



GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Amerigroup

Quarter 1: January 2025 – March 2025

June 26, 2025



**MYERS AND
STAUFFER**
L.C.
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 30-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning January 1, 2025, and ending March 31, 2025 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by Amerigroup contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Amerigroup to contact providers for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Amerigroup. Amerigroup's report was obtained by accessing their web portal on April 30, 2025. For Quarter 1, 34 HS&R reports were submitted and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Amerigroup, we sampled no less than 14 report requests.

Telephone calls or e-mails regarding 14 HS&R reports were initiated on May 5, 2025, and completed on June 17, 2025. Providers were asked to provide the date they requested the HS&R report and the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with Amerigroup or the provider, as necessary. Provider responses were compared with the dates reported on Amerigroup's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Amerigroup may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Amerigroup that was not included in the report to DCH, Myers and Stauffer would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between Amerigroup and the provider, Myers and Stauffer accepted the documentation submitted by Amerigroup as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Amerigroup after 20 days and that report was originally excluded from our confirmation process, we would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*



Report Results

This section provides the results of the analysis of the Quarter 1, 2025 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	34	0	14	14 (100%)	0 (0.0%)	(0.0%)

For the Quarter 1 analysis, 14 out of 34 HS&R reports were sampled. The results indicate information reported by Amerigroup was confirmed for 100 percent (14 of 14) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
Amerigroup	0	3.4	18

The statistics included in *Table 2* are based on the request and release dates reported by Amerigroup for Quarter 1. The minimum number of days taken to release an HS&R report to a provider was zero days while the maximum number of days taken to release an HS&R report to a provider was 18 days.



Findings

Amerigroup

For Quarter 1, seven representatives were contacted regarding 14 HS&R report requests. The request and release dates reported by Amerigroup were confirmed for 14 requests. Myers and Stauffer did not identify HS&R reports released by Amerigroup that were greater than 20 days. Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days.

Based on our findings, Amerigroup did not have any cases of late reporting for the quarter beginning January 1, 2025, ending March 31, 2025.



Exhibit A: Amerigroup Quarterly Report

HS&R Report Quarterly Report				
CMO Name: Amerigroup Reporting Date: 4/30/25 Reporting Period: 1/1/2025 – 3/31/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Lifebrite Community Hospital of Early LLC	11740 Columbia St, Blakely, GA 39823	2/25/2025	3/3/2025	Debbie Blair
Crisp Regional Hospital	902 N 7th Ave, Cordele, GA 31015	2/18/2025	2/21/2025	Darin L. Reed, CPA
Jasper Memorial Hospital	800 W 9th St, Jasper, IN 47546	2/17/2025	2/17/2025	Jennifer M. Gay, CPA
Upton Regional Medical Ctr	801 W Gordon St, Thomaston, GA 30286	2/13/2025	2/13/2025	April Williams
Hamilton Medical Center	1200 Memorial Dr, Dalton, GA 30720	2/12/2025	2/12/2025	Catherine McKenzie
HOSPITAL AUTHORITY OF LIBERTY COUNTY	462 Elma G Miles Pkwy, Hinesville, GA 31313	2/10/2025	2/12/2025	Heather Dyer
DODGE COUNTY HOSPITAL	901 Griffin Ave, Eastman, GA 31023	2/6/2025	2/7/2025	Joan Hartley
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	2/6/2025	2/7/2025	Nate Wilson
East Georgia Medical Center	1499 Fair Rd, Statesboro, GA 30458	2/3/2025	2/4/2025	Joe Markin
Evans Memorial Hospital	200 N River St, Claxton, GA 30417	1/29/2025	1/29/2025	John Wiggins
Northeast Georgia Medical Center - Habersham	541 Historic Hwy #441-N, Demorest, GA 30535	1/28/2025	1/28/2025	Shae S. Foy, CPA
Flint River Hospital	509 Sumter St, Montezuma, GA 31063	1/27/2025	1/29/2025	Lynn Poole
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/19/2025	1/27/2025	Shae S. Foy, CPA
SGMC Berrien	1221 E Mcpherson Ave, Nashville, GA 31639	1/19/2025	1/27/2025	Shae S. Foy, CPA
South Georgia Medical Center - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	1/19/2025	2/6/2025	Shae S. Foy, CPA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/19/2025	1/27/2025	Shae S. Foy, CPA
Smith Northview	4280 N Valdosta Rd, Valdosta, GA 31602	1/19/2025	1/27/2025	Shae S. Foy, CPA
Tift Regional Medical Center	901 18th St, Tifton, GA 31794	1/19/2025	1/28/2025	Shae S. Foy, CPA
Braselton Hospital	1400 River Pl, Braselton, GA 30517	1/17/2025	1/21/2025	Shae S. Foy, CPA



EXHIBIT A: AMERIGROUP QUARTERLY REPORT

HS&R Report Timeliness Validation
State Fiscal Year 2025

HS&R Report Quarterly Report				
CMO Name: Amerigroup Reporting Date: 4/30/25 Reporting Period: 1/1/2025 – 3/31/2025				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Northeast Georgia Medical Center	743 Spring St NE, Gainesville, GA 30501	1/17/2025	1/21/2025	Shae S. Foy, CPA
NGMC Barrow	316 N Broad St, Winder, GA 30680	1/17/2025	1/22/2025	Shae S. Foy, CPA
NGMC Lumpkin	495 GA-400, Dahlonega, GA 30533	1/17/2025	1/27/2025	Shae S. Foy, CPA
Emory University Midtown Hospital	550 Peachtree St NE, Atlanta, GA 30308	1/16/2025	1/17/2025	Kemp, Sunny L. Lynette
Emory University Midtown Hospital	550 Peachtree St NE, Atlanta, GA 30308	1/16/2025	1/17/2025	Sunny Lynette Kemp
Washington County Regional Medical Center	610 Sparta Rd, Sandersville, GA 31082	1/15/2025	1/15/2025	Jesus F. Ruiz, CPA
Southeast Alabama Medical Center	1108 Ross Clark Cir, Dothan, AL 36301	1/15/2025	1/15/2025	Shae S. Foy, CPA
Hamilton Medical Center	1200 Memorial Dr, Dalton, GA 30720	1/15/2025	1/16/2025	Shae S. Foy, CPA
Dodge County Hospital	901 Griffin Ave, Eastman, GA 31023	1/14/2025	1/14/2025	Joan Hartley
Appling Hospital	163 E Tollison St, Baxley, GA 31513	1/14/2025	1/15/2025	Shae S. Foy, CPA
Stephens County Hospital	163 Hospital Dr, Toccoa, GA 30577	1/13/2025	1/13/2025	Jesus F. Ruiz, CPA
Putnam General Hospital	101 Lake Oconee Pkwy, Eatonton, GA 31024	1/8/2025	1/8/2025	Shelby Weiss Ashley, CPA
Monroe County Hospital	88 Martin Luther King Jr Dr, Forsyth, GA 31029	1/8/2025	1/8/2025	Shelby Weiss Ashley, CPA
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	12/30/2024	1/6/2025	Katie Beavers, CPA
Mitchell County Hospital	90 E STEPHENS ST CAMILLA GA 31730-1836	12/30/2024	1/7/2025	Patricia Barrett