

The background features a blurred image of a person in a hospital bed, overlaid with a green geometric pattern of lines and various medical icons such as a syringe, a pill, a stethoscope, and a group of people. A large white cross is centered over the person's chest.

**GEORGIA
DEPARTMENT OF
COMMUNITY HEALTH**

**Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation**

Amerigroup

Quarter 1: January 2023 – March 2023

August 8, 2023



**MYERS AND
STAUFFER_{LC}**
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the Act) requires the care management organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, the Official Code of Georgia Annotated (O.C.G.A.) 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (the Department or DCH) no later than 30 days following the calendar quarter period.

Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning January 1, 2023 and ending March 31, 2023 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by Amerigroup contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Amerigroup to contact providers for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Amerigroup. Amerigroup's report was obtained by accessing their web portal on May 1, 2023. For Quarter 1, 38 HS&R reports were submitted and can be found in *Exhibit A* of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Amerigroup, we sampled no less than 17 report requests.

Telephone calls or emails regarding 17 HS&R reports were initiated on July 12, 2023 and completed on July 20, 2023. Providers were asked to provide the date they requested the HS&R report and the CMO-provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication with Amerigroup or the provider, as necessary. Provider responses were compared with the dates reported on Amerigroup's quarterly report.

Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Amerigroup may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Amerigroup that was not included in the report to DCH, Myers and Stauffer would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or email confirmation for information received from providers.*
- *If there was a disagreement between Amerigroup and the provider, Myers and Stauffer accepted the documentation submitted by Amerigroup as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Amerigroup after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report (30 days after the report was requested) fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



Report Results

This section provides the results of the analysis of the Quarter 1, 2023 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	38	0	17	17 (100.0%)	0 (0.0%)	0 (0.0%)

An overview of the analysis is included in *Table 1*. For this analysis, 17 out of 38 HS&R reports were sampled. The results indicate information reported by Amerigroup was confirmed for 100 percent (17 of 17) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
Amerigroup	0.0	4.25	16

The statistics included in *Table 2* are based on the request and release dates reported by Amerigroup for Quarter 1. The minimum number of days taken to release an HS&R report to a provider was zero days, while the maximum number of days taken to release an HS&R report to a provider was 16 days.

Findings

For Quarter 1, eight representatives were contacted regarding 17 HS&R reports. The request and release dates reported by Amerigroup were confirmed for the 17 HS&R reports. Myers and Stauffer did not identify any HS&R reports released by Amerigroup that were greater than 20 days. We did not identify any HS&R reports released by Amerigroup that were greater than 30 days.

Based on our findings, Amerigroup did not have any cases of late reporting for the quarter beginning January 1, 2023 ending March 31, 2023.



Exhibit A: Amerigroup Quarterly Report

HS&R Report Quarterly Report				
CMO Name: Amerigroup Reporting Date: 4/30/23 Reporting Period: 1/1/2023 – 3/31/2023				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
John D. Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	1/8/2023	1/12/2023	Shae S. Foy, CPA
Hamilton Medical Center	1200 Memorial Dr, Dalton, GA 30720	1/8/2023	1/12/2023	Shae S. Foy, CPA
John D. Archbold Memorial Hospital	915 Gordon Ave, Thomasville, GA 31792	1/9/2023	1/13/2023	Patricia L. Barrett/Director of Reimbursement
Brooks County Hospital	903 N Court St, Quitman, GA 31643	1/9/2023	1/13/2023	Patricia L. Barrett
Grady General Hospital	1155 5th St SE, Cairo, GA 39828	1/9/2023	1/13/2023	Patricia L. Barrett
Mitchell County Hospital	90 E Stephens St, Camilla, GA 31730	1/9/2023	1/13/2023	Patricia L. Barrett
Northeast Georgia Medical Center	743 Spring St NE, Gainesville, GA 30501	1/11/2023	1/13/2023	Shae S. Foy, CPA
Braselton Hospital	1400 River Pl, Braselton, GA 30517	1/11/2023	1/13/2023	Shae S. Foy, CPA
Tift Regional Medical Center	901 18th St, Tifton, GA 31794	1/11/2023	1/23/2023	Shae S. Foy, CPA
Jefferson Hospital	1067 Peachtree St, Louisville, GA 30434	1/11/2023	1/23/2023	Shae S. Foy, CPA
Appling Hospital	163 E Tollison St, Baxley, GA 31513	1/12/2023	1/23/2023	Shae S. Foy, CPA
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/12/2023	1/24/2023	Shae S. Foy, CPA
Habersham Medical Center	541 Historic Highway 441, Demorest, GA 30535	1/13/2023	1/24/2023	Jessica Turner
Smith Northview	4280 N Valdosta Rd, Valdosta, GA 31602	1/13/2023	1/24/2023	Shae S. Foy, CPA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/13/2023	1/24/2023	Shae S. Foy, CPA
South Georgia Medical Center - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	1/13/2023	1/24/2023	Shae S. Foy, CPA
Berrien	1221 E Mcpherson Ave, Nashville, GA 31639	1/13/2023	1/24/2023	Shae S. Foy, CPA



**EXHIBIT A: AMERIGROUP
QUARTERLY REPORT**

State Fiscal Year 2023

HS&R Report Quarterly Report				
CMO Name: Amerigroup Reporting Date: 4/30/23 Reporting Period: 1/1/2023 – 3/31/2023				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Tanner Medical Center - Carrollton	705 Dixie St, Carrollton, GA 30117	1/16/2023	1/24/2023	Shae S. Foy, CPA
Tanner Medical Center - Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	1/16/2023	1/24/2023	Shae S. Foy, CPA
LIBERTY REGIONAL MEDICAL CENTER	462 Elma G Miles Pkwy, Hinesville, GA 31313	1/16/2023	1/25/2023	Heather Dyer
LIBERTY REGIONAL MEDICAL CENTER	462 Elma G Miles Pkwy, Hinesville, GA 31313	1/16/2023	1/25/2023	Heather Dyer
UPSON REGIONAL MEDICAL CTR	801 W Gordon St, Thomaston, GA 30286	1/16/2023	2/1/2023	April Williams
Monroe County Hospital	88 Martin Luther King Jr Dr, Forsyth, GA 31029	1/24/2023	1/25/2023	Katie Stalvey
Putnam General Hospital	101 Lake Oconee Pkwy, Eatonton, GA 31024	1/24/2023	1/25/2023	Katie Stalvey
Hospital Authority of Valdosta and Lowndes County, Georgia	4280 N VALDOSTA ROAD VALDOSTA GA 316026814	1/26/2023	1/30/2023	Laura J. Stair, CPA, MBA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/26/2023	1/30/2023	Laura J. Stair, CPA, MBA
LIFEBRITE COMMUNITY HOSPITAL OF EARLY	11740 COLUMBIA ST Blakely, GA 39823 and the contact number is and ...	1/30/2023	1/30/2023	Ginger Cushing
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	2/3/2023	2/3/2023	Joan Hartley
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	2/8/2023	2/10/2023	Joan Hartley
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	2/9/2023	2/13/2023	Matt Atkins
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Dr, Brunswick, GA 31520	2/21/2023	2/22/2023	Michelle P. Morris
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, St Marys, GA 31558	2/21/2023	2/22/2023	Michelle P. Morris
Jasper Memorial Hospital	898 College St, Monticello, GA 31064	2/22/2023	2/22/2023	Jake Kitchens, CPA



HS&R Report Quarterly Report				
CMO Name: Amerigroup				
Reporting Date: 4/30/23				
Reporting Period: 1/1/2023 – 3/31/2023				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
UPSON REGIONAL MEDICAL CTR	801 W Gordon St, Thomaston, GA 30286	2/24/2023	3/6/2023	April Williams
SouthWell Medical Center	260 M J Taylor Rd, Adel, GA 31620	3/9/2023	3/13/2023	Shae S. Foy, CPA
Jefferson Hospital	1067 Peachtree Street Louisville, GA 30434-1558	3/13/2023	3/14/2023	Keith Williams
Burke Health	351 Liberty St, Waynesboro, GA 30830	3/13/2023	3/14/2023	AI Allred, CFO
Liberty Regional Medical Center (Hospital Authority of Liberty County)	462 Elma G Miles Pkwy, Hinesville, GA 31313	3/20/2023	3/20/2023	Heather Dyer, MBA, PMP