

CMO FLASH REPORT



The Care Management Organization (CMO) Flash Report provides a quick reference to the current status of the Georgia Families program. This report provides an overview of member enrollment, CMO financial filings with the Department of Insurance, CMO self-reported utilization data, premium capitation payments to CMOs, prior authorization performance, timely access performance and trends to watch.

ENROLLMENT

	AMERIGROUP®	Peach State®	Wellcare®	Region Totals
Atlanta Region	107,653	168,262	199,478	475,393
Central Region		49,494	77,359	126,853
East Region	26,346		36,243	62,589
North Region	48,937		90,879	139,816
Southeast Region	32,498		60,362	92,860
Southwest Region		76,821	33,046	109,867
Statewide Members	215,434	294,577	497,367	1,007,378

Represents total number of eligible managed care members that have been enrolled into the CMO plans as of December 2008.

CMO SELF-REPORTED DATA

	AMERIGROUP®	Peach State®	Wellcare®
ER Visits/1000	604	541.97	625
C-Section Rate	29.8%	30%	32%
Brand Fill Rates	21.8%	18.76%	14.47%
Generic Fill Rates	78.2%	81.24%	85.53%

Represents CMO self-reported utilization measures of quality performance and consistent care delivery across plans. Reported to DCH October 2008.

CMO FINANCIAL FILINGS

	AMERIGROUP® (\$ Millions)	Peach State® (\$ Millions)	Wellcare® (\$ Millions)	Total- All CMOs (\$ Millions)
Total Revenue (less 5.5% Quality Assessment Fee paid back to DCH)	\$222.0	\$335.4	\$577.4	\$1,134.8
Total Medical Expense	\$192.5	\$293.2	\$470.8	\$956.5
Health Benefit Ratio (Medical Expense/Revenue)	86.7%	87.4%	81.5%	84.3%

Represents total CMO reported cost for medical services expenditure filed with Georgia Department of Insurance. January-September 2008.

PREMIUM CAPITATION PAYMENTS TO CMOs

	AMERIGROUP®	Peach State®	Wellcare®	Total - All CMOs
Current month	\$34,247,883	\$45,826,526	\$77,806,134	\$157,880,542
Retroactive adjustments (includes OB delivery payments for prior months and retroactive enrollment activity)	\$5,245,827	\$7,511,763	\$14,813,486	\$27,571,076
Quality Assessment Fee Paid to DCH	\$(2,198,383)	\$(2,971,165)	\$(5,168,146)	\$(10,337,694)
Net Payments	\$37,295,327	\$50,367,124	\$87,451,473	\$175,113,924

Represents DCH allocated payments to the CMO for total cost of services for January 2008.



PRIOR AUTHORIZATION DATA

# Days to PA Completion	AMERIGROUP®	Peach State®	Wellcare®
≤ 14 Days (contract requirement)	99.8%	100.0%	99.7%
≤10 Days	81.2%	98.3%	84.1%
≤ 5 Days	63.7%	87.0%	67.9%

ADDITIONAL PRIOR AUTHORIZATION DATA

Denial Rates	AMERIGROUP®	Peach State®	Wellcare®
DME	4.2%	0.6%	5.7%
Medical Inpatient	4.2%	13.4%	0.3%
Medical Outpatient	4.8%	7.7%	0.4%
Therapies	4.5%	10.2%	0.6%
Total	10.1%	6.1%	6.3%

Represents the percentage of prior-authorization requests that were determined to be not medically necessary.

TIMELY ACCESS PERFORMANCE REPORT

Provider Type	AMERIGROUP®	Peach State®	Wellcare®
PCPs (routine visits)	84.9%	98.86%	94.94%
PCP (adult sick visit)	83%	100%	84.49%
PCP (pediatric sick visit)	88.9%	98.70%	100%
Specialist (OBGYN)	100%	96.30%	96.72%
Mental Health Providers	97.6%	90.83%	88.92%
Urgent Care Providers	88.4%	100%	N/A

Represents CMO 3rd Quarter 2008 timely access performance survey results for the network capacity of appointment wait times.

TRENDS 2 WATCH

Opportunities	Solutions Found
<ul style="list-style-type: none"> ▪ Providers burdened with 3 different CMO forms ▪ Claims payment delays ▪ Inconsistent Policy Guidelines Among CMOs 	<ul style="list-style-type: none"> ▪ Common Synagis prior authorization form ▪ Provider Resolution Hotline ▪ Common prior authorization for therapy requests
Resolution Status: ■ In Progress ■ Active ■ Future	

Represents the quarterly action items of opportunities and solutions for the Managed Care and Quality Division for areas of improvement.