



Countdown to ICD-10:

Top 10 Things to Do to Prepare for ICD-10



Presentation to: Providers, Trading Partners and Billing Firms

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Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Topics for Discussion

- **ICD-10 Overview**
- **Top 10 Things to Do to Prepare for ICD-10**
 - Get to Know ICD-10
 - Know Your Role & Responsibility
 - Follow Your Roadmap
 - Conduct Systems Checks
 - Train Your Brain
 - Practice Makes Perfect
 - Build Your Resources
 - Testing...Testing...Testing
 - Patience & Patients
 - Stay Informed
- **ICD-10 FAQs**
- **Closing**
 - Resources





ICD-10 Overview

Countdown to ICD-10

ICD-10

is coming

October 1, 2014

ICD-10 is Real

237 days
until **ICD-10** is here!



ICD-10 Facts

- **Federal Mandate under Health Insurance Portability and Accountability Act (HIPAA) Regulations**
 - National impact, mandatory for all HIPAA-covered entities
 - Entities include: hospitals, physicians and other practitioners, health insurers, 3rd party payers, electronic transmission firms, clearinghouses, hardware/software vendors, billing practice and management firms, health care administrative and oversight agencies, public, and private health care research institutions
- **New ICD-10-CM and ICD-10-PCS code sets**
 - Replaces ICD-9-CM (Volumes 1, 2, and 3)
 - ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)

ICD-10 Facts

- For services rendered on or after October 1, 2014
 - All claims must use ICD-10 codes
 - All claims using ICD-9 codes will NOT be accepted
- For services rendered before October 1, 2014
 - All claims must use ICD-9 codes
- **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
 - Effective with the October 1, 2014 compliance date
- **Significant Code Increase from ICD-9**
 - *Increasing from 13,000 to approximately 68,000 ICD-10-CM codes*
 - *Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes*
 - *ICD-10 has more than nine times the codes in ICD-9*

Why ICD-10 Matters

- ICD-10 **advances health care** and the implementation of eHealth initiatives
- ICD-10 **captures advances in medicine** and medical technology
- ICD-10 **improves data** for quality reporting
- ICD-10 **improves public health** research, reporting and surveillance





Top 10 Things to Do to Prepare for ICD-10

1. Get to Know ICD-10

- **Understanding background information makes transitioning easier**
 - Acknowledge the necessity for ICD-10
 - Recognize the risks of non-compliance
 - Recognize the benefits that come with transitioning and compliance
 - Learn the differences between ICD-9 versus ICD-10
 - Learn who needs to transition to ICD-10

2. Know Your Role & Responsibility

- **Everyone in your organization has a part in the transition**
 - ICD-10 Champion
 - Coders
 - Billers
 - Clinicians (physicians and nurses)
 - Practice Managers
 - IT Systems Managers

3. Follow Your Roadmap

- **Execute your plan**
 - Perform an office assessment
 - Utilize your ICD-10 Roadmap
 - Distribute collateral material (organization updates, newsletters)
 - Establish lines of external communication (vendors, clearinghouses, payers)
 - Maintain regular internal communication (clinicians, coders, billers and practice management staff)

4. Conduct Systems Checks

- **Address technical impacts of ICD-10**
 - Business processes
 - IT systems upgrades (accommodate both ICD-9 and ICD-10)
 - Policy updates

5. Train Your Brain

- **Ensure you and your staff are properly trained**
 - Anatomy and Physiology
 - Medical Terminology
 - Coder Training
 - Train the Trainer
 - ICD-10 Book
 - DCH does not make any recommendations on what books to use.
 - Practice Tests
 - Coding Certifications

6. Practice Makes Perfect

- Practice using ICD-10 codes by crosswalking your most commonly used ICD-9 codes to ICD-10 codes
 - General Equivalence Mappings (GEMs)
 - Code Translator
 - <http://www.aapc.com/icd-10/codes/>
 - Dual Coding
 - Superbills
- Documentation

7. Build Your Resources

- **Gather Resources**
 - Dedicated ICD-10 websites
 - Association ICD-10 information
 - Valuable articles and white papers
 - Search engines
- **Share Resources**
 - Distribute to team members
 - Use in creative ways (i.e., newsletters, websites, flyers)
 - Collaborate with other organizations
 - Talk about what works (i.e., training, organization methods, productivity efforts)

8. Testing...Testing...Testing

- **Test and Assess**
 - Complete internal testing
 - See what you know
 - See what you need to know
 - Perform external testing
 - Reassess staff training
 - Document testing results
 - Analyze results

9. Patience & Patients

- **Change takes time**
 - Set realistic goals
 - Plan for contingencies
 - Monitor the operational impacts and offer up remedies
 - Remember your patients
 - ICD-10 should not affect the way you provide patient care
 - ICD-10 specificity needed for documentation is likely shared by the patient during your visit with them

10. Stay Informed

- **Stay in the know about ICD-10**
 - Attend conferences, fairs, webinars, and podcasts
 - Sign-up for mailing lists
 - Take advantage of ICD-10 FAQs & Fact Sheets
 - Join the conversations (social media: Twitter, Facebook, YouTube)



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ICD-10 FAQs

General ICD-10 FAQs

Q: Where can we find a list of the new ICD-10 diagnosis codes?

A: There are numerous resources available, but usually at a cost. The [CMS website](#) offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

Q: Does the new ICD-10 code change affect current Medicaid rates?

A: No changes are anticipated at this time by Georgia Medicaid nor has CMS provided any reimbursement rules or rate changes for the ICD-10-CM or ICD-10-PCS codes.

General ICD-10 FAQs

Q: Is there crosswalking software or some special algorithm available that we can use to go from one code to the other?

A: There are various websites and resources that offer a number of translation tools or toolkits for ICD-10. Some are free; some are sold at varying prices. CMS has published its General Equivalence Mapping System (GEMs tool) to help with the crosswalking. It is available at www.CMS.gov/icd10. Note that this free tool is not comprehensive, but is frequently updated to add new codes. For more information on ICD-10, visit www.dch.ga.gov/ICD-10. For more information on tools, view the DCH ICD-10 webinar "Tools & Tips, Tackle the Transition to ICD-10," (6/27/13) posted under Past Events at www.dch.georgia.gov/it-events.

General ICD-10 FAQs

Q: How do I learn more about ICD-10?

A: Both the DCH and CMS websites contain a wealth of information about ICD-10. Visit the [DCH website](#) for ICD-10 information, webinar events and more. Send questions to the DCH ICD-10 Team via e-mail at icd10project@dch.ga.gov and join our mailing list at AskDCH@dch.ga.gov for the latest news about ICD-10 updates and events. Visit the CMS [ICD-10 website](#) for the latest news and resources to help you prepare for the October 1, 2014, deadline. You can also sign up for [CMS ICD-10 Industry Email Updates](#).

General ICD-10 FAQs

Q: Will DCH do any ICD-10 training prior to October 1, 2014?

A: No, DCH will not conduct any ICD-10 training. However, there are numerous resources for self-development training on ICD-10. There are companies that may report their expertise of ICD-10 codes and offer training, but for a cost. Like any purchase of software applications, equipment, trainers, course materials, etc., evaluate the credibility of the product, the people/company and their purpose. DCH does not offer any recommendations of ICD-10 training companies.

General ICD-10 FAQs

Q: Will there be changes to ICD-9 codes for 2014?

A: CMS is limiting the number of changes to the ICD-9 codes since the focus is now on the ICD-10 codes.

Q: Are there certain ICD-10 codes that Medicaid anticipates not accepting?

A: There are some ICD-10 diagnosis codes that may not be accepted by Georgia Medicaid, i.e., certain unspecified codes, when there is a more specific ICD-10 diagnosis code that can be billed. With the increased specificity and number of available ICD-10 codes, the physicians' documentation would need to support the lowest level of ICD-10 coding.



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Resources

CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization with overall ICD-10 compliance.
 - [Large Practices](#)
 - [Small and Medium Practices](#)
 - [Small Hospitals](#)
 - [Payers](#)

ICD-10 Training Resources



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ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)
CMS Overview
 - CMS ICD-10 Implementation Planning Guides/Checklist
 - HHS, CMS ICD-10 Final Rule
 - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
 - www.cms.hhs.gov/ICD10
- World Health Organization (WHO) ICD-10 Page
 - <http://www.who.int/classifications/icd/en/>



More ICD-10 Resources

- DCH Resources
 - DCH Website for ICD-10 Webinars/Downloads
<http://dch.georgia.gov/it-events>
 - DCH ICD-10 FAQs & Fact Sheet
<http://dch.georgia.gov/icd-10>
 - DCH Provider Resources
<http://dch.georgia.gov/providers>
 - ICD-10: A Four Part Series (Video)
<http://dch.georgia.gov/sorh-publications-and-presentations>
- HP Enterprise Services Statewide Workshops
 - Check Georgia <http://mmis.georgia.gov> for future ICD-10 workshops



Upcoming ICD-10 Webinars

Register Now

February 11, 2014: ICD-10 Resource Review/ Resource Walkthrough

February 27, 2014: HCBS Waiver (Home and Community Based Service Providers)

March 11, 2014: Behavioral Health Services ...Open Discussion

March 27, 2014: ICD-10 Clinical and Policy Update

April 8, 2014: Surviving ICD-10: Tools and Tips for Transitioning

April 24, 2014: ICD-10 Case Studies

June 10, 2014: Repeat Roadmap ICD-10 Emergency Tool Kit and Open Discussion

June 26, 2014: ICD-10 Essentials

To register for the above webinars: Visit <http://dch.georgia.gov/it-events>

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
- Please be advised that webinar dates and times are subject to change.



Thank You!

- Join us as an ICD-10 Beta Test Site, email us at:
 - icd10project@dch.ga.gov
- Join our mailing list at:
 - AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your questions and comments at:
 - icd10project@dch.ga.gov

Questions & Comments

What about...?



Use the WebEx Q&A Feature

- Questions submitted will be answered via email within 4-6 business days of this event
- Or you may email us at:
icd10project@dch.ga.gov
- This presentation will be posted within 2 business days at
<http://dch.georgia.gov/it-events>