



ICD-10 Beta Testing with DCH



Presentation to: Medical Care Advisory Committee (MCAC)

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Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Topics for Discussion

- **ICD-10 Overview**
 - ICD-10 Facts
 - Reminders about ICD-10
- **Testing with DCH**
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 - ICD-10 Testing Schedule
- **Risks and Rewards of Testing**
- **Closing**
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ICD-10 Overview

A Few ICD-10 Facts

- **NO MORE EXTENSIONS**
 - Federally mandated compliance date is October 1, 2014
- HIPAA-covered entities
 - Health care providers, payers, clearinghouses, billing services and others must transition to ICD-10
- New ICD-10-CM and ICD-10-PCS code sets
 - Replaces ICD-9-CM (Volumes 1, 2, and 3)
- ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS).
- CMS states that the October 1, 2014 compliance date is not flexible.
 - Claims that are submitted with non-compliant codes will be rejected.

Reminders About ICD-10

- For date of services rendered on or after October 1, 2014
 - All claims must use ICD-10 codes
 - All claims using ICD-9 codes will NOT be accepted
- For date of services rendered before October 1, 2014
 - All claims must use ICD-9 codes
- **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
 - Effective with the October 1, 2014 compliance date
- **Significant Code Increase from ICD-9**
 - Increasing from 13,000 to approximately 68,000 ICD-10-CM codes
 - Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes
 - ICD-10 has more than nine times the codes in ICD-9

Not Ready on October 1, 2014?

- **Your Claims**
 - Claims will be rejected or denied if incorrect or incomplete
 - Claims backlogs will occur
 - Claims resolution issues with HP/DCH will be more time consuming and create further delays
- **Your Cash Flow**
 - Cash flow will slow or stop
 - Credit worthiness will suffer
- **Your Services and Care for Patients**
 - Staff will be playing catch-up...working with patients, struggling to submit new claims as your services are rendered and revising existing claims that were submitted incorrectly



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Testing with DCH

ICD-10 External Testing Phases

- 1. Trading Partner Testing – Providers (External):** In this phase, testing partners will be comprised of small and large organizations that have a range of impacted transactions involving both manual and electronic submissions. Identification of test scenarios for each provider is very critical.
- 2. Trading Partner Testing – Clearinghouses (External):** The objective during this phase is to make sure the trading partner transactions are validated against the implementation guides specific to the organization receiving the file.
- 3. Trading Partner Testing – Payers (External):** During this phase, payer-to-payer testing validates integration with other payers like Medicare, Medicaid, etc.

ICD-10 External Testing Preparation

- **Create a list of your practice's Trading Partners.**
 - What type of transactions are sent and received?
 - Reminder: Have you identified the most commonly used codes for your organization?
- **Communicate with Trading Partners to gauge their state of readiness for ICD-10.**
 - What steps have they taken to ensure a smooth transition?
 - Are they testing internally and externally?
- **Determine your Trading Partners' testing guidelines.**
 - Is there a checklist of specific testing criteria they want you to follow?
 - Is there a schedule or a testing timeline?
 - Will they provide you with test cases?
 - Will they assist with remediation of negative test cases?

ICD-10 Testing Status at DCH

- **DCH Readiness for Beta Testing with External Partners**
 - DCH is nearing completion of our ICD-10 system enhancements for beta testing with our external partners.
 - Due to the additional impact from the ICD-10-PCS codes, inpatient hospital claims may require additional internal testing time within DCH.
 - DCH and HP Enterprise Services (our fiscal agent) are preparing additional security measures for assurance of protected health information. Additional registration information will be provided shortly.

DCH's ICD-10 Testing Guidelines

- **What DCH Beta Testers Should Know...**
 - Do not submit production size files due to limited testing environment capacity.
 - Limit the number of claims submitted in an 837 file to 100 claims.
 - There is a maximum of 3 test files that can be submitted.
 - Ensure that the necessary analysis and corrections have occurred within your systems prior to files being resubmitted.
- **Testing Updates**
 - If updates were required by DCH, we will let you know once those changes are implemented so you can submit another file.
- **Simulated ICD-10 Effective Date**
 - Beta testing will involve simulating an ICD-10 effective date which will be prior to the true effective date of October 1, 2014. This date will need to be coordinated with other testing that is occurring within our testing environment.
 - Prior to testing, we will communicate the simulated ICD-10 effective date.



DCH's ICD-10 Testing Facts

- **ICD-10 Date Validation**

- For testing purposes, DCH will select a date to simulate the ICD-10 compliance date.
- You may submit ICD-9 or ICD-10 claims **with dates of service prior to that date** to confirm that you receive your expected results (i.e., ICD-10 claims with dates of service prior to that date will deny; ICD-9 claims should adjudicate correctly).
- You may submit ICD-9 or ICD-10 claims **with dates of service on or after that date** to confirm that you receive your expected results (i.e., ICD-9 claims with dates of service on or after that date will deny; ICD-10 claims should adjudicate correctly).

- **ICD-10 Test Systems**

- There will be a separate UAT environment for testing ICD-10 files.
- Once DCH finalizes the beta testing process, each participating provider (or trading partner) will be notified on how to access the test environment to submit test claims.

ICD-10 Testing Schedule at DCH

- DCH and Georgia Medicaid are preparing for the external testing phase of our system's remediation
 - Providers
 - Beta testing is anticipated to begin late Q4 of 2013
 - Trading Partners (Clearinghouses, Billing Services)
 - Beta testing is anticipated to begin Q1 of 2014

* *Stay-tuned for updates and more testing specifics to come.*

ICD-10 Testing Q & A's

Q: What type of testing will DCH support for ICD-10 testing?

A: Targeted provider testing.

Q: Will you allow for end-to-end testing with all providers and trading partners?

A: No. We will only be testing with selected trading partners and providers.

Q: Will you allow providers that use clearinghouses to test directly with you and bypass the normal clearinghouse testing process?

A: Yes. Providers may test separately from their normal methods.

Q: Will you be crosswalking any codes?

A: No. We have evaluated the ICD-10 codes and have appropriately placed them into our system. We will not crosswalk ICD-9 to ICD-10 codes or ICD-10 to ICD-9 codes during the processing of your claims.

We Want to Hear From You

- Testing is vital and a joint effort.
- We want to ensure your testing success.
- Send us your feedback.
 - What testing preparations have you made?
 - What are your expectations for testing?
 - Are you willing to share your testing experiences?
 - Have you found testing to be a burden?
 - Do you feel testing will alleviate some of your claims submittal concerns?



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Risks and Rewards of Testing

Rewards of ICD-10 Testing

- **Testing will...**
 - Minimize delays in claims adjudication
 - Help to minimize issues that may occur on October 1, 2014
 - Assist in preparing staff in your organization
 - Allow for a hands-on experience prior to October 1, 2014
 - Provide practice for converting commonly used ICD-9 codes to ICD-10 codes

Risks of Not Testing with ICD-10

- **Not testing with ICD-10 will...**
 - Create uncertainty regarding claims adjudication, resulting in uncertainty of claims payments
 - Require additional staff/time to correct or adjust incorrect claims
 - Hide software failures related to ICD-10 data usage in code(s)
 - » The code that changes has an increased risk of failure relative to unchanged code
 - » Undetected defects in code(s) that have a greater complexity, primarily because of untested branches and paths



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Resources

ICD-10 Training Resources



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ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)
CMS Overview
 - CMS ICD-10 Implementation Planning Guides/Checklist
 - HHS, CMS ICD-10 Final Rule
 - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
 - www.cms.hhs.gov/ICD10
- World Health Organization (WHO) ICD-10 Page
 - <http://www.who.int/classifications/icd/en/>

More ICD-10 Resources

- DCH Resources
 - DCH Website for ICD-10 Webinars/Downloads
<http://dch.georgia.gov/it-events>
 - DCH ICD-10 FAQs & Fact Sheet
<http://dch.georgia.gov/icd-10>
 - DCH Provider Resources
<http://dch.georgia.gov/providers>
- HP Enterprise Services Statewide Workshops
 - Check Georgia <http://mmis.georgia.gov> for future ICD-10 workshops

Thank You!

- Join us as an ICD-10 Beta Test Site, e-mail us at:
 - icd10project@dch.ga.gov
- Join our mailing list AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your comments on webinars and other outreach. Please address comments to:
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Questions & Comments

