



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Amerigroup

Quarter 4: October 2024 – December 2024

February 20, 2025



**MYERS AND
STAUFFER**
L.C.
CERTIFIED PUBLIC ACCOUNTANTS



Table of Contents

■ Table of Contents	1
■ Project Background	2
■ Objective	3
■ Methodology	4
■ Assumptions and Limitations	5
■ Report Results	6
■ Findings	7
■ Exhibit A: Amerigroup Quarterly Report	8



Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 30-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning October 1, 2024, and ending December 31, 2024 (“Quarter 4”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by Amerigroup contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Amerigroup to contact providers for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Amerigroup. Amerigroup's report was obtained by accessing their web portal on February 3, 2025. For Quarter 4, 58 HS&R reports were submitted and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Amerigroup, we sampled no less than 22 report requests.

Telephone calls or e-mails regarding 22 HS&R reports were initiated on February 3, 2025, and completed on February 11, 2025. Providers were asked to provide the date they requested the HS&R report and the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with Amerigroup or the provider, as necessary. Provider responses were compared with the dates reported on Amerigroup's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Amerigroup may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Amerigroup that was not included in the report to DCH, Myers and Stauffer would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between Amerigroup and the provider, Myers and Stauffer accepted the documentation submitted by Amerigroup as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Amerigroup after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the Amerigroup to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



Report Results

This section provides the results of the analysis of the Quarter 4, 2024 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	22	0	22	22 (100%)	0 (0.0%)	(0.0%)

For the Quarter 4 analysis, 22 out of 58 HS&R reports were sampled. The results indicate information reported by Amerigroup was confirmed for 100 percent (22 of 22) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
Amerigroup	0	5.2	24

The statistics included in *Table 2* are based on the request and release dates reported by Amerigroup for Quarter 4. The minimum number of days taken to release an HS&R report to a provider was zero days while the maximum number of days taken to release an HS&R report to a provider was 24 days.



Findings

Amerigroup

For Quarter 4, eleven representatives were contacted regarding 22 HS&R report requests. The request and release dates reported by Amerigroup were confirmed for 22 requests. Myers and Stauffer identified one HS&R report released by Amerigroup that was greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days.

Based on our findings, Amerigroup did not have any cases of late reporting for the quarter beginning October 1, 2024, and ending December 31, 2024.



Exhibit A: Amerigroup Quarterly Report

HS&R Report Quarterly Report				
CMO Name: Amerigroup Reporting Date: 1/30/25 Reporting Period: 10/1/2024 – 12/31/2024				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
SGMC - Berrien Campus	1221 E Mcpherson Ave, Nashville, GA 31639	12/19/2024	12/20/2024	Laura J. Stair, CPA, MBA
SGMC - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	12/19/2024	12/20/2024	Laura J. Stair, CPA, MBA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	12/19/2024	12/20/2024	Laura J. Stair, CPA, MBA
South Georgia Medical Center-Valdosta	2501 N Patterson St, Valdosta, GA 31602	12/19/2024	12/20/2024	Laura J. Stair, CPA, MBA
Taylor Regional Hospital	222 Perry Hwy, Hawkinsville, GA 31036	12/12/2024	12/12/2024	Tiffany Chan, CPA
Donalsonville Hospital, inc.	102 Hospital Circle, Donalsonville, GA 39845	11/7/2024	11/7/2024	Ashley B. Ferguson
PHOEBE PUTNEY MEMORIAL HOSPITAL	417 W 3rd Ave, Albany, GA 31701	11/1/2024	11/6/2024	Rebecca Kendall
PHOEBE NORTH	2000 Palmyra Rd, Albany, GA 31701	11/1/2024	11/6/2024	Rebecca Kendall
PHOEBE SUMTER MEDICAL CENTER	126 US-280, Americus, GA 31719	11/1/2024	11/7/2024	Rebecca Kendall
PHOEBE WORTH MEDICAL CENTER	807 S Isabella St, Sylvester, GA 31791	11/1/2024	11/8/2024	Rebecca Kendall
Emanuel County Hospital Authority	117 Kite Rd, Swainsboro, GA 30401	10/31/2024	10/31/2024	Shelby Weiss Ashley, CPA
Crisp Regional Hospital	902 N 7th Ave, Cordele, GA 31015	10/31/2024	10/31/2024	Emily Morris, CPA
Bacon County Hospital	302 S Wayne St, Alma, GA 31510	10/30/2024	10/31/2024	Cheryl C. Dubose, C.P.A.



EXHIBIT A: AMERIGROUP QUARTERLY REPORT

HS&R Report Timeliness Validation
State Fiscal Year 2025

HS&R Report Quarterly Report				
CMO Name: Amerigroup Reporting Date: 1/30/25 Reporting Period: 10/1/2024 – 12/31/2024				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	10/29/2024	10/30/2024	Laura J. Stair, CPA, MBA
Effingham Health System	459 GA-119, Springfield, GA 31329	10/28/2024	11/21/2024	Matthew Moore
Morgan Memorial Hospital	1740 Lions Club Rd, Madison, GA 30650	10/22/2024	10/22/2024	Becki Shaughnessy
Donalsonville Hospital, inc.	102 Hospital Circle, Donalsonville, GA 39845	10/17/2024	10/18/2024	Ashley B. Ferguson
Wayne Memorial Hospital	865 S 1st St, Jesup, GA 31545	10/15/2024	10/18/2024	Jennifer M. Gay, CPA
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	10/14/2024	10/18/2024	Nate Wilson
Southwell Medical Center	2225 US-41, Tifton, GA 31794	10/11/2024	10/18/2024	Shae S. Foy, CPA
SGMC - Berrien Campus	1221 E Mcpherson Ave, Nashville, GA 31639	10/10/2024	10/17/2024	Laura J. Stair, CPA, MBA
SGMC - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	10/10/2024	10/17/2024	Laura J. Stair, CPA, MBA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	10/10/2024	10/17/2024	Laura J. Stair, CPA, MBA
SGMC Outpatient Plaza	2501 N Patterson St, Valdosta, GA 31602	10/10/2024	10/18/2024	Laura J. Stair, CPA, MBA
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	10/10/2024	10/18/2024	Rebecca McKinley, CPA
Tanner Medical Center	705 Dixie St, Carrollton, GA 30117	10/8/2024	10/10/2024	Shae S. Foy, CPA
Tanner Medical Center - Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	10/8/2024	10/10/2024	Shae S. Foy, CPA
Flint River Hospital	509 Sumter St, Montezuma, GA 31063	10/8/2024	10/10/2024	Lynne Poole
Jefferson Hospital	1067 Peachtree St, Louisville, GA 30434	10/8/2024	10/11/2024	Keith Williams
Jenkins Cnty Medical Ctr	931 E Winthrope Ave, Millen, GA 30442	10/8/2024	10/11/2024	Keith Williams
Jeff Davis Hospital	163 S Tallahassee St, Hazlehurst, GA 31539	10/8/2024	10/11/2024	Keith Williams



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Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	10/8/2024	10/11/2024	Shae S. Foy, CPA
Candler Hospital	5353 Reynolds Street Savannah Georgia 31405	10/3/2024	10/10/2024	Tami Jeffers
St. Joseph's Hospital	5353 Reynolds Street Savannah Georgia 31405	10/3/2024	10/10/2024	Tami Jeffers
South Georgia Medical Center - Lanier	116 W Thigpen Ave, Lakeland, GA 31635	10/1/2024	10/9/2024	Becki Shaughnessy
South Georgia Medical Center - Berrien	1221 E Mcpherson Ave, Nashville, GA 31639	10/1/2024	10/9/2024	Becki Shaughnessy
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	10/1/2024	10/10/2024	Becki Shaughnessy
South Georgia Medical Center - Smith Northview	4280 N Valdosta Rd, Valdosta, GA 31602	10/1/2024	10/10/2024	Becki Shaughnessy
Tanner Medical - Villa Rica	601 Dallas Hwy, Villa Rica, GA 30180	10/1/2024	10/10/2024	Becki Shaughnessy
Tanner Medical Center	705 Dixie St, Carrollton, GA 30117	10/1/2024	10/10/2024	Becki Shaughnessy
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	9/30/2024	10/2/2024	Becki Shaughnessy
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	9/30/2024	10/2/2024	Becki Shaughnessy
Irwin County Hospital	710 N Irwin Ave, Ocilla, GA 31774	9/30/2024	10/3/2024	Becki Shaughnessy
Higgins General Hospital	200 Allen Memorial Dr, Bremen, GA 30110	9/30/2024	10/3/2024	Becki Shaughnessy
Jasper Memorial Hospital	898 College St, Monticello, GA 31064	9/30/2024	10/3/2024	Becki Shaughnessy
Liberty Regional Medical Center	462 Elma G Miles Pkwy, Hinesville, GA 31313	9/30/2024	10/3/2024	Becki Shaughnessy
Hospital Authority of Miller County	208 N Cuthbert St, Colquitt, GA 39837	9/30/2024	10/3/2024	Becki Shaughnessy
Taylor Regional Hospital	222 Perry Hwy, Hawkinsville, GA 31036	9/30/2024	10/7/2024	Becki Shaughnessy
Warm Springs Medical Center	5995 Spring St #2149, Warm Springs, GA 31830	9/30/2024	10/7/2024	Becki Shaughnessy



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Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Wayne Memorial Hospital	865 S 1st St, Jesup, GA 31545	9/30/2024	10/7/2024	Becki Shaughnessy
Wills Memorial Hospital	120 Gordon St, Washington, GA 30673	9/30/2024	10/7/2024	Becki Shaughnessy
Bleckley Memorial Hospital	145 Peacock St Suite 3, Cochran, GA 31014	9/30/2024	10/7/2024	Becki Shaughnessy
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	9/30/2024	10/9/2024	Becki Shaughnessy
Emory Rehab Hospital	1441 Clifton Rd N E, Atlanta, GA 30322	9/27/2024	10/2/2024	Sunny L. Lynette Kemp
Emory Rehab Hospital	1441 Clifton Rd N E, Atlanta, GA 30322	9/27/2024	10/2/2024	Sunny Lynette Kemp
Children's Healthcare of Atlanta @ Egleston	1405 Clifton Rd N E, Atlanta, GA 30322	9/18/2024	10/1/2024	Johnson, Mary Kate
Children's Healthcare of Atlanta @ Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	9/18/2024	10/1/2024	Mary Kate Johnson
Children's Healthcare of Atlanta @ Hughes Spalding	35 Jesse Hill Jr Dr SE, Atlanta, GA 30303	12/19/2024	12/20/2024	Mary Kate Johnson