

DEPARTMENT OF COMMUNITY HEALTH

GEORGIA FAMILIES

**MEDICAID CARE MANAGEMENT
ORGANIZATIONS ACT COMPLIANCE
MONITORING:**

**ANALYSES OF HOSPITAL STATISTICAL AND
REIMBURSEMENT (HS&R) REPORT SUBMISSIONS
– JANUARY THROUGH MARCH 2010**

JUNE 4, 2010

TABLE OF CONTENTS

<i>Project Background</i>	3
<i>Objective and Methodology</i>	4
<i>Analytical Summaries and Findings</i>	6
<i>Exhibits</i>	9

PROJECT BACKGROUND

The Medicaid Care Management Organizations Act (the “Act”) requires the Care Management Organizations (CMOs) to provide a Hospital Statistical and Reimbursement (HS&R) report within 30 (thirty) days upon request of a provider. Specifically, O.C.G.A. 33-21A-11 states:

Upon request by a hospital provider related to a specific fiscal year, a care management organization shall, within 30 days of the request, provide that hospital with an HS&R report for the requested fiscal year. Any care management organization which violates this Code section by not providing the requested report within 30 days shall be subject to a penalty of \$1,000.00 per day, starting on the thirty-first day after the request and continuing until the report is provided. It is the intent of the General Assembly that such penalty be collected by the Department of Community Health and deposited into the Indigent Care Trust Fund created pursuant to Code Section 31-8-152. A care management organization shall not reduce the funding available for health care services for members as a result of payment of such penalties.

Additionally, the CMOs must submit a list of the requested HS&R reports to the Department of Community Health (“the Department” or DCH) no later than thirty days following the calendar quarter period.

OBJECTIVE AND METHODOLOGY

OBJECTIVE

As requested by the Department, Myers and Stauffer LC (MSLC) tested the information included on the quarterly HS&R reports submitted by the CMOs in response to the Act for the quarter beginning January 1, 2010 and ending March 31, 2010 ("Quarter 1"). We attempted to confirm the information reported by the CMOs to demonstrate their compliance with the HS&R reporting requirements of the Act.

The quarterly HS&R reports the CMOs submit to the Department contain the following data: the identification of hospitals that requested HS&R reports including location, name of report requestor, date the HS&R report(s) were requested, the date the CMO released the report to the hospital or requestor, and other related information.

We attempted to confirm report requests which, as reported by the CMOs, were released by the CMO on or after the 20th day or later from the date of the request by the provider. The Methodology section below provides an overview of how we analyzed the data on the quarterly reports.

METHODOLOGY

In order to perform this analysis, we utilized the quarterly reports submitted to DCH by each of the CMOs. For AMERIGROUP and WellCare, these reports were obtained on May 10, 2010 and May 7, 2010, respectively, by accessing each CMO's web portal. We were not able to access PSHP's report via their web portal; therefore, this report was received directly from PSHP on May 7, 2010. PSHP issued a revised quarterly report to DCH on May 24, 2010 and provided a copy to MSLC on the same date. The Quarter 1 HS&R reports from the CMOs are included in Exhibit A of this report.

On February 11, 2010, DCH approved a change in the confirmation process whereby MSLC will seek confirmation of the CMO-reported request and release dates from providers when the CMOs report a release date that is 20 or more days from the CMO-reported request date. For the Quarter 1 reporting period, a total of five HS&R reports were reported by the CMOs to have been released 20 or more days from the date of the provider request.

Telephone calls or e-mails regarding these five HS&R reports were completed on May 12, 2010 to four unique contacts representing five facilities. Providers were asked to provide the date they requested the HS&R report and the date the CMO notified them that the report was available. A maximum of three contacts per provider were

performed in an effort to acquire data for this analysis. Once the data was collected, we analyzed the results and performed follow-up communication as necessary. Providers' responses were compared with the dates reported on the CMOs' quarterly reports. In situations where a hospital reported receiving an HS&R report but on a date significantly different than that reported by the CMO, a follow-up e-mail was sent to the CMO to request supporting documentation for these reports and dates.

Assumptions and Limitations

The assumptions and limitations summarized below should be noted when reviewing this report.

- Our procedures were not designed to identify instances where a CMO may have failed to include a provider's request for an HS&R report in the CMO's report to DCH. However, had instances occurred where a provider stated they requested an HS&R report from a CMO that was not included in the CMO's report to DCH, MSLC would have communicated with the respective CMO to confirm the information obtained from the provider.
- Our procedures did not include requesting confirmation from providers where the CMO indicated that the requested HS&R report was made available to the provider in less than 20 days. However, if instances occurred where a provider stated they received a requested HS&R report from a CMO after 20 days and that report was originally excluded from our confirmation process, we would have communicated with the respective CMO to confirm the information obtained from the provider.
- MSLC accepted a verbal confirmation for information received from providers.
- As instructed by the Department, if the due date of the report, 30 days after the report was requested, fell on a Saturday or Sunday, the next business day was assumed to be the due date for purposes of this analysis.

ANALYTICAL SUMMARIES AND FINDINGS

This section provides a summary of our findings. Detailed findings can be found in Exhibit B.

Table I. Total Report Counts by CMO

CMO	Number of Reports Requested, According to CMO or Provider	Number of Reports Released 20 or More Days After Request, According to CMO or Provider	Number of Reports Which MSLC was Able to Contact Provider	Provider in Agreement with CMO-Reported Dates	Provider in Disagreement with CMO-Reported Dates
AMERIGROUP	20	0	N/A	N/A	N/A
PSHP*	26	5	5	5 (100%)	0 (0%)
WellCare	39	0	N/A	N/A	N/A
Total	85	5	5	5 (100%)	0 (0%)

**Two reports on PSHP's original HS&R report to DCH indicated the reports were released to the providers on dates which did not agree with the dates reported to MSLC by the providers. PSHP confirmed the dates were incorrectly reported and issued a revised HS&R report to DCH on May 24, 2010. The statistics above reflect the data from the revised PSHP HS&R report. Additional details are included below.*

As illustrated in the table above, we have included the total number of reports each respective CMO reported to the Department for Quarter 1. For the reports identified by the CMOs or providers as having been released on the 20th day or after from the date of the provider request, the findings indicate that for 100 percent (5 of the 5) of the HS&R reports, the providers were able to confirm the information reported by the CMO. This included the following scenarios:

- Provider gave different dates than CMO; however, provider's reported request and receive dates were less than 30 days apart, and CMO submitted documentation to support dates reported on quarterly HS&R report.
- Provider gave different dates than CMO; however, provider's reported request and receive dates were less than 30 days apart, and CMO submitted

documentation to support dates reported by provider. CMO issued revised quarterly HS&R report with necessary corrections.

Table II. Length of Time between Request and Release Dates for HS&R Reports, As Reported by the CMOs

CMO	Days Between Request and Release Dates		
	Minimum	Average	Maximum
AMERIGROUP	0	3	8
PSHP	1	7	28
WellCare	0	5	15

The statistics included in Table II are based on the dates provided on the CMO quarterly reports. Although the dates given to MSLC by the providers were considered in the analysis, documentation provided by the CMOs confirmed the dates reported to DCH by the CMOs.

AMERIGROUP Community Care (AMERIGROUP)

For Quarter 1, MSLC did not identify any HS&R reports released by AMERIGROUP to a provider that was greater than 30 days. There were also no HS&R reports released greater than 20 days from the date of the request; therefore, no contacts were required to be made to providers.

Peach State Health Plan (PSHP)

For Quarter 1, MSLC did not identify any HS&R reports released by PSHP to a provider at greater than 30 days. It should be noted that one provider, Northside – Cherokee, reported a release date one day different than the date reported by PSHP; however, the provider agreed that the report was received within the 30 day required time period. Follow-up communication with PSHP was performed, and the CMO provided documentation supporting the dates shown on the Quarter 1 report to the Department.

Hamilton Medical Center and Murray Medical Center reported dates different than those reported by PSHP. Whereas PSHP reported a request date of February 2, 2010 and a release date of February 23, 2010 for both facilities, the providers' contact, Casey Wilburn, reported to MSLC a request date of January 26, 2010 and a release date of February 2, 2010 for both Hamilton Medical Center and Murray Medical Center. Follow-up communication was conducted with PSHP and PSHP determined that the request and release dates for the two facilities were reported incorrectly in the original

HS&R request report to DCH. PSHP provided MSLC with e-mail documentation which supported the dates reported by Mr. Wilburn. PSHP also provided MSLC with a revised Quarter 1 HS&R request report and stated in the e-mail that a revised version was submitted to the Department on May 24, 2010.

WellCare of Georgia (WellCare)

Based on the information contained on the quarterly report, ended March 31, 2010, submitted to the Department by WellCare, it appears all reports were released by WellCare to providers within 30 days of the date requested, as required by the Act. All reports were released less than 20 days from the request date. Therefore, no provider contacts were required to be made regarding WellCare's report.

Summary of Potential Penalties

Based on the findings above, it does not appear that any penalties for late HS&R reports should be assessed by DCH for the quarter January 1, 2010 through March 31, 2010.

EXHIBITS

Exhibit A

**Hospital Statistical & Reimbursement Report
Quarterly Report (AS ORIGINALLY FILED)**

Peach State Health Plan

Reporting Date: 4/30/2010

Reporting Period: Jan 1, 2010 thru Mar 31, 2010

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Gordon Hospital	Georgia	1/2/2010	1/4/2010	Stephen Pecylak
South Ga Med Ctr	Georgia	1/4/2010	1/12/2010	Bill Huling
Dodge County Hospital	Georgia	1/4/2010	1/6/2010	Mike Hester
Dodge County Hospital	Georgia	1/4/2010	1/6/2010	Mike Hester
Northside Hosp	Georgia	1/5/2010	1/6/2010	Jonathan Skaggs
Northside - Cherokee	Georgia	1/5/2010	1/6/2010	Jonathan Skaggs
Northside - Forsyth	Georgia	1/5/2010	1/6/2010	Jonathan Skaggs
Colquitt Regional	Georgia	1/8/2010	1/11/2010	Richard Mise
Athen Regional Medical	Georgia	1/4/2010	1/12/2010	Stephen Gillette
Lower Oconee	Georgia	1/11/2010	1/21/2010	Harriett Best
Lower Oconee	Georgia	1/11/2010	1/21/2010	Harriett Best
Northside Hosp	Georgia	1/12/2010	1/14/2010	Jonathan Skaggs
Tift Regional Medical	Georgia	1/12/2010	1/15/2010	Tonia Waldrop
Tift Regional Medical	Georgia	1/18/2010	1/22/2010	Tonia Waldrop
Rockdale	Georgia	1/14/2010	1/15/2010	Edwin Rector
Putnam General	Georgia	1/27/2010	1/29/2010	Shirley Lankford
Putnam General	Georgia	1/27/2010	1/29/2010	Shirley Lankford
Hamilton Hospital	Georgia	2/2/2010	2/23/2010	Casey Wilburn
Murray Hospital	Georgia	2/2/2010	2/23/2010	Casey Wilburn
The Medical Center, Inc.	Georgia	2/9/2010	3/2/2010	Charles Brumbeloe
Doctor's Hospital	Georgia	2/10/2010	2/23/2010	Joe Lively
Hughston Hospital	Georgia	2/10/2010	2/23/2010	Joe Lively
Perry Hospital	Georgia	2/23/2010	3/3/2010	Jennifer Johnson
Houston Hospital	Georgia	2/23/2010	3/3/2010	Jennifer Johnson
Northside Cherokee	Georgia	2/24/2010	3/24/2010	Jonathan Skaggs
Memorial Health Hospital	Georgia	3/31/2010	4/21/2010	Jared Kirby

Exhibit A

**Hospital Statistical & Reimbursement Report
Quarterly Report (REVISED)**

Peach State Health Plan

Reporting Date: 5/21/2010

Reporting Period: Jan 1, 2010 thru Mar 31, 2010

Hospital Name	Location	Date Report Requested	Date Report Released	Requestor's Name
Gordon Hospital	Georgia	1/2/2010	1/4/2010	Stephen Pecylak
South Ga Med Ctr	Georgia	1/4/2010	1/12/2010	Bill Huling
Dodge County Hospital	Georgia	1/4/2010	1/6/2010	Mike Hester
Dodge County Hospital	Georgia	1/4/2010	1/6/2010	Mike Hester
Northside Hosp	Georgia	1/5/2010	1/6/2010	Jonathan Skaggs
Northside - Cherokee	Georgia	1/5/2010	1/6/2010	Jonathan Skaggs
Northside - Forsyth	Georgia	1/5/2010	1/6/2010	Jonathan Skaggs
Colquitt Regional	Georgia	1/8/2010	1/11/2010	Richard Mise
Athens Regional Medical	Georgia	1/4/2010	1/12/2010	Stephen Gillette
Lower Oconee	Georgia	1/11/2010	1/21/2010	Harriett Best
Lower Oconee	Georgia	1/11/2010	1/21/2010	Harriett Best
Northside Hosp	Georgia	1/12/2010	1/14/2010	Jonathan Skaggs
Tift Regional Medical	Georgia	1/12/2010	1/15/2010	Tonia Waldrop
Tift Regional Medical	Georgia	1/18/2010	1/22/2010	Tonia Waldrop
Rockdale	Georgia	1/14/2010	1/15/2010	Edwin Rector
Putnam General	Georgia	1/27/2010	1/29/2010	Shirley Lankford
Putnam General	Georgia	1/27/2010	1/29/2010	Shirley Lankford
Hamilton Hospital	Georgia	1/26/2010	2/2/2010	Casey Wilburn
Murray Hospital	Georgia	1/26/2010	2/2/2010	Casey Wilburn
The Medical Center, Inc.	Georgia	2/9/2010	3/2/2010	Charles Brumbeloe
Doctor's Hospital	Georgia	2/10/2010	2/23/2010	Joe Lively
Hughston Hospital	Georgia	2/10/2010	2/23/2010	Joe Lively
Perry Hospital	Georgia	2/23/2010	3/3/2010	Jennifer Johnson
Houston Hospital	Georgia	2/23/2010	3/3/2010	Jennifer Johnson
Northside Cherokee	Georgia	2/24/2010	3/24/2010	Jonathan Skaggs
Memorial Health Hospital	Georgia	3/31/2010	4/21/2010	Jared Kirby

Exhibit A

**Hospital Statistical and Reimbursement Report
Quarterly Report**

CMO Name: Wellcare
Reporting Date: 4/12/2010
Reporting Period: Q1 - 2010

Hospital Name:	Location	Date Report Requested	Date Report Released	Requester's Name
Gordon Hospital	1035 Red Bud Road Calhoun, GA 30701	1/4/2010	1/4/2010	Stephen Pecylak
Dodge County	901 W. Griffin Avenue Eastman, Ga. 31023	1/4/2010	1/4/2010	Mike Hester
South GA Medical Center	2501 N. Patterson St. Valdosta, GA 31602	1/4/2010	1/5/2010	Bill Huling
Athens Regional Medical Center	1199 Prince Avenue Athens, GA 30606	1/4/2010	1/12/2010	Stephen Gillette
Northside	1000 Johnson Ferry Road NE Atlanta, GA 30342	1/5/2010	1/6/2010	Jonathan Skaggs
Northside Forsyth	1200 Northside Forsyth Drive Canton, GA 30114	1/5/2010	1/6/2010	Jonathan Skaggs
Northside Cherokee	201 Hospital Road Canton, GA 30114	1/5/2010	1/6/2010	Jonathan Skaggs
Candler County	400 Cedar St. Metter, Ga. 30439	1/7/2010	1/7/2010	Danny Moxley
Colquitt Regional	3131 S. Main St. Moultrie, Ga. 31788	1/8/2010	1/12/2010	Richard Mise (send to Shae Foy @ Draffin & Tucker)
John Archbold	Gordon Avenue at Mimosa Drive Thomasville, GA 31792	1/8/2010	1/11/2010	Patricia Barrett
Mitchell County	90 Stephens Street Camilla, GA 31730	1/8/2010	1/11/2010	Patricia Barrett
Tift Regional Medical Center	901 E 18th St. Tifton, Ga. 31793	1/12/2010	1/13/2010	Tonia Waldrop
Northside	1000 Johnson Ferry Road NE Atlanta, GA 30342	1/12/2010	1/14/2010	Jonathan Skaggs
Rockdale Medical Center	1412 Milstead Avenue NE Conyers, GA 30012	1/11/2010	1/14/2010	Edwin Bennie Rector
Tift Regional Medical Center	901 E 18th St. Tifton, Ga. 31793	1/17/2010	1/18/2010	Tonia Waldrop
Hamilton Medical Center	1200 Memorial Drive Dalton, GA 30720	1/26/2010	2/3/2010	Casey Wilburn (Pershing Yoakley & Associates)
Murray Medical Center	707 Old Dalton Ellijay Road Chatsworth, GA 30705	1/26/2010	2/3/2010	Casey Wilburn (Pershing Yoakley & Associates)
Stephen's County Hospital	2003 Falls Rd. Toccoa, GA.30577	2/8/2010	2/8/2010	Jeffrey Laird
Smith Northview	4280 North Valdosta Road Valdosta, GA 31602	2/14/2010	2/15/2010	Mike Myche
Perry Hospital	1120 Morningside Drive Perry, GA 31069	2/18/2010	3/3/2010	Jennifer Johnson
Houston Medical Center	1601 Watson Boulevard Warner Robins, GA 31093	2/18/2010	3/3/2010	Jennifer Johnson
Northside Cherokee	201 Hospital Road Canton, GA 30114	2/23/2010	2/25/2010	Jonathan Skaggs
Stephen's County Hospital	2003 Falls Rd. Toccoa, GA.30577	3/2/2010	3/2/2010	Jeffrey Laird
Memorial Health University Med Center	4700 Waters Ave Savannah, Ga. 31404	3/5/2010	3/16/2010	Jared Kirby
Upson Regional Medical Center	801 W Gordon St. Thomaston, Ga. 30286	3/12/2010	3/16/2010	Joanne Peoples(send to Shae Foy @ Draffin and Tucker)
Medical Center of Central Georgia	601 Cherry St Macon, Ga. 31201	3/10/2010	3/25/2010	Bryan Forlines
Wellstar Cobb	3950 Austell Road Austell, GA 30106	3/19/2010	3/25/2010	George Lane
Wellstar Douglas	8954 Hospital Drive Douglasville, GA 30134	3/19/2010	3/25/2010	George Lane
Wellstar Kennestone	677 Church Street Marietta, GA 30060	3/19/2010	3/25/2010	George Lane
Wellstar Paulding	600 West Memorial Drive Dallas, GA 30132	3/19/2010	3/25/2010	George Lane
Wellstar Windy Hill	2540 Windy Hill Road Marietta, GA 30067	3/19/2010	3/25/2010	George Lane
Grady Memorial	80 Jesse Hill Jr Drive SE Atlanta, GA 30303	3/17/2010	3/31/2010	Esther Bailes
Hughes Spalding	35 Jesse Hill Jr. Drive SE Atlanta, GA 30303	3/17/2010	3/31/2010	Esther Bailes
St. Francis	2122 Manchester Expressway Columbus, GA 31904	3/23/2010	3/31/2010	Eric Fullerton(send to Shae Foy @ Draffin and Tucker)
St.Mary's Health Care	1230 Baxter Street Athens, GA 30606	3/24/2010	3/31/2010	Hal Mixon
Satilla Regional Medical Center	410 Darling Avenue Waycross, GA 31501	3/29/2010	3/31/2010	Katrina Wheeler(send to Shae Foy @ Draffin and Tucker)
Northside	1000 Johnson Ferry Road NE Atlanta, GA 30342	3/25/2010	3/31/2010	Jonathan Skaggs
Northside Cherokee	201 Hospital Road Canton, GA 30114	3/25/2010	3/31/2010	Jonathan Skaggs
Northside Forsyth	1200 Northside Forsyth Drive Cumming, GA 30041	3/25/2010	3/31/2010	Jonathan Skaggs

Exhibit B

Georgia Department of Community Health
Hospital Statistical and Reimbursement Report Requests
Quarter 1 (January 1st - March 31st) 2010 AMGP, PSHP, WellCare

Requestor's Name	Hospital Name	Date Call Made	Comment Category	CMO-Reported Request/Release Dates >= 20 Days	CMO(s) to Call	AMGP Report #1							PSHP Report #1							WellCare Report #1						
						CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated
Diane Stewart	Burke Medical Center					3/2/2010	3/2/2010			0		No call required.	N/A	N/A			N/A		N/A	N/A			N/A		N/A	
Diane Stewart	Burke Medical Center					3/2/2010	3/2/2010			0		No call required.	N/A	N/A			N/A		N/A	N/A			N/A		N/A	
Diane Stewart	Burke Medical Center					3/2/2010	3/2/2010			0		No call required.	N/A	N/A			N/A		N/A	N/A			N/A		N/A	
Rita McKin	Chatuge Regional Hospital					3/3/2010	3/3/2010			0		No call required.	N/A	N/A			N/A		N/A	N/A			N/A		N/A	
Stephen Pecyfak	Gordon Hospital					N/A	N/A			N/A		N/A	1/2/2010	1/4/2010			2		No call required.	1/4/2010	1/4/2010			0	No call required.	
Bill Hulmg	South Ga Medical Ctr					N/A	N/A			N/A		N/A	1/4/2010	1/12/2010			8		No call required.	1/4/2010	1/5/2010			1	No call required.	
Stephen Gillette	Athens Regional Medical Center					N/A	N/A			N/A		N/A	1/4/2010	1/12/2010			8		No call required.	1/4/2010	1/12/2010			8	No call required.	
Harriett Best	Lower Oconee					N/A	N/A			N/A		N/A	1/11/2010	1/21/2010			10		No call required.	N/A	N/A			N/A	N/A	
Harriett Best	Lower Oconee					N/A	N/A			N/A		N/A	1/11/2010	1/21/2010			10		No call required.	N/A	N/A			N/A	N/A	
Tonia Waldrop	Tift Regional Medical Center					N/A	N/A			N/A		N/A	1/12/2010	1/15/2010			3		No call required.	1/12/2010	1/13/2010			1	No call required.	
Tonia Waldrop	Tift Regional Medical Center					N/A	N/A			N/A		N/A	1/18/2010	1/22/2010			4		No call required.	1/17/2010	1/18/2010			1	No call required.	
Shirley Lankford	Putnam General					N/A	N/A			N/A		N/A	1/27/2010	1/29/2010			2		No call required.	N/A	N/A			N/A	N/A	
Shirley Lankford	Putnam General					N/A	N/A			N/A		N/A	1/27/2010	1/29/2010			2		No call required.	N/A	N/A			N/A	N/A	
Charles Brumbeoe	The Medical Center, Inc.	Email sent 5/12/2010	7	Call	PSHP	N/A	N/A			N/A		N/A	2/9/2010	3/2/2010	2/9/2010	3/2/2010	21	21	Yes	N/A	N/A			N/A	N/A	
Joe Lively	Doctor's Hospital					N/A	N/A			N/A		N/A	2/10/2010	2/23/2010			13		No call required.	N/A	N/A			N/A	N/A	
Joe Lively	Hughston Hospital					N/A	N/A			N/A		N/A	2/10/2010	2/23/2010			13		No call required.	N/A	N/A			N/A	N/A	
Mike Hester	Dodge County Hospital					N/A	N/A			N/A		N/A	1/4/2010	1/6/2010			2		No call required.	1/4/2010	1/4/2010			0	No call required.	
Mike Hester	Dodge County Hospital					N/A	N/A			N/A		N/A	1/4/2010	1/6/2010			2		No call required.	N/A	N/A			N/A	N/A	
Danny Moxley	Candler County					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	1/7/2010	1/7/2010			0	No call required.	
Richard Mise	Colquitt Regional					N/A	N/A			N/A		N/A	1/8/2010	1/11/2010			3		No call required.	1/8/2010	1/12/2010			4	No call required.	
Patricia Barrett	John Archbold					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	1/8/2010	1/11/2010			3	No call required.	
Patricia Barrett	Mitchell County					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	1/8/2010	1/11/2010			3	No call required.	
Edwin Bennie Rector	Rockdale Medical Center					N/A	N/A			N/A		N/A	1/14/2010	1/15/2010			1		No call required.	1/11/2010	1/14/2010			3	No call required.	
Casey Wilburn (Pershing Yoakley & Associates)	Hamilton Medical Center	5/12/2010	7	Call	PSHP	N/A	N/A			N/A		N/A	2/2/2010	2/23/2010	1/26/2010	2/2/2010	21	7	Yes ^a	1/26/2010	2/3/2010			8	No call required.	
Casey Wilburn (Pershing Yoakley & Associates)	Murray Medical Center	5/12/2010	7	Call	PSHP	N/A	N/A			N/A		N/A	2/2/2010	2/23/2010	1/26/2010	2/2/2010	21	7	Yes ^a	1/26/2010	2/3/2010			8	No call required.	
Mike Myche (on WellCare report) or Mike Wyeche (on AMGP report)	Smith Northview Hospital					2/14/2010	2/22/2010			8		No call required.	N/A	N/A			N/A		N/A	2/14/2010	2/15/2010			1	No call required.	
Jennifer Johnson	Perry Hospital					N/A	N/A			N/A		N/A	2/23/2010	3/3/2010			8		No call required.	2/18/2010	3/3/2010			13	No call required.	
Jennifer Johnson	Houston Medical Center					N/A	N/A			N/A		N/A	2/23/2010	3/3/2010			8		No call required.	2/18/2010	3/3/2010			13	No call required.	
Jeffrey Laird	Stephens County Hospital					2/18/2010	2/22/2010			4		No call required.	N/A	N/A			N/A		N/A	2/8/2010	2/8/2010			0	No call required.	
Jeffrey Laird	Stephens County Hospital					3/2/2010	3/2/2010			0		No call required.	N/A	N/A			N/A		N/A	3/2/2010	3/2/2010			0	No call required.	
Jared Kirby	Memorial Health University Med Center	5/12/2010	7	Call	PSHP	3/5/2010	3/11/2010			6		No call required.	3/31/2010	4/21/2010	3/31/2010	4/21/2010	21	21	Yes	3/5/2010	3/16/2010			11	No call required.	
John Williams (AMGP report only) Joanne Peoples (listed as requestor for both AMGP and WellCare reports)	Upson Regional Medical Center					3/15/2010	3/16/2010			1		No call required.	N/A	N/A			N/A		N/A	3/12/2010	3/16/2010			4	No call required.	
Bryan Fortines	Medical Center of Central Georgia					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	3/10/2010	3/25/2010			15	No call required.	
George Lane	Wellstar Cobb					3/18/2010	3/23/2010			5		No call required.	N/A	N/A			N/A		N/A	3/19/2010	3/25/2010			6	No call required.	
George Lane	Wellstar Douglas Hospital					3/18/2010	3/23/2010			5		No call required.	N/A	N/A			N/A		N/A	3/19/2010	3/25/2010			6	No call required.	
George Lane	Wellstar Kennestone Hospital					3/18/2010	3/23/2010			5		No call required.	N/A	N/A			N/A		N/A	3/19/2010	3/25/2010			6	No call required.	
George Lane	Wellstar Paulding Hospital					3/18/2010	3/23/2010			5		No call required.	N/A	N/A			N/A		N/A	3/19/2010	3/25/2010			6	No call required.	
George Lane	Wellstar Windy Hill Hospital					3/18/2010	3/23/2010			5		No call required.	N/A	N/A			N/A		N/A	3/19/2010	3/25/2010			6	No call required.	
Esther Balles	Grady Memorial					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	3/17/2010	3/31/2010			14	No call required.	
Esther Balles	Hughes Spalding					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	3/17/2010	3/31/2010			14	No call required.	
Eric Fullerton (send to Shae Foy @ Draffin and Tucker)	St. Francis Hospital					3/23/2010	3/31/2010			8		No call required.	N/A	N/A			N/A		N/A	3/23/2010	3/31/2010			8	No call required.	
Hai Nixon	St. Mary's Health Care					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	3/24/2010	3/31/2010			7	No call required.	
Katrina Wheeler	Satilla Regional Medical Center					3/29/2010	3/31/2010			2		No call required.	N/A	N/A			N/A		N/A	3/29/2010	3/31/2010			2	No call required.	
Jonathan Skaggs	Northside					3/25/2010	3/29/2010			4		No call required.	1/5/2010	1/6/2010			1		No call required.	1/5/2010	1/6/2010			1	No call required.	
Jonathan Skaggs	Northside					N/A	N/A			N/A		N/A	1/12/2010	1/14/2010			2		No call required.	1/12/2010	1/14/2010			2	No call required.	
Jonathan Skaggs	Northside					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	3/25/2010	3/31/2010			6	No call required.	
Jonathan Skaggs	Northside Cherokee					2/23/2010	2/26/2010			3		No call required.	1/5/2010	1/6/2010			1		No call required.	1/5/2010	1/6/2010			1	No call required.	
Jonathan Skaggs	Northside Cherokee	Email sent 5/12/2010	14	Call	PSHP	3/25/2010	3/29/2010			4		No call required.	2/24/2010	3/24/2010	2/24/2010	3/25/2010	28	29	Yes ^b	2/23/2010	2/25/2010			2	No call required.	
Jonathan Skaggs	Northside Cherokee					N/A	N/A			N/A		N/A	N/A	N/A			N/A		N/A	3/25/2010	3/31/2010			6	No call required.	

Exhibit B

Georgia Department of Community Health
 Hospital Statistical and Reimbursement Report Requests
 Quarter 1 (January 1st - March 31st) 2010 AMGP, PSHP, WellCare

Requestor's Name	Hospital Name	Date Call Made	Comment Category	AMGP Report #1									PSHP Report #1					WellCare Report #1											
				CMO-Reported Requests/Release Dates >= 20 Days	CMO(s) to Call	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated	CMO-Reported Request Date	CMO-Reported Release Date	Provider-Reported Request Date	Provider-Reported Release Date	CMO-Reported Number of Days Between Request and Receipt	Provider-Reported Number of Days Between Request and Receipt	Dates Validated			
Jonathan Skaggs	Northside Forsyth					3/25/2010	3/29/2010				4		No call required.	1/5/2010	1/6/2010				1		No call required.	1/5/2010	1/6/2010				1		No call required.
Jonathan Skaggs	Northside Forsyth					N/A	N/A				N/A		N/A	N/A	N/A				N/A		N/A	3/25/2010	3/31/2010				6		No call required.

^A Donna with PSHP provided documentation which supports the dates provided by Mr. Wilburn. PSHP's initial report to DCH was incorrect and, therefore, PSHP has sent a follow-up report to DCH (according to Donna in an e-mail to M&S) and provided M&S with a copy of the revised report. New dates reported by PSHP: request date of 1/26/10 and release date of 2/2/10.

MIN, MAX and AVG statistics are based on correct number of days.

^B Donna with PSHP provided e-mail documentation to support the dates originally reported by PSHP to DCH.

MIN 0
 MAX 8
 AVG 3

MIN 1
 MAX 28
 AVG^B 7

MIN 0
 MAX 15
 AVG 5

Comment Categories Key	
1 Provider stated dissatisfaction with data on report, such as missing and/or inaccurate data, format of report, incorrect reporting periods, etc.	8 Provider disagreed with dates reported by CMO, but provider could not provide evidence supporting the disagreement.
2 Provider stated reports on DCH website were used instead of requested CMO reports.	9 Not able to get into contact with provider.
3 Provider had to request corrected report from CMO.	10 Provider stated a request was submitted to the CMO that was not found on the CMO report; provider gave request/release dates.
4 Request outside of audit period.	11 Provider unsure of exact dates, but did not think dates differed from dates provided by CMO.
5 Requested CMO report(s) was not received.	12 Provider only able to provide partial or no information about HSR report request and receipt.
6 Provider indicated this facility did not request HSR reports from CMOs.	13 Provider did not know or did not provide exact dates reported by CMO, but provider stated report was provided in a timely manner.
7 Dates reported by CMO were confirmed.	14 Provider-reported dates differ from CMO-reported dates, but the request was reported by the CMO.

Contact Comment Key	
1 Incorrect contact, information is requested by auditors.	
2 Contact did not request.	
3 Person does not work at facility.	
4 Name correct, reviewed by another person within company.	
5 Incorrect contact for facility.	