

Community Care Service Program (CCSP) Transition

Frequently Asked Questions for the Member

July 2016

On July 1, 2016, administration of the Community Care Services Program (CCSP) transferred from the Department of Human Services, to the Department of Community Health (DCH).

CCSP is a Medicaid waiver program that provides a range of community-based services to assist individuals who are older and/or have disabilities to achieve safe, self-reliant lives.

Answers to the most commonly asked questions regarding the CCSP transfer are listed below.

Q. Why is CCSP being transferred to DCH? What are the goals of the transition?

A. As Georgia's Medicaid agency, DCH administers several other Medicaid waiver programs, including the SOURCE program. CCSP and SOURCE are operated out of the same 1915(c) waiver authority – the Elderly and Disabled Waiver. The CCSP transfer creates a consistent, streamlined process for management of the Elderly and Disabled waiver program.

Q. I am enrolled in the CCSP program. Do I need to do anything to continue to receive services?

A. No; the transition is internal. Services will continue without interruption and there is no need for any action on your part.

Q. I am currently on a wait list for the CCSP program. Do I need to reapply?

A. No; the transfer does not impact existing applications or placement on the wait list.

Q. Will I be able to receive the same services I currently receive?

A. Yes; the services covered by the CCSP waiver program did not change as a result of this transition. CCSP will continue to provide the following services, based on the individual's CCSP Care Plan:

- Emergency Response System
- Home-Delivered Meals
- Skilled Home Health
- Personal Support
- Respite Care
- Adult Day Health
- Alternative Living Services

Q. Am I still able to use my same providers?

A. Yes; caregivers who are enrolled as providers remain eligible to provide covered care under the program.

Q. Does this transfer remove the current partial freeze on admissions?

A. It is DCH's goal to work to deliver services to the greatest number of applicants while ensuring comprehensive and quality care is provided to those already enrolled. DCH will continue to assess resources and the capacity of the system to determine if, how, or when the freeze might be relaxed.

Q. Does this transfer impact the CCSP wait list?

A. While there is currently no timeline to eliminate the wait list, DCH will effectively and efficiently manage program resources. Working within existing resources, DCH will ensure the highest quality of care is delivered to the greatest number of citizens. DCH will examine available funding and determine the most effective process for approving admissions without sacrificing care for existing program members.

Q. Am I still able to call the regional Area Agency on Aging (AAA) if and when I need assistance with my services?

A. DCH is contracting with the AAA in each region so they can continue to be a resource to you, including providing Care Coordination for your waiver services.

Q. Who should I contact if I have more questions?

A. Please contact DCH Office of Communications and Legislative Affairs at (404) 656-7994.