeterminations/renewals must be completed by **May 2024**

Member Renewal Process

- Members may complete the renewal process in the following ways:
 1. Online at <https://gateway.ga.gov>
 2. Calling 1-877-423-4746
 3. In-Person at a local DFCS office. Office hours and locations are posted on the following website:
<https://dfcs.georgia.gov/locations>
 4. Requesting a pre-populated paper form by calling 1-877-423-4746, email PaperRenewalForm@dhs.ga.gov, or visit your local DFCS office. Office hours and locations are posted on the following website: <https://dfcs.georgia.gov/locations>



Redetermination Process

- Members may be renewed through the **auto renewal process**
- Members who cannot be auto-renewed must complete the **renewal form/application**
- Members have 90 days after termination/denial to submit any requested information (reconsideration period)
- Members who are terminated and disagree can appeal the decision

GAMMIS Updates and Flexibilities

- Providers may update a member's contact information in GAMMIS
- Redetermination dates are available in GAMMIS
- Additional flexibilities provided by the Centers for Medicare & Medicaid Services (CMS)

Member Outreach Activities

- Communication channels utilized to reach Medicaid and PeachCare for Kids members:
 - Digital Marketing
 - Paid Media
 - Statewide Press Releases
 - Messengers/Partners
 - Care Management Organizations



Member Outreach Activities

- Members are contacted using the following modalities:

SMS Text Messages	Regular U.S. Mail
Phone Calls	Robo Calls
Social Media (Facebook/Twitter)	Flyers and Posters
Billboards	Radio and Media Updates
Member Toolkits & Frequently Asked Questions (StayCovered.ga.gov)	Partners/Messengers (Providers, Advocates) (Local Partnership Pilot)



Renewal Statistics*

Month	Renewal Due	Renewed	Auto Renewed	Renewal Form	Terminated
May 2023	12,526	6,397	6,092	305	1,659
June 2023	219,359	64,423	50,607	13,816	95,578
July 2023	200,943	64,964	45,813	153,150	68,495

Reporting Requirements

- States are required to submit a monthly unwinding report on the 8th of each month
- Monthly reports are posted on the DCH website for public viewing
- CMS will issue monthly reports which contain national data and trends

Pathways 1115 Demonstration Waiver

Pathways 1115 Demonstration Waiver

Implemented
July 1, 2023

Ages 19-64 with
incomes of up to
100% FPL

Must meet
qualifying activities

Must “opt-in”



Intersection with End of Continuous Enrollment Requirements



Pathways Qualifying Activities

Pathways applicants will need to attest and verify they are currently **completing at least 80 hours/month at application** of qualifying activities to be eligible for Pathways.

In order to continue Pathways coverage, Pathways participants will need to **report monthly** that they are continuing to engage in 80 hours of activities. Members **can engage in more than one type of activity** to get to a total of 80 hours per month.

- ✓ Employment (including self-employment)
- ✓ On-the-job training
- ✓ Job readiness assistance
- ✓ Community service
- ✓ Vocational education
- ✓ Enrollment in an institution of higher education
- ✓ Participation with the Georgia Vocational Rehabilitation Agency (GVRA)

Communications Plan

<https://staycovered.ga.gov>

<https://dhs.georgia.gov/medicaid-unwinding>

Collaborating with Provider/Member Associations

Banner Messages, Board Meetings, Committee Meetings

Care Management Organizations

How Can Providers Help

- **Notify** your Medicaid and PeachCare for Kids patients that redeterminations began on April 1, 2023 and will continue through May 2024 (e.g., time of check-in, notices, text messages, phone calls, emails)
- **Remind** your patients to update their contact information (e.g., online, by phone, or in-person at a local DFCS office)
- **Assist** with the redetermination process



PROVIDER REVALIDATION

Provider Revalidation

- Federal regulations require **all** enrolled Medicaid/CHIP providers to revalidate at least every five years (42 CFR 455.414)
- Recertify the accuracy of enrollment information
- Providers are required to verify their name, date of birth, Social Security Number, NPI, Tax ID number, provider number, and license number(s)

Provider Revalidation

- Deadline date of **September 15, 2023**, to revalidate
- Providers who fail to revalidate will be suspended on **September 16, 2023**
- The provider's new effective date will be the date the revalidation application is submitted
- Providers who fail to complete the revalidation process within 30 days of suspension will be terminated

Provider Revalidation

- Must revalidate **ALL** enrolled locations
- Providers must complete the revalidation process **online** at www.mmis.georgia.gov
- Claims with dates of service beginning on Sept. 16, 2023, through the date of reinstatement will **not** be reimbursed

Provider Revalidation

- Communications Plan
 - Banner Message (GAMMIS: Provider Information tab)
 - Frequently Asked Questions (GAMMIS)
 - DCH Website
 - Written Notice to Providers
 - List of Providers posted on GAMMIS site
 - Provider Associations
 - Care Management Organizations



Q&A