

The background features a blurred medical scene with a patient lying down. A green semi-transparent overlay covers the image, containing various medical icons: a syringe, a pill, a virus, a stethoscope, a microscope, a group of people, and a large cross. A dark grey diagonal band runs from the top right to the bottom left, separating the background from the text area.

# GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and  
Reimbursement (HS&R) Report  
Timeliness Validation

*Amerigroup*

Quarter 3: July 2023 – September 2023

January 10, 2024





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## Table of Contents

■ Table of Contents .....	1
■ Project Background .....	2
• Objective .....	2
• Methodology .....	3
• Assumptions and Limitations .....	3
■ Report Results .....	4
• Findings .....	4
■ Exhibit A: Amerigroup Quarterly Report .....	5



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## Project Background

The Medicaid Care Management Organizations Act (the Act) requires the care management organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, the Official Code of Georgia Annotated (O.C.G.A.) 33-21A-11 states:

*Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.*

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (the Department or DCH) no later than 30 days following the calendar quarter period.

### Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the Act for the Quarter 3, beginning July 1, 2023 and ending September 30, 2023. We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports submitted to the Department by Amerigroup contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requester, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requester, and other related information.

HS&R reports were randomly selected for Amerigroup to contact providers for confirmation of the dates reported by the CMOs. The *Methodology* section provides an overview of how we analyzed the data on the quarterly reports.



## Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Amerigroup. Amerigroup's report was obtained by accessing their web portal on October 25, 2023. For Quarter 3, 50 HS&R reports were submitted and can be found in *Exhibit A* of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Amerigroup, we sampled no less than 30 report requests.

Telephone calls or emails regarding 30 HS&R reports were initiated on December 14, 2023 and completed on January 4, 2024. Providers were asked to provide the date they requested the HS&R report and the CMO-provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication with Amerigroup or the provider, as necessary. Provider responses were compared with the dates reported on Amerigroup's quarterly report.

## Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Amerigroup may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Amerigroup that was not included in the report to DCH, Myers and Stauffer would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or email confirmation for information received from providers.*
- *If there was a disagreement between Amerigroup and the provider, Myers and Stauffer accepted the documentation submitted by Amerigroup as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Amerigroup after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report (30 days after the report was requested) fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



## Report Results

This section provides the results of the analysis of the Quarter 3, 2023 HS&R report.

**Table 1. Report Analysis**

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	50	0	30	30 (100.0%)	0 (0.0%)	0 (0.0%)

An overview of the analysis is included in *Table 1*. For this analysis, 30 out of 50 HS&R reports were sampled. The results indicate information reported by Amerigroup was confirmed for 100 percent (30 of 30) of the HS&R reports.

**Table 2. Length of Time between Request and Release Dates for HS&R Report Requests**

CMO	Minimum	Average	Maximum
Amerigroup	1	10.9	19

The statistics included in *Table 2* are based on the request and release dates reported by Amerigroup for Quarter 3. The minimum number of days taken to release an HS&R report to a provider was one day, while the maximum number of days taken to release an HS&R report to a provider was 19 days.

### Findings

For Quarter 3, 12 representatives were contacted regarding 30 HS&R report requests. The request and release dates reported by Amerigroup were confirmed for the 30 requests. Myers and Stauffer did not identify any HS&R reports that were greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days.

Based on our findings, Amerigroup did not have any cases of late reporting for the Quarter 3, beginning July 1, 2023 and ending September 30, 2023.



## Exhibit A: Amerigroup Quarterly Report

HS&R Report Quarterly Report				
<b>CMO Name: Amerigroup</b> <b>Reporting Date: 10/25/23</b> <b>Reporting Period: 7/1/2023 – 9/30/2023</b>				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Taylor Regional Hospital	222 Perry Hwy, Hawkinsville, GA 31036	7/10/2023	7/11/2023	Monica Branch
Bleckley Memorial Hospital	145 Peacock St Suite 3, Cochran, GA 31014	7/10/2023	7/11/2023	Monica Branch
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Drive Brunswick, GA 31520	7/25/2023	7/27/2023	Michelle P. Morris
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, St Marys, GA 31558	7/25/2023	7/27/2023	Michelle P. Morris
Union County Hospital Authority dba Union General Hospital	35 Hospital Rd, Blairsville, GA 30512	8/3/2023	8/11/2023	Stephanie Sitton
Chatuge Regional Hospital Inc.	110 S Main St, Hiawassee, GA 30546	8/3/2023	8/11/2023	Debbie Self
Union County Dialysis	72 Appalachian Ave, Blairsville, GA 30512	8/3/2023	8/11/2023	Debbie Self
Southeast Georgia Health System - Brunswick Campus	2415 Parkwood Dr, Brunswick, GA 31520	8/7/2023	8/11/2023	Kim Holcomb
Southeast Georgia Health System - Camden Campus	2000 Dan Proctor Dr, St Marys, GA 31558	8/7/2023	8/14/2023	Kim Holcomb
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	8/16/2023	8/24/2023	Clae Wynn
Bacon County Hospital	302 S Wayne St, Alma, GA 31510	8/23/2023	8/28/2023	Cheryl C. Dubose
Children's Healthcare of Atlanta @ Egleston	1405 Clifton Rd, Atlanta, GA 30322	9/1/2023	9/6/2023	Mary Kate Johnson



**EXHIBIT A: AMERIGROUP  
QUARTERLY REPORT**

HS&R Report Quarterly Report				
<b>CMO Name: Amerigroup</b> <b>Reporting Date: 10/25/23</b> <b>Reporting Period: 7/1/2023 – 9/30/2023</b>				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Children's Healthcare of Atlanta @ Hughes Spalding	35 Jesse Hill Jr Dr SE, Atlanta, GA 30303	9/1/2023	9/6/2023	Mary Kate Johnson
Children's Healthcare of Atlanta @ Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	9/1/2023	9/6/2023	Mary Kate Johnson
Children's Healthcare of Atlanta @ Hughes Spalding	35 Jesse Hill Jr Dr SE, Atlanta, GA 30303	9/1/2023	9/18/2023	Mary Kate Johnson
Children's Healthcare of Atlanta @ Scottish Rite	1001 Johnson Ferry Rd NE, Atlanta, GA 30342	9/1/2023	9/18/2023	Mary Kate Johnson
Children's Healthcare of Atlanta @ Egleston	1405 Clifton Rd, Atlanta, GA 30322	9/1/2023	9/18/2023	Mary Kate Johnson
Piedmont Columbus Regional Midtown The Medical Center, Inc.	710 Center St, Columbus, GA 31901	9/1/2023	9/20/2023	Joe Baker
Donalsonville Hospital, Inc.	102 Hospital Circle Donalsonville, GA 39845	9/5/2023	9/11/2023	Katie Hatcher
Jefferson Hospital	1067 Peachtree St, Louisville, GA 30434	9/5/2023	9/10/2023	Keith Williams
Hospital Authority of Jenkins County	931 E Winthrop Ave, Millen, GA 30442	9/5/2023	9/10/2023	Keith Williams
Jeff Davis Hospital	163 S Tallahassee St, Hazlehurst, GA 31539	9/5/2023	9/10/2023	Keith Williams
Premier Healthcare Investments - dba Flint River Hospital	509 Sumter St, Montezuma, GA 31063	9/5/2023	9/11/2023	Keith Williams
Piedmont Hospital, Inc	1968 Peachtree Rd Nw Atlanta Ga 303091281	9/6/2023	9/20/2023	Joe Baker



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QUARTERLY REPORT**

HS&R Report Quarterly Report				
<b>CMO Name: Amerigroup</b> <b>Reporting Date: 10/25/23</b> <b>Reporting Period: 7/1/2023 – 9/30/2023</b>				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Fayette Community Hospital, Inc.	1255 Highway 54 West Fayetteville, GA 30214	9/6/2023	9/20/2023	Joe Baker
Piedmont Mountainside Hospital, Inc.	1266 GA-515, Jasper, GA 30143	9/6/2023	9/20/2023	Joe Baker
Piedmont Newnan Hospital, Inc.	745 Poplar Rd, Newnan, GA 30265	9/6/2023	9/20/2023	Joe Baker
Piedmont Henry Hospital, Inc	1133 Eagles Landing Pkwy, Stockbridge, GA 30281	9/6/2023	9/20/2023	Joe Baker
Piedmont Newton Hospital, Inc	5126 Hospital Dr NE, Covington, GA 30014	9/6/2023	9/20/2023	Joe Baker
Piedmont Athens Regional Medical Center, Inc.	1199 Prince Ave, Athens, GA 30606	9/6/2023	9/20/2023	Joe Baker
Piedmont Columbus Regional Northside	100 Frist Ct, Columbus, GA 31909	9/6/2023	9/21/2023	Joe Baker
Piedmont Walton Hospital, Inc	2151 W Spring St, Monroe, GA 30655	9/6/2023	9/21/2023	Joe Baker
Piedmont Eastside Medical Center	1700 Medical Way, Snellville, GA 30078	9/6/2023	9/21/2023	Joe Baker
Piedmont Cartersville Medical Center	960 Joe Frank Harris Pkwy SE, Cartersville, GA 30120	9/6/2023	9/21/2023	Joe Baker
Piedmont Macon Medical Center Coliseum Medical Centers LLC	350 Hospital Dr, Macon, GA 31217	9/6/2023	9/21/2023	Joe Baker
"Piedmont Macon North	400 Charter Blvd, Macon, GA 31210	9/6/2023	9/21/2023	Joe Baker
"Piedmont Augusta Hospital	1350 Walton Way, Augusta, GA 30901	9/6/2023	9/21/2023	Joe Baker
"Piedmont McDuffie Hospital	2460 Washington Rd, Thomson, GA 30824	9/6/2023	9/21/2023	Joe Baker
Piedmont Rockdale Hospital, Inc	1412 Milstead Ave, Conyers, GA 30012	9/6/2023	9/21/2023	Joe Baker





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**HS&R Report  
Quarterly Report**

**CMO Name: Amerigroup**  
**Reporting Date: 10/25/23**  
**Reporting Period: 7/1/2023 – 9/30/2023**

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Donalsonville Hospital, Inc.	102 Hospital Circle, Donalsonville, GA 39845	9/6/2023	9/20/2023	Ashley B. Ferguson
Appling Hospital	163 E Tollison St, Baxley, GA 31513	9/7/2023	9/20/2023	Jesus F. Ruiz
Candler County Hospital	400 Cedar St, Metter, GA 30439	9/7/2023	9/20/2023	Jesus F. Ruiz
Tift Regional Medical Center	901 18th St, Tifton, GA 31794	9/7/2023	9/20/2023	Jesus F. Ruiz
Southwell Medical	2225 US Hwy 41, Tifton, GA 31794	9/7/2023	9/20/2023	Jesus F. Ruiz
Stephens County Hospital	163 Hospital Rd, Toccoa, GA 30577	9/7/2023	9/20/2023	Jesus F. Ruiz
Washington County Regional Medical Center	610 Sparta Rd, Sandersville, GA 31082	9/7/2023	9/22/2023	Jesus F. Ruiz
Clinch Memorial Hospital	1050 Valdosta Hwy, Homerville, GA 31634	9/12/2023	9/22/2023	Becki Shaughnessy
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	9/12/2023	9/26/2023	Mackenzie Studebaker
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	9/12/2023	9/26/2023	Mackenzie Studebaker
Elbert Memorial Hospital	4 Medical Dr, Elberton, GA 30635	9/12/2023	9/27/2023	Mackenzie Studebaker