

MFP Quarterly Steering Committee Meeting Summary

What: MFP Quarterly Steering Committee Meeting

Where: Fannin County Chamber of Commerce (Blue Ridge, GA)

When: January 17, 2013; 10:00-Noon

Agenda and Meeting Notes Summary

Welcome and Introductions (Pam Johnson, PD)

Project Director Pam Johnson welcomed participants to the MFP Steering Committee meeting. She discussed the importance of conducting MFP Steering Committee meetings along with Regional Forums involving MFP participants and former participants, vendors and providers. Regional Forums will provide an opportunity to hear about the MFP experience from the perspective of the people MFP is impacting.

Existing MFP sub-committees/working groups will be revisited. Director Johnson provided sub-committee sign-up sheets and encouraged steering committee meeting participants to sign-up for a sub-committee. She reminded participants that they will be able to participate in sub-committee meeting either in-person or by conference call. Subcommittees will meet and revisit their mission, goals and objectives. Subcommittee sign-up sheets were passed around.

- The **Training and Workforce Development** subcommittee will engage in activities designed to improve the competencies of field staff, vendors and providers, including issues around the state-wide training and development of direct services workforce personnel.
- The **Housing Research and Development** subcommittee will work with the new MFP housing manager, and will engage in activities around the state designed to achieve project benchmarks and improve access to affordable, accessible and integrated housing.
- The **Marketing and Awareness** subcommittee will engage in activities to improve outreach and marketing of the project, building good-will around the state.
- The **Quality Assurance** subcommittee will address challenges and complaints from around the state. The subcommittee will convene to address complaints made by participants and advocates and will make recommendations to the Steering Committee for changes to MFP policy and procedures needed to improve the project.

Review of Transition Data (Sandy Taylor and Leslie Vaughns)

Sandy Taylor presented MFP transition data –

- Numbers of MFP Participants Currently “Active” status in MFP by target population and waiver entered during the reporting period
- Number of MFP Participants Deceased, Reinstitutionalized and completed (graduated MFP) during the reporting period

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- Future reports will identify MFP DD transitions from NF and/or ICFs
- For details review the PDF file, "MFP Transitions_100112-123112_Taylor_011513.pdf"

Leslie Vaughns presented –

- Utilization of HCBS waivers by Waiver Name, Population Served, Institution Waived, Active during reporting period and waiver waiting lists as of 12/31/12
- Calendar Year MFP transitions through CY2010
- For details review the PDF file, "MFP Steering Committee_Charts_Vaughns_011713.pdf"

Vaughns responded to questions including -

- how quickly waiver waiting lists were moving
- how waiting lists are compiled and prioritized
- institutionalized members on waiting lists that are eligible for MFP
- eligibility and identification process for DD members entering DD waivers – use of Short-Term or Long-Term planning lists and then identified as MFP eligible
- differences in MFP process for Older Adults, physical disability/TBI entering waivers
- PRTF CBAY – 270 youth with mental illness are set to transition with no waiting list
- GA pediatric program are not in MFP as a population
- noted an increase in MFP transition service expenditures
- MFP transition services expenditures match what is being reported by GSU GHPC in the MFP Project Evaluation Report.
- MFP Operational Protocol and MFP Policy & Procedures manuals are being prepared for release in February after field personnel training

Update from ADRCs (Amy Riedesel and JW Wright)

For additional details, see Riedesel's presentation, "Jan 2013 MFP Steering Committee_OC_Rpt_reidesel_011713.pdf" Riedesel reported –

- MDSQ Referral Data Table by Population Category, sans Older Adults, provided in future reports
- Table of Statewide MDSQ, MFP, nonMDSQ and nonMDSQ/MFP Referrals by Month, from beginning of contract to December 2010
- Options Counselors update nursing facility staff on changes to MDS/Q
- Of MDSQ Referrals, eligible for MFP is low, less than 50 per month
- Considerable drop off of referrals was noted in December 2012
- AoA Grant used to fund Options Counseling Training/Certification kick-off scheduled for Feb 2013, includes eight course online with DAS written exam and all done by Dec 2013
- AIMS build for OCs scheduled for rollout in March 2013

JW Wright reported –

- DAS is in data migration phase as it pertains to MFP participants, Pilot in selected area of state, Go Live is 2014

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- analyze data regarding MFP transitions in new ways
- Kickoff for TCARE caregiver support program, will use TCARE to support volunteer caregivers of MFP participants at home
- TCARE Case managers to work with caregivers to reduce caregiver stress and reduce need to place person in institution, to assist caregiver to manage stress and understand role as caregiver
- TCs to receive training on making referrals to and being good consumer/brokers of TCARE services for MFP participant's caregivers
- participants entering CCSP/SOURCE or ICWP will participate in TCARE
- TCARE Caregivers participating will be volunteer/informal, JW and DAS to provide more information regarding live-in or not, in future reports

Update from BDHDD-DD

DBHDD-DDMFP staff reported –

- Better communications utilizing a new MFP Mailbox at MFP-Administration@DBHDD.GA.GOV, Tiffany is monitoring mailbox
- Kim Ayertey has left her position and Joseph Coleman will replace her
- Referrals of DD folks in nursing facilities are routed to DDMFP office staff and then to regional administrators

Project Evaluation – 1st Quarter Dashboard, High level Report (Kristi Fuller, GSU GHPC)

For additional details, see Fuller's presentation, "Jan 2013 MFP Steering Committee_OC_Rpt_reidesel_011713.pdf" Fuller reported –

- Quality of Life survey results from 1st Quarter (SFY2013)
- Populations are same as transitioning, will be further refining by primary disability question
- Baseline QOL data as compared to 1st follow-up at 11 months post-discharge
- High use of Proxy with DD MFP participants, trying to decrease use of proxy, asking to interview individual participants, most DD MFP participants are non-verbal, making interviews challenging
- M1Question 3 – Do you like where you live? Yes – respondents like where they live, all populations of respondents (i.e. Older Adult - OA, Physically Disabled – PD/TBI and Developmentally Disabled - DD) reported statistically significant increases from baseline to 1st year
- M2Question 9 – When you are at home, can you eat when you want to? Yes - all populations of respondents report statistically significant gains over baseline regarding choice of when to eat, as noted in previous reports
- M3Question 15 – Do you ever go without a bath or shower when you need one? No – PD/TBI respondents reported a 3% increase baseline to 1st year transition
- M4Question 23 – Do the people who help you listen carefully to what you ask them to do? Yet - Overall increase from baseline to 1st year for OA and PD/TBI respondents, but some movement up and down for DD respondents, DD respondents are responding yes in the 90% range, so it is difficult to bring a higher score up

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- M5Question 33 – Do you go out to do fun things in your community? Yes - Lower levels of community participation were reported by OA and DD respondents, PD/TBI reported about the same level of community participation pre and post-transition, there may be a need to increase access to community transportation, OA may not want to go out and do fun things
- more data on Transportation will be collected using additional QoL questions, it may take more effort and assistance to teach participants how to connect using available transportation resources - if respondents are more concerned with availability instead of cost
- M6Question 38 – During the past week have you felt happy or unhappy with the way you live your life? Happy – all respondents report increases, but PD/TBI respondents report statistically significant increase baseline to 1st year follow-up
- M7Question 39 – During the past week have you felt sad or blue? No - PD/TBI respondents reported that they felt sad or blue more frequently than OA and DD respondents
- Qualitative Comments – respondents comments seem to indicate that they would like to discuss their MFP experience, most are one year post discharge, more follow-up on these complaints is needed, but some complaints are clearly due to lack of education or fraud
- MFP Transition Services Expenditures – the most expenditures are for environmental modifications, equipment and supplies, household furnishings and house hold goods, utilization of these services is fairly consistent over the life of the project, Peer Community Support has dropped dramatically since December 2010, peer supporters may be working with MFP participants and not billing for services
- Full semiannual QOL evaluation report is forthcoming with additional data and more graphs and analysis of 2nd year responses
- Regional breakout of data was discussed and will be considered by the MFP Evaluation Team

MFP Regional Stakeholder - Donna Wilson, Carol Teixeira

During the discussion, it was noted that vendors were not getting paid in timely fashion for MFP services rendered. It was noted that this hurts the reputation of all agencies involved in MFP.

Challenges and Opportunities; Q and A and wrap-up

- State to state transitions are very difficult and more guidance is needed, there are approximately seven state to state transitions in process, MFP is the same type of demonstration across states and state to state transitions are expected to increase
- Data use agreements are in the works. Data use agreements will permit the exchange of PHI as needed, data use agreement for MDSQ data are being prepared
- The announcement for training for MFP field personnel has been sent out with information about making reservations

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- DBHDD is closing Craig hospital and MFP will be involved. DAS (JW Wright) is taking lead on this with Monthly calls. No issues were reported at this time. Craig staff received training on the MFP process. They are doing the MFP Screening, Consent and Release of information and gathering records to send to DAS/JW for review. Craig is hiring consultant to do MFP. No Craig resident has transitioned using MFP yet
- In Lew of letters are holding up Medicaid conversion, DFCS will accept them in place of DMA 6 to switch Medicaid, but there is still difficulty getting them (process is on hold waiting for in-lieu of letter).
- GMCF process is circular, data is being tracked indicating more problems with ICWP participants, Director Johnson and Specialist Taylor are working to resolve
- Catherine Ivey left DCH, Deputy position is open
- Introduction of Karen from APS, Shannon and Andrew Parker/ARC
- Housing update – Jerome Greathouse will be calling to discuss obstacles locating housing for participants, no housing policy changes to report at this time

Meeting Adjourned at 12 Noon.

Prepared and submitted by R.L Grubbs, Specialist on 2/28/13. For corrections to this summary of the SC meeting, contact:

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