Administrative Simplification Initiative

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Deputy Commissioner

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Self-Operating Napkin
Agenda

• DCH Priorities
• Administrative Simplification Initiative
  – Mission
  – Guiding Principles
  – Membership
  – Core Functions
  – Prioritizing Projects
  – Topics Under Discussion
  – Projects in Progress
• Questions
DCH Priorities

- Commissioner Berry has identified the DCH Priorities:
  - Customer service
  - Teamwork, and
  - Communication

- The Administrative Simplification Initiative includes all three priorities
The Initiative’s mission is to reduce the administrative burden for Medicaid health care providers and others through identifying and implementing processes that streamline and reduce administrative requirements and eliminate duplication.
Administrative Simplification Initiative
Guiding Principles

- Clarify, Simplify, and Streamline Requirements;
- Improve Quality of Care and Quality Assurance;
- Foster Cost Effectiveness;
- Ensure Program Integrity;
- Eliminate Duplication;
- Implement Data Driven Solutions; and
- Embrace Technology-based Solutions
The Administrative Simplification Committee includes broad representation from providers, managed care contractors, State program administrators, and systems and policy experts.
Administrative Simplification Initiative
Core Functions

- Identify areas of focus for administrative simplification opportunities.

- Facilitate the development of standardized processes which reduce the need for providers to submit duplicative information, in different formats, to multiple entities.

- Identify opportunities to incorporate technology-based solutions for administrative requirements that simplify compliance for providers and expedite decision-making.
The AS Workgroup assesses the **Business Value** and **Complexity** of each project.

Prioritization of Projects

- **High Value/Low Complexity**
- **Low Value/Low Complexity**
- **High Value/High Complexity**
- **Low Value/High Complexity**
Administrative Simplification Initiative
Topics Under Discussion

• Credentialing and Re-credentialing;
• Prior Authorizations;
• Grievances and Appeals;
• Data Collection;
• Medicaid Billing; and
• Process Clarity and Automation
Administrative Simplification Initiative
Projects in Progress

- Consolidated Claims Portal
- CVO Delegated Credentialing Form
- Common Disclosure of Ownership Form
- 7400 form - Eliminate manual spreadsheet
Questions?
How Can We Help?