

The background features a blurred image of a person lying in a hospital bed, overlaid with a green geometric pattern of lines and various medical icons such as a syringe, a pill, a stethoscope, and a group of people. A large white cross is centered over the person's chest.

GEORGIA DEPARTMENT OF COMMUNITY HEALTH

Hospital Statistical and
Reimbursement (HS&R) Report
Timeliness Validation

Amerigroup

Quarter 1: January 2024 – March 2024

May 28, 2024



**MYERS AND
STAUFFER**_{LC}
CERTIFIED PUBLIC ACCOUNTANTS



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Project Background

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than 30 days following the calendar quarter period.



Objective

As requested by the Department, Myers and Stauffer LC (Myers and Stauffer) tested the data on the quarterly HS&R reports submitted by the CMOs in response to the “Act” for the quarter beginning January 1, 2024 and ending March, 31 2024 (“Quarter 1”). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the “Act”.

The quarterly HS&R reports submitted to the Department by Amerigroup contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

HS&R reports were randomly selected for Amerigroup to contact providers for confirmation of the dates reported by the CMOs. The Methodology section provides an overview of how we analyzed the data on the quarterly reports.



Methodology

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by Amerigroup. Amerigroup's report was obtained by accessing their web portal on May 3, 2024. For Quarter 1, 39 HS&R reports were submitted and can be found in Exhibit A of this report.

In accordance with the validation process approved by DCH, Myers and Stauffer requests confirmation of the CMO reported request and release dates from providers or their representatives. Using the HS&R reports provided by Amerigroup, we sampled no less than 17 report requests.

Telephone calls or e-mails regarding 17 HS&R reports were initiated on May 3, 2024 and completed on May 23, 2024. Providers were asked to provide the date they requested the HS&R report and the CMO provided notification that the report was available.

A maximum of three attempts per provider were performed in an effort to acquire data for this analysis.

Once the data was collected, we analyzed the results and performed follow-up communication with Amerigroup or the provider, as necessary. Provider responses were compared with the dates reported on Amerigroup's quarterly report.



Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- *Our procedures were not designed to identify instances where Amerigroup may have failed to include a provider's request for an HS&R report in the report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from Amerigroup that was not included in the report to DCH, Myers and Stauffer would have communicated with Amerigroup to confirm the information obtained from the provider.*
- *Myers and Stauffer accepted a verbal or an email confirmation for information received from providers.*
- *If there was a disagreement between Amerigroup and the provider, Myers and Stauffer accepted the documentation submitted by Amerigroup as confirmation.*
- *If instances occurred where a provider stated they received a requested HS&R report from Amerigroup after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the Amerigroup to confirm the information obtained from the provider.*
- *As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.*

Report Results

This section provides the results of the analysis of the Quarter 1, 2024 HS&R report.

Table 1. Report Analysis

CMO	Reports - Requested	Reports - Released Greater Than 30 Days	Sample Reports	Reports - Confirmed	Reports - Disagreed	Unable to Reach
Amerigroup	39	0	17	17 (100%)	0 (0.0%)	(0.0%)

For the Quarter 1 analysis, 17 out of 39 HS&R reports were sampled. The results indicate information reported by Amerigroup was confirmed for 100 percent (17 of 17) of the HS&R reports.

Table 2. Length of Time between Request and Release Dates for HS&R Report Requests

CMO	Minimum	Average	Maximum
Amerigroup	0	6.7	16

The statistics included in *Table 2* are based on the request and release dates reported by Amerigroup for Quarter 1. The minimum number of days taken to release an HS&R report to a provider was zero days while the maximum number of days taken to release an HS&R report to a provider was 16 days.



Findings

Amerigroup

For Quarter 1, ten representatives were contacted regarding 17 HS&R report requests. The request and release dates reported by Amerigroup were confirmed for 17 requests. For one report request, a provider advised that the date was accurate; however, the report data was incorrect and several attempts were made to correct the report. The provider added the correct report was provided on 3/13/2024.

Myers and Stauffer did not identify any HS&R reports released by Amerigroup to a provider that were greater than 30 days. Myers and Stauffer did not identify HS&R reports released by Amerigroup that were greater than 20 days.

Based on our findings, Amerigroup did not have any cases of late reporting for the quarter beginning January 1, 2024 ending March 31, 2024.



Exhibit A: Amerigroup Quarterly Report

HS&R Report Quarterly Report				
CMO Name: Amerigroup Reporting Date: 4/30/24 Reporting Period: 1/1/2024 – 3/31/2024				
Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Irwin County Hospital	710 N Irwin Ave, Ocilla, GA 31774	3/19/2024	3/21/2024	Ashley J. Griffin
Hospital Authority of Candler County (DBA Candler County Hospital).	400 Cedar St, Metter, GA 30439	3/19/2024	3/22/2024	Jesus F. Ruiz, CPA
Lifebrite Hospital Group of Early LLC	11740 COLUMBIA ST BLAKELY GA 398232574	3/19/2024	3/22/2024	Debbie Blair
UPSON REGIONAL MEDICAL CTR	801 W GORDON ST THOMASTON GA 302863426	3/12/2024	3/21/2024	April Williams
COLQUITT REGIONAL MEDICAL CENTER	3131 SOUTH MAIN ST MOULTRIE GA 317760040	3/5/2024	3/6/2024	Rosemary Williams
Premier Healthcare Investments, dba Flint River Hospital	509 SUMTER STREET MONTEZUMA GA 310632502	3/5/2024	3/11/2024	Lynn Poole
Irwin County Hospital	710 N Irwin Ave, Ocilla, GA 31774	2/29/2024	3/1/2024	Becki Shaughnessy
Jasper Memorial Hospital (Jasper Health Services)	898 College St, Monticello, GA 31064	2/27/2024	2/27/2024	Stuart Abney
EAST GEORGIA REGIONAL MEDICAL CTR	1499 FAIR RD STATESBORO GA 304581683	2/22/2024	2/22/2024	Timothy Worth
HOSPITAL AUTHORITY OF LIBERTY COUNTY	462 ELMA G MILES PKWY HINESVILLE GA 313134000	2/15/2024	2/20/2024	Heather Dyer
Monroe County Hospital	88 Martin Luther King Jr Dr, Forsyth, GA 31029	2/8/2024	2/19/2024	Shelby Weiss
Dorminy Medical Center	200 Perry House Rd, Fitzgerald, GA 31750	2/7/2024	2/19/2024	Shae S. Foy, CPA
Putnam General Hospital	101 Lake Oconee Pkwy, Eatonton, GA 31024	2/6/2024	2/16/2024	Shelby Weiss
Flint River Hospital	509 Sumter Street Montezuma, GA 31063	2/5/2024	2/6/2024	Lynn Poole
DODGE COUNTY HOSPITAL	901 Griffin Ave, Eastman, GA 31023	2/5/2024	2/7/2024	Joan Hartley



EXHIBIT A: AMERIGROUP QUARTERLY REPORT

HS&R Report Timeliness Validation
State Fiscal Year 2024

HS&R Report Quarterly Report

CMO Name: Amerigroup
Reporting Date: 4/30/24
Reporting Period: 1/1/2024 – 3/31/2024

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Habersham County Medical Center	541 HISTORIC HWY, 441N DEMOREST GA 305354528	2/5/2024	2/7/2024	Shae S. Foy, CPA
UPSON REGIONAL MEDICAL CTR	801 W Gordon St, Thomaston, GA 30286	2/2/2024	2/6/2024	April Williams
MEMORIAL HOSPITAL & MANOR	1500 E SHOTWELL ST BAINBRIDGE GA 39819-4256	2/2/2024	2/6/2024	Kay Livingston
Jeff Davis Hospital	163 S Tallahassee St, Hazlehurst, GA 31539	1/25/2024	1/29/2024	Staci Ogilvie
SGMC - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	1/23/2024	1/26/2024	Laura J. Stair, CPA, MBA
HOSPITAL AUTHORITY OF VALDOSTA AND LOWNDES CO GA	2501 N Patterson St, Valdosta, GA 31602	1/23/2024	1/26/2024	Laura J. Stair
SOUTH GEORGIA MEDICAL CENTER	4280 N VALDOSTA ROAD VALDOSTA GA 316026814	1/23/2024	1/26/2024	Laura J. Stair, CPA, MBA
Southeast Alabama Medical Center	1108 Ross Clark Cir, Dothan, AL 36301	1/18/2024	1/26/2024	Shae S. Foy
SGMC - Berrien Campus	1221 E Mcpherson Ave, Nashville, GA 31639	1/18/2024	1/26/2024	Laura J. Stair
Evans Memorial Hospital	200 N River St, Claxton, GA 30417	1/12/2024	1/26/2024	John Wiggins
HOSPITAL AUTHORITY OF VALDOSTA AND LOWNDES CO GA	4280 N Valdosta Rd, Valdosta, GA 31602	1/11/2024	1/25/2024	Shae S. Foy, CPA
South Georgia Medical Center	2501 N Patterson St, Valdosta, GA 31602	1/11/2024	1/25/2024	Shae S. Foy, CPA
South Georgia Medical Center - Lanier Campus	116 W Thigpen Ave, Lakeland, GA 31635	1/11/2024	1/25/2024	Shae S. Foy, CPA
SGMC Health - Berrien	1221 E Mcpherson Ave, Nashville, GA 31639	1/11/2024	1/25/2024	Shae S. Foy, CPA
Tift Regional Medical Center	901 18th St E, Tifton, GA 31794	1/10/2024	1/25/2024	Shae S. Foy, CPA
Colquitt Regional Medical Center	3131 S Main St, Moultrie, GA 31768	1/10/2024	1/26/2024	Shae S. Foy, CPA
Hamilton Medical Center	1200 Memorial Drive Dalton, GA 30722-1168	1/9/2024	1/11/2024	Shae S. Foy, CPA
Northeast Georgia Medical Center	1439 Jesse Jewell Pkwy NE Ste 102, Gainesville, GA 30501	1/9/2024	1/24/2024	Shae S. Foy
Braselton Hospital	1400 River Pl, Braselton, GA 30517	1/9/2024	1/25/2024	Shae S. Foy, CPA
Colquitt Regional Medical Center	449 31st Ave SE, Moultrie, GA 31768	1/5/2024	1/8/2024	Katie Beavers



**HS&R Report
Quarterly Report**

CMO Name: Amerigroup
Reporting Date: 4/30/24
Reporting Period: 1/1/2024 – 3/31/2024

Hospital Name	Location	Date Report Requested	Date Report Released	Requester's Name
Washington County Regional Medical Center	610 Sparta Rd, Sandersville, GA 31082	1/2/2024	1/3/2024	Jesus Ruiz
Stephens County Hospital	163 Hospital Dr, Toccoa, GA 30577	1/2/2024	1/3/2024	Jesus F. Ruiz
Emory University Hospital	1364 Clifton Rd NE, Atlanta, GA 30322	1/2/2024	1/11/2024	Joseph Peggram
Emory Midtown Hospital	550 Peachtree St NE, Atlanta, GA 30308	1/2/2024	1/11/2024	Joseph Peggram