



HCBS Waiver (Home- and Community-Based Service Providers)



Presentation to: Providers, Trading Partners and Billing Firms

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Mission

We will provide Georgians with access to affordable, quality health care through effective planning, purchasing and oversight.

We are dedicated to A Healthy Georgia.

Topics for Discussion

- **ICD-10 Basics**
 - Countdown to ICD-10
 - ICD-10 Facts
- **ICD-10 Roles & Responsibilities**
- **ICD-10 FAQs**
 - Medicaid Waiver Providers
 - General ICD-10
- **DCH Transition Status**
- **Resources**
- **Closing**



ICD-10 Basics

Countdown to ICD-10

216 days until **ICD-10** is here!



Understand ICD-10

- **Understanding background information makes transitioning easier**
 - Acknowledge the necessity for ICD-10
 - Recognize the risks of non-compliance
 - Recognize the benefits that come with transitioning and compliance
 - Learn the differences between ICD-9 versus ICD-10
 - Learn who needs to transition to ICD-10

ICD-10 Facts

- For dates of services rendered on or after October 1, 2014
 - All claims must use ICD-10 codes
 - All claims using ICD-9 codes will NOT be accepted
- For dates of services rendered before October 1, 2014
 - All claims must use ICD-9 codes
- **Systems must accommodate BOTH ICD-9 and ICD-10 codes**
 - Effective with the October 1, 2014 compliance date
- **Significant Code Increase from ICD-9**
 - *Increasing from 13,000 to approximately 68,000 ICD-10-CM codes*
 - *Increasing from 3,000 to approximately 87,000 ICD-10-PCS codes*
 - *ICD-10 has more than nine times the codes in ICD-9*
- ICD-10 has no direct impact on Current Procedural Terminology (CPT) and Healthcare Common Procedure Coding System (HCPCS)





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ICD-10 Roles & Responsibilities

Roles & Responsibilities for ICD-10

- **Internal**
 - Staff (Administrative)
 - Staff (Clinical)
 - Physicians, Clinicians, Other Providers
 - Coders & Billers
- **External**
 - Trading Partners (Clearinghouses, Billing Firms, etc.)
 - IT Software and Systems Vendors (Billing, Practice Management, EHR, etc.)
 - Medical Services (Labs, Imaging, etc.)
 - Coders & Billers

Coding & Billing Responsibilities

- **Coding/Billing Office Personnel**
 - Understand and implement health plan/payer policies and procedures
 - Increase knowledge of anatomy and medical terminology as required
 - Review ICD-10 coding knowledge of medical procedures and anatomy, including clinical specificity of the new code sets
 - Acquire training in ICD-10 coding
 - Crosswalk your most frequently used ICD-9 codes to ICD-10 codes



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Medicaid Waiver Provider Updates

Operational Procedures

- ICD-10 codes obtained from Level of Care (LOC) form
- Case management entity responsible for filling out the LOC form with ICD-10 coding
- Direct service providers will need to work with case management entities to ensure proper coding is in place
- ICD-10 coding must be utilized with billing post implementation

Level Of Care (LOC) Form

- LOC form updated as of January 1, 2014
- Contact case management entities if updated LOC forms are not being utilized
- LOC forms modified to include ICD-9 and ICD-10 coding
- DCH Waiver Program Staff are available to answer questions and provide technical assistance on LOC forms

Policy Updates

- No ICD-10 related changes
- Policy Manuals for the waivers update January 1, 2014, to require LOC forms include ICD-10 coding



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ICD-10 FAQs for Medicaid Waiver Providers

Medicaid Waiver ICD-10 FAQs

Q: Home- and Community-Based Service (HCBS) Waiver Providers currently use the ICD-9 code on the level of care form. The diagnosis code on the level of care form is used for claims billing. Will this change?

A: No. Providers should continue to use the diagnosis code from the level of care form for claims submissions for dates of service prior to October 1, 2014. However, claims for dates of service on or after October 1, 2014, will require the use of ICD-10 codes.

Q: We understand that program integrity audits look to substantiate billing based on documentation. If the level of care form in the member's chart only has an ICD-9 code on it and the provider submits a claim using an ICD-10 code, will DCH Program Integrity cite the HCBS provider and recoup the funding because the ICD-9 code doesn't match the ICD-10 code?

A: No, not during the first quarter following ICD-10 implementation.

Medicaid Waiver ICD-10 FAQs

- Q:** The level of care form used by HCBS providers is valid for six months or a year (depending on the particular program). For those forms that overlap the October 1, 2014, effective date of ICD-10, how will I know what the new ICD-10 code is?
- A:** DCH modified all level of care forms in the January 2014 provider manual update to make available both the ICD-9 and ICD-10 code fields. Level of care forms that span the ICD-10 implementation date should have both codes. HCBS providers should use the ICD-9 code prior to implementation and the ICD-10 code post implementation. Because the new form was not made available until January, providers will need to reconcile forms for members whose level of care (LOC) expire between October 1 – December 31, 2014.

Medicaid Waiver ICD-10 FAQs

Q: We depend on the case management agency to complete the (LOC) form.

- Will the case management entities be re-issuing a new level of care for all members in time for the ICD-10 implementation date?
- What is the role of the case manager?
- What do I do if I have a current LOC form that is valid past the ICD-10 implementation date but does not contain an ICD-10 code?

A: No, the case management entities will not be re-issuing new level of care forms. However, it is the responsibility of the case manager to ensure that a valid ICD-10 code is indicated on all level of care forms completed since the form was modified. Providers should contact the case management agency to obtain a valid ICD-10 code. The care management agency/case manager may need to assist with obtaining the ICD-10 code missing from the LOC form. These should be obtained from the member's primary care physician or the care management agency's medical director.

Medicaid Waiver ICD-10 FAQs

Q: How can HCBS providers and case management agencies help with a smooth transition to ICD-10?

A: Work together to ensure that you have an agreed-upon process to obtain and reconcile diagnoses to correspond with valid ICD-10 codes on all newly issued level of care forms. Keep up-to-date on all DCH communications on ICD-10 implementation including banner messages, trainings and workshops.



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General ICD-10 FAQs

General ICD-10 FAQs

Q: Where can we find a list of the new ICD-10 diagnosis codes?

A: There are numerous resources available, but usually at a cost. The [CMS website](#) offers a wealth of information on ICD-10 and the new codes. CMS has a General Equivalence Mapping (GEMs) tool that provides an ICD-10 diagnosis code to an ICD-9 diagnosis code. The GEMs tool is a basic tool and is not inclusive of all of the new ICD-10 codes.

Q: Does the new ICD-10 code change affect current Medicaid rates?

A: No changes are anticipated at this time by Georgia Medicaid nor has CMS provided any reimbursement rules or rate changes for the ICD-10-CM or ICD-10-PCS codes.

General ICD-10 FAQs

Q: Will DCH do any ICD-10 training prior to October 1, 2014?

A: No, DCH will not conduct any ICD-10 training. However, there are numerous resources for self-development training on ICD-10. There are companies that may report their expertise of ICD-10 codes and offer training, but for a cost. Like any purchase of software applications, equipment, trainers, course materials, etc., evaluate the credibility of the product, the people/company and their purpose. DCH does not offer any recommendations of ICD-10 training companies.

General ICD-10 FAQs

Q: Will there be changes to ICD-9 codes for 2014?

A: CMS is limiting the number of changes to the ICD-9 codes since the focus is now on the ICD-10 codes.

Q: Are there certain ICD-10 codes that Medicaid anticipates not accepting?

A: There are some ICD-10 diagnosis codes that may not be accepted by Georgia Medicaid, for example, certain unspecified codes when there is a more specific ICD-10 diagnosis code that can be billed. With the increased specificity and number of available ICD-10 codes, the physicians' documentation would need to support the lowest level of ICD-10 coding.



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ICD-10...*Fast Approaching*

DCH and the Transition to ICD-10

- DCH is on track for October 1, 2014, compliance
 - Phases of implementation
 - Awareness, Assessment, Remediation, Testing, Transition
 - Status as of January 2014
 - Awareness – *ongoing*
 - Assessment – *completed*
 - Remediation – *necessary changes to our impacted policies, processes and systems are underway*
 - Testing – *verifying and validating the ICD-10 changes as completed in Remediation...underway*
 - Transition – *not started*

DCH & ICD-10 External Testing

- Internal Testing Underway
- External Testing
 - Testing with Georgia Medicaid
 - Trading Partners and Billing Services
 - 1st Quarter 2014
 - Providers
 - 1st Quarter 2014
 - To become a test site, email your interest to: icd10project@dch.ga.gov





Resources

CMS ICD-10 Checklists

- CMS has created ICD-10 Checklists to assist your organization with overall ICD-10 compliance.
 - [Large Practices](#)
 - [Small and Medium Practices](#)
 - [Small Hospitals](#)
 - [Payers](#)

ICD-10 Training Resources



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ICD-10 Resources

- Centers for Medicare & Medicaid Services (CMS)
CMS Overview
 - CMS ICD-10 Implementation Planning Guides/Checklist
 - HHS, CMS ICD-10 Final Rule
 - CMS, HHS Complete list of code sets for ICD-10-CM and ICD-10-PCS; Final Rule and Official ICD-10-CM Guidelines
 - www.cms.hhs.gov/ICD10
- World Health Organization (WHO) ICD-10 Page
 - <http://www.who.int/classifications/icd/en/>

More ICD-10 Resources

- DCH Resources
 - DCH Website for ICD-10 Webinars/Downloads
<http://dch.georgia.gov/it-events>
 - DCH ICD-10 FAQs & Fact Sheet
<http://dch.georgia.gov/icd-10>
 - DCH Provider Resources
<http://dch.georgia.gov/providers>
 - ICD-10: A Four Part Series (Video)
<http://dch.georgia.gov/sorh-publications-and-presentations>
- HP Enterprise Services Statewide Workshops
 - Check Georgia <http://mmis.georgia.gov> for future ICD-10 workshops



Upcoming ICD-10 Webinars

Register Now

March 11, 2014: Behavioral Health Services ...Open Discussion

March 27, 2014: ICD-10 Clinical and Policy Update

April 8, 2014: Surviving ICD-10: Tools and Tips for Transitioning

April 24, 2014: ICD-10 Case Studies

June 10, 2014: Repeat Roadmap ICD-10 Emergency Tool Kit and Open Discussion

June 26, 2014: ICD-10 Essentials

To register for the above webinars: Visit <http://dch.georgia.gov/it-events>

- Each webinar is scheduled for up to one hour, 10:30 – 11:30 a.m. ET.
- Unless otherwise noted, all webinars are targeted to Providers and Trading Partners.
 - Please be advised that webinar dates and times are subject to change.



Thank You!

- Join us as an ICD-10 Beta Test Site, email us at:
 - icd10project@dch.ga.gov
- Join our mailing list at:
 - AskDCH@dch.ga.gov for ICD-10 events and updates
- We welcome your questions and comments at:
 - icd10project@dch.ga.gov

Questions & Comments

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- This presentation will be posted within 2 business days at
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