



GEORGIA DEPARTMENT
OF COMMUNITY HEALTH

Administrative Simplification Initiative



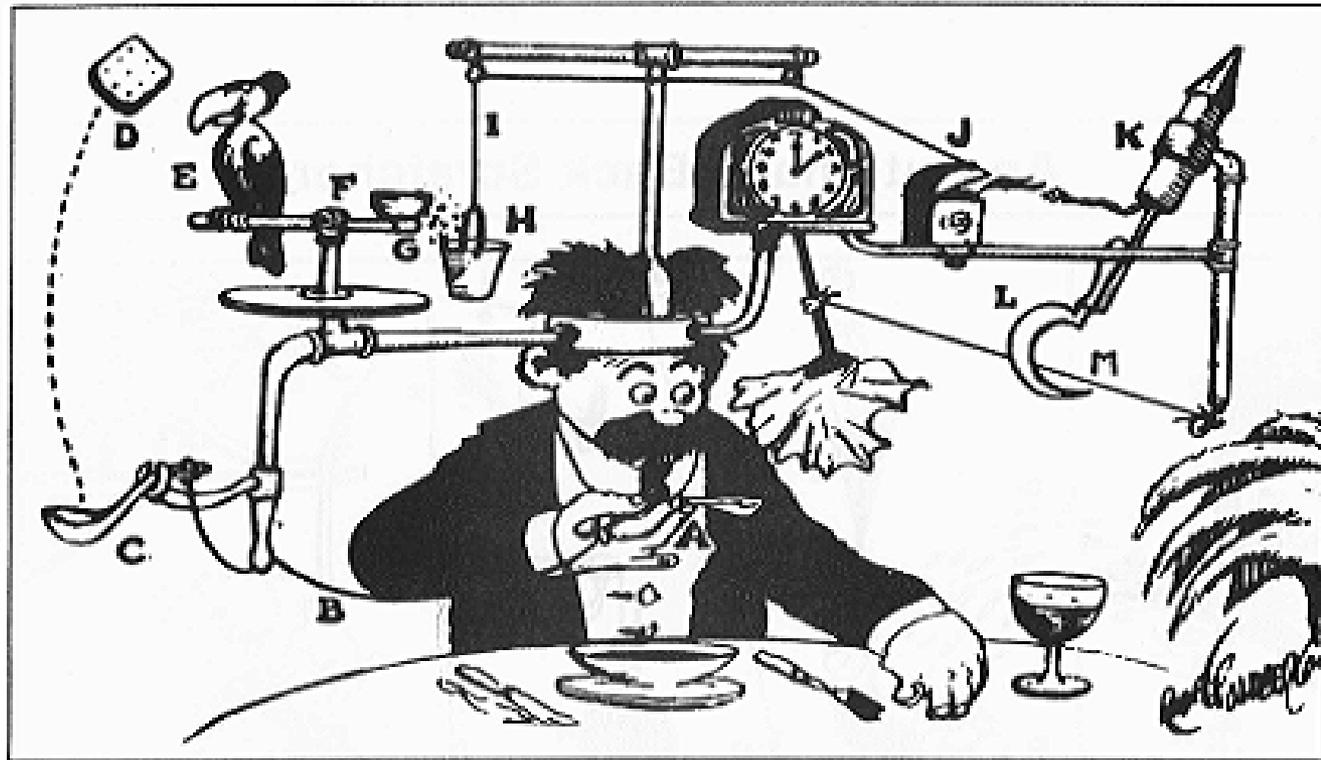
Kate Pfirman

Deputy Commissioner

Date: May 16, 2018



Self-Operating Napkin





Agenda

- **DCH Priorities**
- **Administrative Simplification Initiative**
 - Mission
 - Guiding Principles
 - Membership
 - Core Functions
 - Prioritizing Projects
 - Topics Under Discussion
 - Projects in Progress
- **Questions**

DCH Priorities

- Commissioner Berry has identified the DCH Priorities:
 - Customer service
 - Teamwork, and
 - Communication
- The Administrative Simplification Initiative includes all three priorities

Administrative Simplification Initiative

Mission

- The Initiative's mission is to ***reduce the administrative burden for Medicaid health care providers and others through identifying and implementing processes that streamline and reduce administrative requirements and eliminate duplication***

Administrative Simplification Initiative

Guiding Principles

- Clarify, Simplify, and Streamline Requirements;
- Improve Quality of Care and Quality Assurance;
- Foster Cost Effectiveness;
- Ensure Program Integrity;
- Eliminate Duplication;
- Implement Data Driven Solutions; and
- Embrace Technology-based Solutions

Administrative Simplification Initiative Membership

- The Administrative Simplification Committee includes broad representation from providers, managed care contractors, State program administrators, and systems and policy experts.



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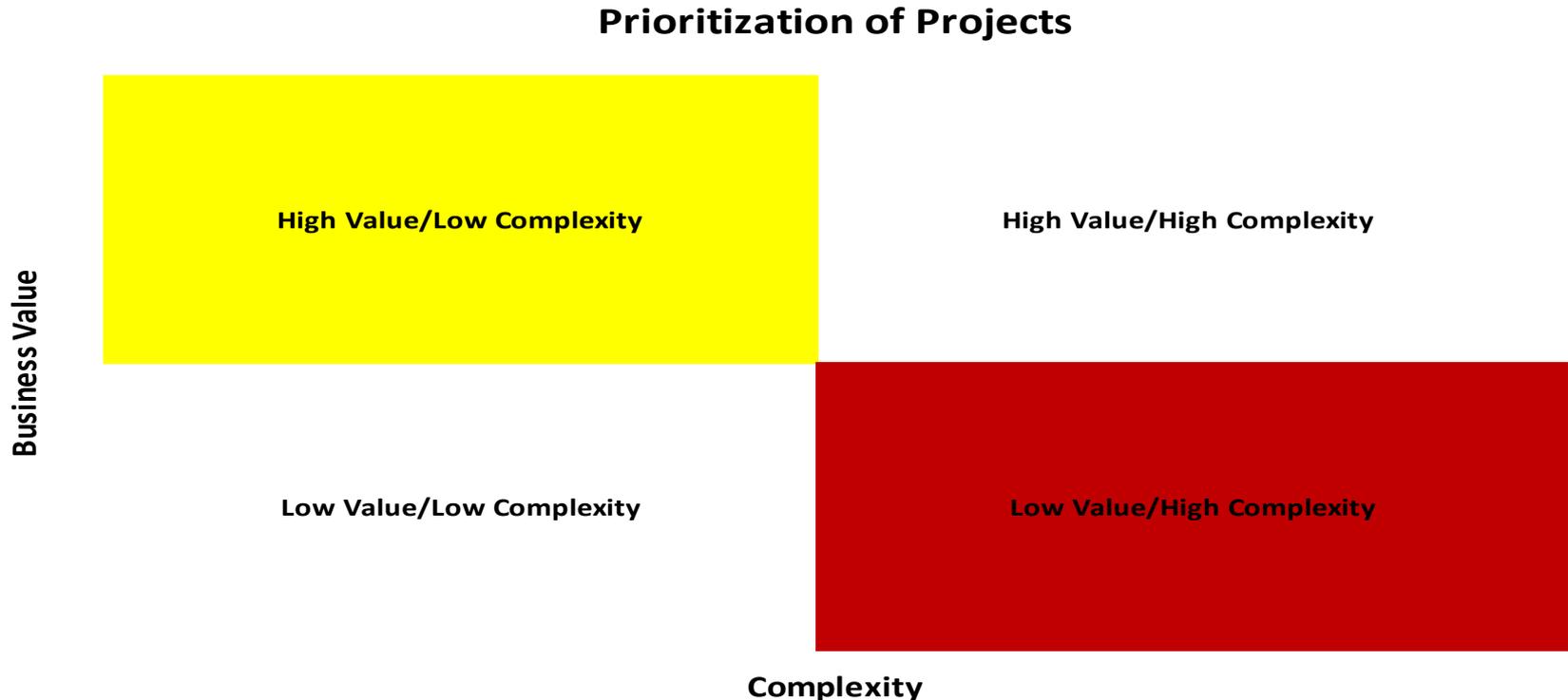
Core Functions

- Identify areas of focus for administrative simplification opportunities.
- Facilitate the development of standardized processes which reduce the need for providers to submit duplicative information, in different formats, to multiple entities.
- Identify opportunities to incorporate technology-based solutions for administrative requirements that simplify compliance for providers and expedite decision-making.

Administrative Simplification Initiative

Prioritizing Projects

- The AS Workgroup assesses the ***Business Value*** and ***Complexity*** of each project



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Topics Under Discussion

- Credentialing and Re-credentialing;
- Prior Authorizations;
- Grievances and Appeals;
- Data Collection;
- Medicaid Billing; and
- Process Clarity and Automation

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Projects in Progress

- Consolidated Claims Portal
- CVO Delegated Credentialing Form
- Common Disclosure of Ownership Form
- 7400 form- Eliminate manual spreadsheet



Questions? How Can We Help?