

PBM Claim Review - Q&A

Here are the questions and answers in response to the informal bid solicitation for the pharmacy benefit manager claim review, dated Feb. 19, 2004.

Questions submitted by Heritage Information Systems:

1. **Has the SHBP's PBM ever been audited in the past?**
No.
If so, what was the cost of the project and what were the findings?
N/A
2. **What is the date range for claims to be reprocessed? In other words, how far back would the DCH like to review?**
3 years.
3. **Has the DCH established a budget for this project and if so, what is the budget?**
Not to exceed \$100,000. If the audit identifies problems, the date range might be expanded with the budget increased accordingly.