

June 2014 MONTHLY REPORTING:

ENROLLMENT				
REGIONS	AMERIGROUP	PEACHSTATE	WELLCARE	REGION TOTALS
Atlanta	186,984	207,584	258,410	652,978
Central	4,384	57,357	87,933	149,674
East	30,531	2,575	40,260	73,366
North	64,185	7,643	106,364	178,192
Southeast	37,439	4,923	74,422	116,784
Southwest	2,393	82,445	41,906	126,744
Statewide	325,916	362,527	609,295	1,297,738
GF Month-end Adjusted Process Results Summary - June 2014 Source: Fiscal Agent, ACS				

PROVIDER CALL CENTER STATISTICS			
	AMERIGROUP	PEACHSTATE	WELLCARE
Avg Speed of Answering	88.3%	87.79%	84.0%
Abandonment Rate	0.9%	1.29%	1.0%
Blocked Calls	0.0%	0.0%	0.0%
Represents June 2014 call center performance totals (including subcontracted vendors). Eighty percent (80%) of calls must be answered by a person within thirty (30) seconds, the Blocked Call rate must not exceed one percent (1%), and the rate of Abandoned Calls must not exceed five percent (5%). Source: CMO Self-Reported data.			

CMO PAYMENTS TO PROVIDERS			
MONTH	AMERIGROUP (\$ Millions)	PEACHSTATE (\$ Millions)	WELLCARE (\$ Millions)
January 2014	\$52,866,590	\$54,514,035	\$90,825,443
February 2014	\$ 58,600,533	\$ 47,633,496	\$ 84,930,323
March 2014	\$ 67,928,502	\$ 58,754,733	\$ 101,994,837
April 2014	\$ 72,836,475	\$ 61,801,651	\$ 98,932,245
May 2014	\$ 73,002,279	\$ 53,058,203	\$ 94,857,504
June 2014	\$ 71,184,678	\$ 58,280,234	\$ 100,277,954
July 2014			
August 2014			
September 2014			
October 2014			
November 2014			
December 2014			
Represents CMO payments to all provider types for June 2014. Source: CMO "Claims Processing Report"			

June 2014 MONTHLY REPORTING:

EMERGENCY ROOM CLAIMS PAYMENT

June 2014

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTALS
# of ER Claims Submitted	16,439	11,809	26,938	55,186
ER Claims Paid at a Reduced amount (such as the Triage Rate)	693	6,134	11,925	18,752
# of Appeals	144	84	132	360
# of Appeals overturned where the Reduced rate is paid at a higher rate	0	20	11	31

Source: CMO Monthly CMO self-reported number of Emergency Room claims submitted, claims paid, the number of appeals and the number of appeals overturned.

Period - June 2014

CORRECTIVE ACTION/PREVENTIVE ACTION PLANS

	AMERIGROUP	PEACHSTATE	WELLCARE	TOTAL
2008	2	8	5	15
2009	5	5	1	11
2010	12	8	11	31
2011	8	9	8	25
2012	4	5	5	14
2013	2	2	2	6
2014	0	0	0	0
TOTAL	33	37	32	102

Note: For 2014, the numbers reflect CAPA plans for the period of June

Source: DCH Medicaid Division