

Statement of Reassurance About CMO Safeguards

Questions have been raised about how the current investigation of WellCare by Federal and State of Florida authorities could affect the Georgia Families program. This investigation has had no impact on access to member care or provider reimbursement in Georgia.

The Georgia Department of Community Health (DCH) has taken precautionary measures to ensure that Georgia Families members continue to receive access to quality health care services, and Medicaid and PeachCare for Kids™ providers receive timely claims reimbursement.

DCH and the Georgia Department of Insurance are monitoring the financial performance and viability of the care management organizations (CMO), as well as their network adequacy, member and provider services.

The CMOs are contractually required to have payment bonds and letters of credit in place. In the event that a CMO exits Georgia with unpaid liabilities, these contractual safeguards would provide the funds to reimburse providers for any unpaid claims.

If you have questions or concerns, please contact 404-657-4666.