



# ICD-10 FAQ Review



Presentation to: Providers, Trading Partners and Billing Firms  
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# Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

*We are dedicated to A Healthy Georgia.*

# Topics for Discussion

- **ICD-10 Overview**
  - ICD-10: It's About Time
  - Why ICD-10 Matters
- **ICD-10 Reminders**
- **General ICD-10 FAQs**
- **Clinical & Policy FAQs**
- **Testing FAQs**
- **Closing**
  - Helpful Resources



# ICD-10 Overview

# ICD-10: It's About Time

# ICD-10

is coming

# October 1, 2014

## Why is the transition necessary?

- ICD-9 code sets are outdated, limited and not expandable
- ICD-9 cannot accommodate current needs nor future advances in medical technology and knowledge
- ICD-10 code sets use current medical terminology and will allow for advances in medical technology and knowledge
- ICD-10 uses up to 7 characters (vs. 3 to 5 in ICD-9)
- ICD-10 allows for greater detail in diagnoses and treatments

# ICD-10 Facts

- For services rendered on or after October 1, 2014
  - All claims must use ICD-10 codes
  - All claims using ICD-9 codes will NOT be accepted
- For services rendered before October 1, 2014
  - All claims must use ICD-9 codes
- **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
  - Effective with the October 1, 2014 compliance date
- **Significant Code Increase from ICD-9**
  - *Increasing from 13,000 to approximately 68,000 ICD-10-CM codes*
  - *Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes*
  - *ICD-10 has more than nine times the codes in ICD-9*

# Why ICD-10 Matters

- ICD-10 **advances health care** and the implementation of e-Health initiatives
- ICD-10 **captures advances in medicine** and medical technology
- ICD-10 **improves data** for quality reporting
- ICD-10 **improves public health** research, reporting and surveillance

# ICD-10 is Real

288 days until **ICD-10** is here!





# ICD-10 Reminders

- Please keep the following in mind:
  - Transitioning to ICD-10 is not optional (firm and not subject to change)
  - There is no transition period to use either ICD-9 or ICD-10 codes
    - If the date of service on a claim is before October 1, 2014, and contains ICD-9 codes, then the claim will be accepted for payment. If the date of service is after October 1, 2014, with ICD-9 codes, then this claim will be rejected.
  - It is mandatory that you wait until October 1, 2014, to start using ICD-10 codes
    - Providers, trading partners, and clearinghouses will not be able to process claims using ICD-10 codes until the compliance date of October 1, 2014.



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# General ICD-10 FAQs

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**Q: Where can we find a list of the new ICD-10 diagnosis codes?**

**A:** There are numerous resources available, but usually at a cost. The [CMS website](#) offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

**Q: Does the new ICD-10 code change affect current Medicaid rates?**

**A:** No changes are anticipated at this time by Georgia Medicaid nor has CMS provided any reimbursement rules or rate changes for the ICD-10-CM or ICD-10-PCS codes.

# General ICD-10 FAQs

**Q:** Is there crosswalking software or some special algorithm available that we can use to go from one code to the other?

**A:** There are various websites and resources that offer a number of translation tools or toolkits for ICD-10. Some are free; some are sold at varying prices. CMS has published its General Equivalence Mapping System (GEMS tool) to help with the crosswalking. It is available at [www.CMS.gov/icd10](http://www.CMS.gov/icd10). Note that this free tool is not comprehensive, but is frequently updated to add new codes. For more information on ICD-10, visit [www.dch.ga.gov/ICD-10](http://www.dch.ga.gov/ICD-10). For more information on tools, view the DCH ICD-10 webinar "Tools & Tips, Tackle the Transition to ICD-10," (6/27/13) posted under Past Events at [www.dch.georgia.gov/it-events](http://www.dch.georgia.gov/it-events).

# General ICD-10 FAQs

**Q: How do I learn more about ICD-10?**

**A:** Both the DCH and CMS websites contain a wealth of information about ICD-10. Visit the [DCH website](#) for ICD-10 information, webinar events and more. Send questions to the DCH ICD-10 Team via e-mail at [icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov) and join our mailing list at [AskDCH@dch.ga.gov](mailto:AskDCH@dch.ga.gov) for the latest news about ICD-10 updates and events. Visit the CMS [ICD-10 website](#) for the latest news and resources to help you prepare for the October 1, 2014, deadline. You can also sign up for [CMS ICD-10 Industry Email Updates](#).

# General ICD-10 FAQs

**Q: Will DCH do any ICD-10 training prior to October 1, 2014?**

**A:** No, DCH will not conduct any ICD-10 training. However, there are numerous resources for self-development training on ICD-10. There are companies that may report their expertise of ICD-10 codes and offer training, but for a cost. Like any purchase of software applications, equipment, trainers, course materials, etc., evaluate the credibility of the product, the people/company and their purpose. DCH does not offer any recommendations of ICD-10 training companies.

# General ICD-10 FAQs

**Q: Will there be changes to ICD-9 codes for 2014?**

**A:** CMS is limiting the number of changes to the ICD-9 codes since the focus is now on the ICD-10 codes.

**Q: Are there certain ICD-10 codes that Medicaid anticipates not accepting?**

**A:** There are some ICD-10 diagnosis codes that may not be accepted by Georgia Medicaid, i.e., certain unspecified codes, when there is a more specific ICD-10 diagnosis code that can be billed. With the increased specificity and number of available ICD-10 codes, the physicians' documentation would need to support the lowest level of ICD-10 coding.

# General ICD-10 FAQs

**Q: Does ICD-10 affect Orthodontics in anyway? If so How?**

**A:** All HIPAA entities such as health care providers, insurance companies and governmental payers are required to accept and process claims using the new ICD-10-CM and ICD-10-PCS code sets. If your practice is currently submitting ICD-9-CM (diagnosis codes) on your dental claims, you will be affected with the transition to ICD-10 on October 1, 2014. It is strongly recommended that all affected health care providers begin their assessment and staff training for the transition.





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# Clinical & Policy FAQs

# Clinical & Policy FAQs

**Q: When will DCH publish coverage policy updates on ICD-10?**

**A:** All payers including DCH will publish their policies (for unlisted, unspecified, and nonspecific codes) either prior to or after the ICD-10 go-live date of October 1, 2014.

**Q: If we have a patient in the hospital on September 1, 2014, who does not discharge until October 5, 2014, will we need to include ICD-9 or ICD-10 codes on that claim? Will it need to be two separate claims?**

**A:** You would submit ONE claim based on the patient's discharge date. In the scenario above, the patient is discharged on October 5, 2014, the diagnosis codes on the UB-04 claim form must be ICD-10 diagnosis codes, otherwise the UB claim will be denied in GAMMIS.



# Testing FAQs

# ICD-10 Testing Reminders

- **Please keep the following in mind:**
  - DCH is nearing completion of our ICD-10 system enhancements for beta testing with our external partners.
  - Due to the additional impact from the ICD-10-PCS codes, inpatient hospital claims may require additional internal testing time within DCH.
  - DCH and HP Enterprise Services (our fiscal agent) are preparing additional security measures for assurance of protected health information. Additional information will be provided shortly.
  - Beta testing will involve simulating an ICD-10 effective date which will be prior to the true effective date of October 1, 2014. This date will need to be coordinated with other testing that is occurring within our testing environment.
  - We anticipate beta testing to begin late Q4 for Providers and early Q1 for Trading Partners/Clearinghouses/Billing Agents and Care Management Organizations.



# Testing FAQs

**Q: Will you allow for end-to-end testing with all providers and trading partners?**

**A:** No. We will only be testing with selected trading partners and providers.

**Q: Is it necessary for us to do beta-testing and if so, how do we do it?**

**A:** It is not a requirement to test with DCH. However, to determine your facility's readiness for the ICD-10 transition, it is highly recommended that you participate in testing with your trading partners and clearinghouse if possible.

**Q: How do I sign up to become a beta testing partner with DCH?**

**A:** To become a Beta Test Site, please email your interest to:  
[icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov).

# Testing FAQs

**Q: We sent in a request to become a beta tester but have not heard anything. When will Georgia Medicaid announce the approved beta test providers?**

**A:** DCH has received a large number of beta tester requests and is currently finalizing the list. Beta tester selections are based on multiple factors. Once the final list is confirmed, DCH will notify each requester.

# Testing FAQs

**Q:** You indicated that testing will begin in December 2013 for providers and 2014 for clearinghouses. Is this for paper claims or just on the portal?

**A:** Yes, testing will begin in December 2013 for some Providers and January in 2014 for some Trading Partners/Clearinghouses. Testing will not be conducted for paper claims. Testing will only be available for electronic submissions and web portal claims.

# Testing FAQs

**Q:** As a third party billing company, will there be a testing period that allows us to test the files submitted to ensure that those files are successful before actually having to submit and risk losing paid claims due to formats not working?

**A:** DCH is requesting billing agents who are interested in testing to send an email to [ICD10project@dch.ga.gov](mailto:ICD10project@dch.ga.gov) to notify us of your interest. We will not be able to test with all billing agents due to specific criteria. External testing will begin in Q1 2014 for Trading Partners/Clearinghouses/Billing Agents.





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# Resources

# CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization in testing and overall ICD-10 compliance.
  - [Payer](#)
  - [Small Provider](#)
  - [Large Provider](#)
  - [Vendor to Provider](#)
  - [Vendor to Payer](#)

Source: <http://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Affordable-Care-Act/End-to-End-Testing.html>



# ICD-10 Training Resources



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# ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)  
CMS Overview
  - CMS ICD-10 Implementation Planning Guides/Checklist
  - HHS, CMS ICD-10 Final Rule
  - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
  - [www.cms.hhs.gov/ICD10](http://www.cms.hhs.gov/ICD10)
- World Health Organization (WHO) ICD-10 Page
  - <http://www.who.int/classifications/icd/en/>

# More ICD-10 Resources

- DCH Resources
  - DCH Website for ICD-10 Webinars/Downloads  
<http://dch.georgia.gov/it-events>
  - DCH ICD-10 FAQs & Fact Sheet  
<http://dch.georgia.gov/icd-10>
  - DCH Provider Resources  
<http://dch.georgia.gov/providers>
- HP Enterprise Services Statewide Workshops
  - Check Georgia <http://mmis.georgia.gov> for future ICD-10 workshops

# Upcoming ICD-10 Webinars

## Register Now

December 17, 2013: ICD-10 FAQ Review

January 16, 2014: "ICD-10: Ready or not"

January 30, 2014: Countdown to ICD-10/ Top 10 Things to do to prepare for ICD-10

February 11, 2014: ICD-10 Resource Review/ Resource Walkthrough reframed

February 27, 2014: HCBS Waiver ( Home and Community Based Service Providers)

March 11, 2014: Behavioral Health Services ...Open Discussion

March 27, 2014: ICD-10 Clinical and Policy Update

April 8, 2014: Surviving ICD-10 - Tools and Tips for Transitioning

April 24, 2014: ICD-10 Case Studies

June 10, 2014: Repeat Roadmap ICD-10 Emergency Tool Kit and Open Discussion

June 26, 2014: ICD-10 Essentials

To register for the above webinars: Visit <http://dch.georgia.gov/it-events>

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
- Please be advised that webinar dates and times are subject to change.



# Thank You!

- Join us as an ICD-10 Beta Test Site, email us at:
  - [icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov)
- Join our mailing list at:
  - [AskDCH@dch.ga.gov](mailto:AskDCH@dch.ga.gov) for ICD-10 events and updates
- We welcome your questions and comments at:
  - [icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov)

# Questions & Comments

What about...?



Use the WebEx Q&A Feature

- Questions submitted will be answered via email within 2-4 business days of this event
- Or you may email us at:  
[icd10project@dch.ga.gov](mailto:icd10project@dch.ga.gov)
- This presentation will be posted within 2 business days at  
<http://dch.georgia.gov/it-events>