



ICD-10 Open Discussion



Presentation to: Providers, Trading Partners and Billing Firms

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Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Topics for Discussion

- **ICD-10 Overview**
 - ICD-10: It's About Time
 - Why ICD-10 Matters
- **Policy Update**
- **Clinical Q&A**
- **Testing Q&A**
- **ICD-10 Reminders**
- **Closing**
 - Helpful Resources



ICD-10 Overview

ICD-10: It's About Time

ICD-10

is coming

October 1, 2014

Why is the transition necessary?

- ICD-9 code sets are outdated, limited and not expandable
- ICD-9 cannot accommodate current needs nor future advances in medical technology and knowledge
- ICD-10 code sets use current medical terminology and will allow for advances in medical technology and knowledge
- ICD-10 uses up to 7 characters (vs. 3 to 5 in ICD-9)
- ICD-10 allows for greater detail in diagnoses and treatments

ICD-10 Facts

- For services rendered on or after October 1, 2014
 - All claims must use ICD-10 codes
 - All claims using ICD-9 codes will NOT be accepted
- For services rendered before October 1, 2014
 - All claims must use ICD-9 codes
- **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
 - Effective with the October 1, 2014 compliance date
- **Significant Code Increase**
 - *ICD-10 diagnosis codes are increasing from 13,000 to 68,000*
 - *ICD-10 procedure codes are increasing from 3,000 to 87,000*
 - *ICD-10 has 155,000+ codes—more than nine times the codes in ICD-9*



Why ICD-10 Matters

- ICD-10 **advances health care** and the implementation of e-Health initiatives
- ICD-10 **captures advances in medicine** and medical technology
- ICD-10 **improves data** for quality reporting
- ICD-10 **improves public health** research, reporting and surveillance

ICD-10 is Real

337 days until **ICD-10** is here!





ICD-10 FAQs

ICD-10 FAQs

Q: Do we have to wait until October 1, 2014, to start using ICD-10 codes?

A: Yes. Providers, payers, trading partners and clearinghouses will not be able to process claims using ICD-10 codes until the mandated compliance date of October 1, 2014. However, DCH strongly recommends that you conduct both internal and external testing with your trading partners and payers using ICD-10 code sets before the October 1, 2014 compliance date.

Q: What is the appropriate timeline to start ICD-10 training?

A: The ICD-10 Project Team recommends that you should begin your staff's ICD-10 training as soon as possible. The transition to ICD-10 is a major undertaking for providers, payers, and vendors. The transition to ICD-10 will drive business and system changes throughout the health care industry, from large national health plans to small provider offices, laboratories, medical testing centers, hospitals, and training needs will vary for different organizations.

ICD-10 FAQs

Q: How do I learn more about ICD-10?

A: Both the DCH and CMS websites contain a wealth of information about ICD-10. Visit the DCH website for ICD-10 information, webinar events and more. Send questions to the DCH ICD-10 Team via e-mail at icd10project@dch.ga.gov and join our mailing list at AskDCH@dch.ga.gov for the latest news about ICD-10 updates and events. Visit the CMS ICD-10 website for the latest news and resources to help you prepare for the October 1, 2014 deadline. You can also sign up for CMS ICD-10 Industry Email Updates.

Q: What is meant by “crosswalk” from ICD-9 to ICD-10 codes?

A: CMS and DCH refer to crosswalking as the act of mapping or translating a code in one code set to a code or codes in another code set. Crosswalking between ICD-9 and ICD-10 should be done on all codes currently used by your practice. This process will prove to be valuable during the transition to ICD-10. It will also prove instructional in identifying the differences between ICD-9 and ICD-10 codes.



ICD-10 FAQs

Q: If we have a patient that comes into the hospital on September 1, 2014 and does not discharge until October 5, 2014 – will we need to include ICD-9 or ICD-10 codes on that claim? Will it need to be two separate claims?

A: You would submit ONE claim based on the patient's discharge date. In the scenario below the patient is discharged on October 5, 2014, the diagnosis codes on the UB-04 claim form must be ICD-10 diagnosis codes, otherwise the UB claim will be denied in GAMMIS.

Source: <http://dch.georgia.gov/sites/dch.georgia.gov/files/ICD-10-FAQs-vol%202-%20FINAL%208-7-13.pdf>





ICD-10

Question and Answers



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Policy Updates

Presented by: The Policy Team

ICD-10 Policy Updates

- There will be some policy changes due to ICD-10 based upon DCH's Clinical Policy team's mappings for the past year. The ICD-10 policy changes will be communicated to the providers in early 2014.
- DCH's Reimbursement Unit is moving from the current TriCare version 24 to the TriCare version 30 early next year in preparation for the ICD-10 transition on October 1, 2014.
- DCH is in collaboration with its sister agency, the Department of Behavioral Health and Developmental Disabilities (DBHDD) in regards to ICD-10. Please stay tuned for more information.

ICD-10 Policy Q&A

Q: When will DCH publish coverage policy updates on ICD-10?

A: All payers, including the DCH, will at some point either prior to or after ICD-10 go live October 1, 2014 will publish their policies, related to the use of unlisted, unspecified and nonspecific codes. DCH has not set a date for when its coverage policies will be published.



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Clinical Q&A

Presented by: The Clinical Team

ICD-10 Clinical Reminders

- **Please keep the following in mind**
 - Expansion of ICD-10-CM diagnosis codes with increased specificity.
 - The use of specified codes versus non-specified codes. Not all non-specified codes will be accepted/mapped in GA Medicaid's Reference system.
 - The difference between sequela and subsequent and when to use.
 - ICD-10-PCS codes are very specific descriptors for procedures rendered in the inpatient setting only.

ICD-10 Clinical Q&A

Q: I work for a school system and bill Medicaid for speech, OT and PT services our school provides to students. Am I still able to do this through the Ga. Medicaid web portal? Also, where would I find the Diagnosis and Procedure Codes for these services (Speech, OT and PT) once the switch has been made to ICD-10?

A: The services rendered by the therapists on the affected Medicaid children receiving Children Intervention School Services (CISS) through an approved Individual Education Plan (IEP) must be referred by or written via a prescription by the child's Primary Care Physician (PCP). Therefore, the ICD-10 diagnosis codes are initiated by the child's PCP on the referral form or prescription as well as in the child's approved treatment plan. If your contracted therapists are currently providing CISS therapy services to children via the IEP process, then the only change would be for them to update the child's records or CISS documents with an appropriate ICD-10 diagnosis code. You should be able to retrieve the billed diagnoses from the therapists as part of their documentation provided to you with the billable procedure codes and diagnoses codes to submit on the CMS 1500 claim form. The therapists should communicate with the PCPs now to engage them in what ICD-10 readiness they will be providing to them to ensure that the child's diagnosis codes are ICD-10 compliant on or after October 1, 2014.

Submit your Questions

At this time we will be taking
ICD-10 Clinical questions.





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Testing Q&A

Presented by: The Testing Team

ICD-10 Testing Reminders

- **Please keep the following in mind**
 - DCH is nearing completion of our ICD-10 system enhancements for beta testing with our external partners.
 - Due to the additional impact from the ICD-10-PCS codes, inpatient hospital claims may require additional internal testing time within DCH.
 - DCH and HP Enterprise Services (our fiscal agent) are preparing additional security measures for assurance of protected health information. Additional information will be provided shortly.
 - Beta testing will involve simulating an ICD-10 effective date which will be prior to the true effective date of October 1, 2014. This date will need to be coordinated with other testing that is occurring within our testing environment.
 - We anticipate beta testing to begin in December 2013 for Providers and January 2014 for Trading Partners/Clearinghouses/Billing Agents and Care Management Organizations.



ICD-10 Testing FAQs

Q: Where can I find a cross reference from ICD-9 codes to ICD-10?

A: At the www.cms.gov website, you can access the General Equivalence Mappings (GEMs). It is a mapping tool that CMS developed. Please be aware that the GEMs tool is not an inclusive tool that includes all forward and backward mappings of ICD-9 codes to their equivalent ICD-10 codes.

Q: What type of testing will DCH support for ICD-10 testing?

A: Targeted provider testing.

Q: Will you allow for end-to-end testing with all providers and trading partners?

A: No. We will only be testing with selected trading partners and providers.

Submit your Questions

At this time we will be taking
ICD-10 Testing questions.



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ICD-10 Q&A

Presented by: The ICD-10 Team

ICD-10 Reminders

- **Please keep the following in mind**
 - Transitioning to ICD-10 is not optional (**firm and not subject to change**)
 - There is no transition period to use either ICD-9 or ICD-10 codes
 - If the date of service on a claim is before October 1, 2014 and contains ICD-9 codes, then the claim will be accepted for payment. If the date of service is after October 1, 2014 with ICD-9 codes, then this claim will be rejected.
 - It is mandatory that you wait until October 1, 2014 to start using ICD-10 codes
 - Providers, trading partners, and clearinghouses will not be able to process claims using ICD-10 codes until the compliance date of October 1, 2014.

Submit your Questions

At this time we will be taking
ICD-10 questions.



Resources

CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization in testing and overall ICD-10 compliance.
 - [Payer](#)
 - [Small Provider](#)
 - [Large Provider](#)
 - [Vendor to Provider](#)
 - [Vendor to Payer](#)

Source: <http://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative-Simplification/Affordable-Care-Act/End-to-End-Testing.html>



ICD-10 Training Resources



American Academy
of Pediatrics



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ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)
CMS Overview
 - CMS ICD-10 Implementation Planning Guides/Checklist
 - HHS, CMS ICD-10 Final Rule
 - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
 - www.cms.hhs.gov/ICD10
- World Health Organization (WHO) ICD-10 Page
 - <http://www.who.int/classifications/icd/en/>

More ICD-10 Resources

- DCH Resources
 - DCH Website for ICD-10 Webinars/Downloads
<http://dch.georgia.gov/it-events>
 - DCH ICD-10 FAQs & Fact Sheet
<http://dch.georgia.gov/icd-10>
 - DCH Provider Resources
<http://dch.georgia.gov/providers>
- HP Enterprise Services Statewide Workshops
 - Check Georgia <http://mmis.georgia.gov> for future ICD-10 workshops

Upcoming ICD-10 Webinars

Coming Soon

Additional dates and topics for 2013 & 2014
ICD-10 Webinar Series

To register for the above webinars: Visit <http://dch.georgia.gov/it-events>

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
 - Please be advised that webinar dates and times are subject to change.

Thank You!

- Join us as an ICD-10 Beta Test Site, e-mail us at:
 - icd10project@dch.ga.gov
- Join our mailing list at:
 - AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your questions and comments at:
 - icd10project@dch.ga.gov

Questions & Comments

What about...?



Use the WebEx Q&A Feature

- Questions submitted will be answered via e-mail within 4-6 business days of this event
- Or you may e-mail us at:
icd10project@dch.ga.gov
- This presentation will be posted within 2 business days at
<http://dch.georgia.gov/it-events>