Topics for Discussion

- Reminders about ICD-10

- Transitioning to ICD-10 – Responsibilities
  - DCH, You

- Transitioning to ICD-10 – Status
  - You, Your Peers

- Ready or Not with ICD-10

- Testing with ICD-10

- Getting Started

- Helpful Resources

- Q&A

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What should you know about ICD-10?

- ICD-10 is coming, get ready!
  - Federal Mandate under Health Insurance Portability and Accountability Act (HIPAA) Regulations
  - National impact, **mandatory** for all HIPAA-covered entities who file claims
  - Compliance date October 1, 2014
- New ICD-10-CM and ICD-10-PCS code sets
  - Replaces ICD-9-CM (Volumes 1, 2, and 3)
  - No direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)
- Testing with your payers and trading partners
  - Should begin this fall/winter 2013
- Improper code documentation for services rendered on or after October 1, 2014, means your claims will not be paid

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What is DCH's responsibility in the transition to ICD-10?

- **System Readiness**
  - Ensure that the GAMMIS system remediation to ICD-10 is successful

- **Awareness**
  - Inform and encourage Georgia's Providers and Trading Partners to successfully transition to ICD-10

- **Policies, Procedures**
  - Ensure that Georgia Medicaid's coverage, policies and procedures are in sync with ICD-10 rules, regulations

- **Claims Processing, Payments**
  - Ensure that clean ICD-10 claims from Providers and Trading Partners will be processed and paid in a timely manner on and after October 1, 2014

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What is your responsibility in the transition to ICD-10?

- ## From Georgia Medicaid
  - ### Statement of Participation Agreement for Medicaid Providers

    …Providers shall submit claims for Covered Services rendered to eligible Medicaid recipients in the form and format designated by the Department. For each claim submitted by or on behalf of Provider, Provider shall certify each claim for truth, accuracy and completeness, and shall be responsible for research and correction of all billing discrepancies without cost to the Department….(Source: DMA-002, Rev. 04/03)

- ## From HHS, CMS and Georgia Medicaid
  - For services rendered on or after October 1, 2014, ICD-10 codes must
    be properly used on claims submitted for payment by the Department

Where are you now in the transition to ICD-10?

- **Training**
  - Prepare and implement an approved training plan for you and members of your staff (ICD-10 codes, processes and systems)
  - Consider the training resources that are free and cost-based

- **Code Assessment and Translation**
  - Identify the ICD-9 codes most commonly used in your practice and begin to translate those to the appropriate ICD-10 codes -- THIS IS A KEY FIRST STEP

- **Business Processes and Systems Updates**
  - Identify all business processes that "touch" coding and update them
  - Make sure that technology system updates for billing, practice management , etc., are completed and tested
  - Review of your timelines for system readiness and testing criteria is an important step

- **Your role in the ICD-10 transition is critical**

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Where are your peers in the transition to ICD-10?

- **Ask Your Peers about ICD-10**
  - Look at their approach
  - Determine lessons learned in their transition
  - Identify their internal and external resources used to assist with the transition
  - Inquire about their system upgrades, costs and timing involved for each
- **Ask Your Peers About the Use of External Resources**
  - CMS, DCH and professional trade associations
  - Consider cost-sharing for training and consultancies to help with the transition
- **Learn from Your Peers – yes, but**
- **You Decide What is Best for Your Practice**

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What happens if you are not ready on October 1, 2014?

- **Your** Claims
  - Claims will be rejected or denied, if incorrect or incomplete
  - Claims backlogs will occur
  - Claims resolution issues with HP/DCH will be more time consuming and create further delays

- **Your Cash Flow**
  - Cash flow will slow or stop
  - Credit worthiness will suffer

- **Your Services and Care for Patients**
  - Staff will be playing catch-up…working with patients, struggling to submit new claims as your services are rendered; revising existing claims that were submitted incorrectly

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What happens if you're unable to test your ICD-10 readiness?

- **Testing with Georgia Medicaid and other payers is critical**
  - ICD-10 is a major shift in your business processes and technology systems
- **Your claims will most likely be error-ridden, rejected, denied**
  - Your claims issues could increase due to lack of interoperability between your system and the systems used by your trading partners and payers
- **Your practice's financial outlook will be bleak without the necessary ICD-10 testing well before October 1, 2014**

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How do you get started on the transition to ICD-10?

- **Learn**
  - Make sure you know the basics of ICD-10 and it's impact on your practice, cash flow, etc.

- **Champion**
  - Appoint an ICD-10 "champion" to manage the transition and communicate internally/externally throughout the transition

- **Assess**
  - Conduct your office assessment, including your business processes and systems
  - Identify where ICD-9 codes are currently used in your business processes and software systems
  - Ask questions of your system vendors to ensure you understand any cost/timelines required to remediate your system to accommodate both code sets

- **Prepare**
  - Agree upon internal and external testing dates and work toward those meeting those dates
  - Map out your staff training needs and costs, and get started
  - Update your business processes and systems
  - Tap into key resources available through CMS, DCH and various professional associations

- **Test**
  - Test your staff, processes and technology **well before** the compliance date of October 1, 2014

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Take Advantage of Your Resources

ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)

  CMS Overview

    - CMS ICD-10 Implementation Planning Guides/Checklist

    - HHS, CMS ICD-10 Final Rule

    - CMS, HHS **Complete list of code sets** for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines

    – www.cms.hhs.gov/ICD10

- World Health Organization (WHO) ICD-10 Page

    – http://www.who.int/classifications/icd/en/

- HP Enterprise Services Statewide Workshops

    – Check Georgia http://mmis.georgia.gov for future ICD-10 workshops

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More ICD-10 Resources

- DCH Resources
  - DCH Website for ICD-10 Webinars/Downloads

    http://dch.georgia.gov/it-events

  - DCH ICD-10 FAQs & Fact Sheet
    http://dch.georgia.gov/icd-10

  - DCH Provider Resources

    http://dch.georgia.gov/providers

- HP Enterprise Services Statewide Workshops
  - Check Georgia http://mmis.georgia.gov for future ICD-10 workshops

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Upcoming ICD-10 Webinars

Register Now

September 10, 2013 - Medicaid Policy Update & ICD-10

September 17, 2013 - Testing Readiness with DCH (for Trading Partners)

September 25, 2013 - Testing Readiness with DCH (for Providers)

October 15, 2013 - Pre-Testing Readiness & Trouble-Shooting

October 29, 2013 - Open Discussion

More - Additional dates and topics to be determined

To register for the above webinars: Visit http://dch.georgia.gov/it-events

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
- Please be advised that webinar dates and times are subject to change.

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Help Us Help You and Your Colleagues

- ## Participate in Learning
    - We have education materials we can share with you and your peers
    - We hold educational webinars for our Providers and Trading Partners to view live, or on-demand
    - Visit our website for more information www.dch.georgia.gov/icd-10 and www.dch.georgia.gov/it-events

- ## Peer Outreach
    - We can keep you and your peers updated through our webinars, e-newsletters, e-blasts AskDCH@dch.ga.gov
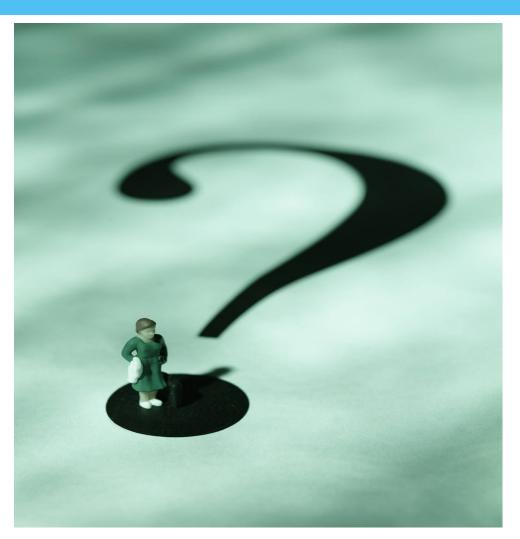   - We can reach out to you and your peers with your permission

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Thank You!

- Join us as an ICD-10 Beta Test Site, e-mail us at:
  - icd10project@dch.ga.gov

- Join our mailing list AskDCH@dch.ga.gov for ICD-10 events and updates

- We welcome your comments on webinars and other outreach. Please address comments to:
  - icd10project@dch.ga.gov

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Questions & Comments